

November 2024

Good morning,

I create order out of chaos.

I have a Bachelor of Science degree in Business Administration, Management and have worked in executive, corporate, business administration for over 20 years, and excel at what I do.

I am highly experienced with word, excel, outlook, powerpoint, publisher, MSPProject scheduling, sharepoint, and other office suite programs, as well as adaptable to corporate specific programs such as MAS90, Quicken, and TetraLinx.

My experience with Corporations includes Tetra Tech Inc., Rolls Royce Aircraft Programs, B/E Aerospace, and Eastern Airlines. I have also worked for Western Area Power Administration and locally, SRD Engineering, Advanced Earth Sciences, JDCH Custom Homes, Brutoco Construction and Engineering, and Moulton Niguel Water District.

I have strong organization & computer skills, and high energy & enthusiasm. I also am a creative, result oriented, highly motivated, highly (sometimes overly) focused, self-starting professional with advanced administrative experience; primarily in aerospace, government, engineering, & construction, and I apply that experience effectively & efficiently with minimum or no supervision.

I have been working temp to perm throughout my career and love the opportunity to get to know a new working environment, as well as the opportunity for a company to determine whether skills, talents, and humor coincide with their established norms.

I look forward to working with you for as long as my services are needed, and willingly cooperate with transitions when goals and strategies are accomplished.

Sincerely,

Shelly Collins

Shelly@CollinsCorp.Biz

Bachelor of Science ~ Business Administration, Management

657 230 7330

Brief Work History

- [Moulton Niguel Water District](#)
- [James David Custom Homes](#)
- [Rushmore Group / Settlement Masters](#)
- [Advanced Earth Sciences](#)
- [Tetra Tech BAS](#)
- [B/E Global Aerospace Services Group](#)
- [Fairmont Private Schools](#)
- [Rolls Royce Inc Aircraft Programs](#)
- [Eastern Airlines](#)
- [Western Area Power Administration](#)

Dynamic administrative, operations, and accounting management services for top global corporations, primarily in **aerospace**, government, **engineering**, education, & **construction**. Creative flexible, resourceful, innovative, accurate, accountable, fun, & fast

SKILLS

- **Accounting** support: payables, receivables, payroll, billing, and reporting.
- **Efficient and effective** organizational and time management skills. Maximum productivity with minimum assistance.
- **Event** coordination as needed.
- **Marketing** support: Constant Contact email campaigns & websites, powerpoint media clips, website builders
- **RFQ/RFP** bid development, editing, outreach, research, analysis; bonds, insurance, printing, assembly, submission, & follow-up.
- **Systemize & Streamline** processing for increased productivity in less time, and overflow control.
- **Team** Player – represent organization professionally, create synergy, allow executives to do what they do.
- **Travel** coordinator: hotel, air, and transportation.

TECHNOLOGY

- **Bidding:** Public Purchase, BidSync, BAVN, PlanetBids, etc.
- **Database** Information Management programs including DIR reporting, MLS research etc.
- **Financial tracking** programs: Corporate specific accounting & investment management programs (Capital Group, B/E Aerospace), **Oracle**, QuickBooks, Quicken, PMPortal (Tetra Tech), and Mas90 (accounting).
- **MS Office:** Word, Excel, Outlook, Powerpoint, Publisher, Printshop, Project, Visio, etc.
- **Software** installation and Operating Systems management, basic IT troubleshooting, some social networking
- **Adaptable** to a variety of MS Office & general programs i.e. AdobePro, Hightail, etc. as needed.

INDUSTRIES

Engineering–Aerospace, Civil, Environmental, Hydroelectric: **Finance**-input management/reporting, HNW structuring:
Construction / Real Estate- office management, bidding, contracts, research, & analysis. **Education**-college/schools

MANAGEMENT EXPERIENCE

Insurance Compliance

[Moulton Niguel Water District](#)

Coordinate with Sr Contract Manager to update over two hundred insurance policies for various projects.

May – August 2024

Laguna Hills

Operations Manager – Accounting

[James David Custom Homes](#)

Accounts management, payables, receivables, billable capture, digital processing. Resolved severe accounting lockup.

Jul 2023 – Jan 2024

Irvine California

Executive Coordinator – Administration/Marketing/Advisor Services

[Rushmore Group](#) / [Settlement Masters](#)

Constant Contact marketing promotions, [website building](#), [advisor coordination](#), technical support, general admin & scheduling.

Jun 2021 – Oct 2022

Newport Beach California

Office Manager – Administration/Accounting

[Advanced Earth Sciences](#)

Updated administrative and accounting processing of specialized geological corporation. Proposals & reports.

Feb 2016 – Sep 2020

Irvine California

Project Coordination-Concrete Pours Management/Vaults (Temporary)

[Underground Construction](#)

Coordinate cement pours with superintendents, foremen, suppliers, engineers, and senior project manager. Ensured correct mixes (ftb, cap, slurry), coordinating services (inspectors, surveyors, washout, pumps, dig alert, etc.), & deliveries to multiple unmapped & mobile locations; streamlining a complex process. – [SCE TRTP Undergrounding \(Tehachapi Renewable Transmission Project\)](#)

Oct 2015 – Dec 2015

Chino Hills California

Executive Admin to VP SW Dept & team

[Tetra Tech](#) BAS Inc.

Joined BAS, helped transition to corporate standards, designed to empower executives with self-administration.

- **Software** – Maintain training on Tetra Tech systems: i.e. PM Portal, Trivision, Oracle, and Tetra Linx.
- **Bid** development research, printing, assembly, submission, and post-bid as needed.
- **Licensing** – NCEES processing to extend engineering licensing to other states and territories.
- **Reporting** – Design, edit, update, format, and finalize various client engineering design/permit reports.
- **Travel** coordination utilizing corporate travel services.
- **Accounting** – draft billing summaries, update, research, finalize as needed. Expense claims \$100K+.
- **Coordination** – Event support. Meetings – venue, catering, presentations, a/v, etc. Communications, scheduling, & document control for VP, multiple Project Manager/Engineers, surveyor, CADDs, & designers.

Jun 2008 – Sep 2014

Diamond Bar California



EDUCATION

2010-2014 B.S. – Business Administration/Management (Summa Cum Laude) – Westwood College
1996 –present Licensed Real Estate Broker – 01209711

ONLINE

Website CollinsCorp.biz
LinkedIn <https://www.linkedin.com/in/shelly-collins/>

HISTORY

Executive Administrative Support – Executive Team (Temporary 1.5wks) **Mar 2015 – Jun 2015**
[Claremont Institute](#) Ontario California
Initially to help coordinate a dinner event, expanded to over 700 participants. Retained to catch up on various tasks neglected in preparing for event. Database management, report modifications, client tracking and communications, publication distribution.

Receiving Manager & Accounting Support (Temporary) **Jun 2015 – Jul 2015**
[Link4Corp](#) Yorba Linda, CA
Managed complex receiving process and assisted in correcting inventory discrepancies. Accounting – payables processing. Documented executive management strategy sessions with president and senior advisors. Coordinated transfer of power back to office manager after extended vacation.

EEO Officer, Admin, Bid Proposals & Contracts **2006 –2007**
[Brutoco Engineering & Construction](#) (permanently closed) Fontana California
EEO compliance with Department of Labor, including harassment training & monitoring. Proposal & contract processing. Training coordination & incident reports. Event coordination: conferences, expo, golf tournament, etc. (Paul Von Berg, VP)

Executive Admin to the President, CFO, & Engineering team (Temporary maternity leave) **2004 –2006**
[SRD Engineering Inc.](#) (permanently closed) Anaheim California
Standardized department processing including summary reports reflecting current status of operations. Accounting: posting, aging, certified payroll tracking/compliance (Mas90 & ComputerEase). Processed \$1M in supplemental contract 'extra work' in one year. Proposal processing, delivery, submittal, documentation, and reporting.

Realtor & Administrative Consultant **2001 –2004**
Professional & Family Services Anaheim California
Real estate sales, private investing, family expansion, & temporary professional administrative services.

Executive Admin to the President **2000 –2001**
[Fairmont Private Schools](#) Anaheim California
Modified the executive department from family-traditional to corporate ready operations in order to transition six campus' into a replicable, competitive, international chain, utilizing organizational systems management, and interpersonal skills. Executive team liaison President, COO, V.P.'s, & campus directors.

Customer Service / Flight Spares Dept **1998- 2000**
[B/E Global Aerospace Services Group](#) Orange California
Awarded for coordination of cost, labor & certification information, establishing a pricing catalog and eliminating department reporting errors. Automated & systemized a department still operating manually. Investigated & resolved order & status discrepancies, i.e. production, shipping, scheduling, & defects.

Executive Admin to Regional Manager **1989- 1995**
[Rolls Royce Inc Aircraft Programs](#) Long Beach California
Organize, systemize, & transition field office to satellite base for VIP's to network with MDC. Liaison Rolls-Royce, BMW/RR, suppliers, & parent overseas companies – England Germany & USA. Integrate/administer computer and communication programs to interface with overseas company(s). Managed inventory, equipment, expense accounts, & local service agreements. Produced & distributed promotion materials, correspondence, & reports. Coordinate visitors: Travel/hotel/car (300+ annually), meetings, conferences, tours, & networking events. Supervised & trained assistants as necessary. Prioritized & delegated assignments. Analyzed productivity.

Executive Admin – Deputy Area Manager **1985 - 1988**
[Western Area Power Administration](#) Salt Lake City Utah
General administration and technology support. Started assisting with presentations and accounting.



Rushmore Group
The Settlement Masters
Value Based Revenue Coaching



January 2023

Robert W. Larsen, CFF®, TEP
President, CEO, Founder
5000 Birch Street, Suite 100
Newport Beach, CA 92660

Subject: Letter of Recommendation – Shelly Collins

To whom it may concern:

Our offices requested administrative help, and the Robert Half Agency introduced us to Shelly Collins.

Although we were initially focused on administrative responsibilities, it quickly became clear that Shelly also had creative talents that were very new to us. By the end of her introductory period, we committed her to multiple marketing tasks, advisor coordination and support, website development, slide presentation support for our public and advisor training webinars, and social media development, in addition to the administrative duties we initially requested.

I have over 50 years of experience and am considered by many to be an icon in the insurance industry. I started the Rushmore Group in 1981 and The Settlement Masters in 2008, and VBRC Advisor Training in 2021, and I can honestly say we never presented our messaging in such creative ways that people responded to so warmly. Our monthly contact/invitations included webinar replays and podcast selections, which were viewed and listened to in numbers we had not seen before as indicated by the increase in youtube podcast views by the hundreds, and the zoom webinar replay report we found shortly before she left, showing over a thousand replays.

We appreciate everything Shelly was able to do, but by the end of 2022, we realized our marketing needs require more than one person with limited resources and competing duties could deliver on her own.

Shelly is professional, proficient, and effective, we thoroughly enjoyed her time with our team and we were sorry to let her go due to the disappointing response from the Settlement market.

We fully recommend Shelly for any position she applies for. She is talented as an administrator, and a manager of priorities and challenges with minimal instruction. She takes initiative and is always willing to help the team as much as humanly possible. Shelly's skills creativity, humor, and self-management style allows team members to focus on their areas of expertise.

Please feel free to contact me if you have questions.

Sincerely,

Robert W. Larsen, CFF®, TEP
President, CEO, Founder

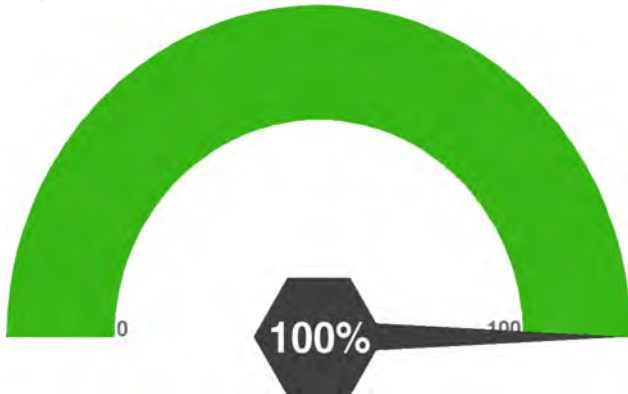
Excel 2016 - Advanced

Report Name Shelly Collins
Email/ID 1020806665
Date 11/04/2022
Test Version 1.0

eTicket number 5429743878618102797
Time 18:44:00
Time Taken 00:20:00

Performance Overview

Report Score



This account's Score (out of 16309)



All recorded Scores (out of 11085)



Performance Compared to Other Test Takers

Percentile Ranking



Performance Analysis

Levels

Basic - 1 (total 1)



Intermediate - 1 (total 1)



Advanced - 28 (total 28)



Topics

ANALYSIS - 11 (total 11)



EDITING - 2 (total 2)



FILE MANAGEMENT - 2 (total 2)



FORMATTING - 5 (total 5)



GRAPHICS - 2 (total 2)



QUESTIONS

Q#	Report Name	Status	Time(Sec)	Level
ANALYSIS				
1	Excel 2016 Use 3-D Cell References	✓	31	ADV
2	Excel 2016 Create PivotTable	✓	17	ADV
3	Excel 2016 Add a Slicer to PivotTable	✓	22	INT
8	Excel 2016 PivotTable - Field Headers	✓	102	ADV
9	Excel 2016 Average	✓	33	ADV
10	Excel 2016 Goal Seek	✓	100	ADV
11	Excel 2016 Display Autofilter	✓	14	ADV
12	Excel 2016 Sort on Multiple Fields	✓	27	ADV
14	Excel 2016 PivotTable - Move Fields	✓	9	ADV
19	Excel 2016 PivotTable - Change Report Layout	✓	29	ADV
24	Excel 2016 PivotTable - Add Timeline	✓	17	ADV
EDITING				
4	Excel 2016 Fill Cells with Labels	✓	7	BEG
13	Excel 2016 Add Field	✓	16	ADV
FILE MANAGEMENT				
15	Excel 2016 Co-Authoring	✓	36	ADV
16	Excel 2016 Encrypt a Workbook	✓	16	ADV
FORMATTING				
18	Excel 2016 Chart Style	✓	19	ADV
20	Excel 2016 Worksheet Background	✓	26	ADV
21	Excel 2016 Group Worksheets	✓	135	ADV
22	Excel 2016 Format Grouped Worksheets	✓	13	ADV
23	Excel 2016 Insert Subtotals	✓	140	ADV
GRAPHICS				
26	Excel 2016 PivotChart - Create	✓	29	ADV
27	Excel 2016 PivotChart - Modify Type	✓	26	ADV
PRINTING				
5	Excel 2016 Print Selection	✓	11	ADV
28	Excel 2016 Scale for Printing	✓	10	ADV
TOOLS AND AUTOMATION				
6	Excel 2016 Display Developer Tab	✓	36	ADV
7	Excel 2016 Inspect Workbook	✓	107	ADV
17	Excel 2016 Record Macro	✓	51	ADV
25	Excel 2016 Data Validation	✓	7	ADV
29	Excel 2016 Lock Cell	✓	15	ADV
30	Excel 2016 Convert Text to Columns	✓	28	ADV



Rushmore Group
The Settlement Masters
Value Based Revenue Coaching



January 2023

Michelle Holmon
Assistant Vice President of Client Development
5000 Birch Street, Suite 100
Newport Beach, CA 92660

Subject: Letter of Recommendation – Shelly Collins

To whom it may concern:

Shelly Collins responded to our search for administrative support, however, it quickly became clear that Shelly also had creative talents, such as using power-point to reimagine our messaging and utilized our constant contact marketing account to reach our database in unique ways.

Shelly provided alternatives to our classic websites, while maintaining coordination of a full schedule of webinars, coaching appointments, prospect calls and emails, client appointments, board and faculty meetings, projects, and events, and completed her life/health insurance license training.

She would also troubleshoot general printer issues, resolved equipment concerns, coordinated with our IT team by remote as needed, and helped us all improve our interactions with various software programs, from MS Office programs to zoom, infusion streamlining, and other tips.

Shelly is determined, resourceful, dedicated, effective, and was a very welcomed and treasured member of our team. We were sorry to let her go due to restructuring and downsizing, and fully recommend Shelly for any position she applies for.

Hiring Shelly will give you peace of mind for the tasks you are asking to have managed, and her experience, expertise, curiosity, talent, humor, and ambition will infuse other parts of your organization in surprising and wonderful ways.

If you have any questions, feel free to contact me.

Sincerely,

Michelle Holmon
Assistant Vice President of Client Development



July 3, 2014

LETTER OF RECOMMENDATION FOR SHELLY COLLINS

To Whom It May Concern:

I am pleased to present this letter of recommendation for Shelly Collins. Shelly has provided administrative services to me and the Environmental Services Division in support of highly technical environmental engineering documents since 2010. Her work has included management of geologic, chemical and engineering data and preparation of work products for technical reports. Shelly's work on environmental projects has been of exemplary quality and she has completed her work in full accordance with schedule and budget requirements.

I have been extremely satisfied with her work performance and responsiveness and continually look forward to engage Shelly on new projects. I give Shelly my highest possible commendation for creativity, resourcefulness, responsiveness, communication and overall exemplary service. I have in the past, and will again in the future, trust Shelly to support the most sensitive and technically complex environmental engineering projects performed by Tetra Tech's Environmental Services Division.

Besides Shelly's expertise with computer applications, keen sense of problem solving and strong teamwork attributes, her integrity and character stand out as her most desirable qualities. It is rare to work alongside someone who embodies both a highly technical skillset and the compassion and understanding for people. This combination of qualities makes Shelly Collins a perfect addition to any Team.

Please contact me at (909) 860.7777, extension 228, if you have any questions or require additional information regarding Shelly Collins.

Sincerely,

Juan A. Guerrero,
State of California Professional Geologist
Director, Environmental Programs



June 2014

To Whom It May Concern,

I started working with Shelly Collins when she joined our company in 2008. From that time she has been instrumental in addressing the accounting concerns of the Solid Waste Department. She has never hesitated to research complex accounting challenges, no matter how many years back she had to search, and the spreadsheets she produces from these research projects help to clarify a path forward for her managers and the senior accounting team.

Shelly has consistently assisted our department to resolve various accounting challenges, and regularly produces the monthly accounting tracking and progress reports required by our most discerning clients.

When our company migrated from BAS to Tetra Tech, it was Shelly who first learned how to manage the Tetra Tech designated Project Management portal before her managers, and she is still called on to product reports (in proxy) as needed.

We rely on Shelly whenever we cannot figure out formatting or formula issues in Word and Excel. We consult with Shelly while her managers process their invoicing because we know that the more she is involved with the process, the sooner we are able to finalize her department's billing.

Shelly is a consistent source of support and encouragement, while maintaining a healthy and appropriate sense of humor at all times. Any company would be fortunate to have her on their team, and the Accounting Department of that company would quickly learn to depend on her as much as we do.

Sincerely,

A handwritten signature in blue ink that reads 'Diana McGregor'.

Diana McGregor

Sr. Accountant

Finance/Accounting Dept.



THE CLAREMONT INSTITUTE

For the Study of Statesmanship and Political Philosophy

PUBLISHER

Claremont Review of Books

PRESIDENT

Michael Pack

WASHINGTON FELLOW

William J. Bennett

BOARD OF DIRECTORS

Thomas D. Klingenstein
Chairman

Larry E. Arnn
Vice Chairman

Bruce C. Sanborn
Chairman Emeritus

William J. Bennett

Roy E. Crummer

Robert Curry

John C. Eastman

Edward J. Erler

Joel H. Farkas

Christopher Flannery

James E. Higgins

Kurt Keilhacker

Brian T. Kennedy

Charles R. Kesler

Jeffrey B. Lewis

John Marini

Larry Mattson

Robert Nelson

Michael Pack

Peter W. Schramm

Thomas G. West

June 11, 2015

RE: Letter of Recommendation for Shelly Collins

Dear Hiring Manager:

I am thrilled to be able to recommend Shelly Collins to you, and I do in the strongest terms possible. Shelly filled in for an immediate need at our organization for the last three months in a superb way. She came to us at our busiest time of year and demonstrated complete poise and professionalism as she quickly learned the tasks necessary and the processes unique to our organization to get us through this time.

Shelly quickly caught us up where we were falling behind and began thinking ahead toward what could be coming next. I appreciate the fact that Shelly would competently complete whatever was asked of her and would immediately be looking for ways to do things better or more efficiently.

In addition to her skills, which are quickly recognizable, Shelly is a joy to have in the office. Her attitude and demeanor are always positive and professional. It is clear that not only is she a strong team player, but that she takes great satisfaction in doing her work well.

Should you decide to hire Shelly, and I recommend that you do, you will not be disappointed. I offer my enthusiastic and complete endorsement of Shelly Collins to you without reservation.

Should you have any questions or require additional information, please don't hesitate to contact me at (909) 981-2200, extension 104.

Sincerely,

Christopher L. Cole
Acting Vice President for Development



TETRA TECH BAS 1360 Valley Vista Drive
GEOSCIENCE Diamond Bar, CA 91465

June 2014

To Whom It May Concern,

I have had the pleasure of working with and interacting with Shelly Collins for the past 6 years at Tetra Tech BAS. Shelly has been a valuable asset assisting interdisciplinary technical teams in preparing reports, schedules, and presentations for our various clients. I have been consistently impressed with Shelly's reliability, resourcefulness, helpful attitude and ability to meet deadlines. I have utilized Shelly's organizational skills to help summarize field data and technical references while preparing technical reports for our varied projects. Shelly has also developed and prepared detailed project schedules for both geotechnical design projects as well as construction projects that my team has been tasked with.

I have been consistently impressed with Shelly's "can do attitude" and enthusiasm. Shelly has excellent technical and organizational skills and is well liked by our staff as well as clients that she interacts with. With her interpersonal skills and resourcefulness, I am confident she will be a valuable addition to any organization, and I recommend her highly.

Respectfully,

Edward Sabins

Senior Engineering Geologist

Wednesday, August 22, 2001
01UG1002

To whom it may concern

Subject: Shelly Collins Recommendation

Ladies and Gentlemen,



BUSINESS OFFICES

1575 W. Mable Street

Anaheim, CA 92802

Phone: (714) 765-6300

Fax: (714) 234-2794

www.fairmontschools.com

Preschool - 12th Grade

Six campus locations:

Anaheim

Anaheim Hills

Tustin/Santa Ana

It is with pleasure that I recommend Shelly Collins to your organization.

She has been a key member of this Executive Team's efforts to restructure the company's executive functions into a systemized, organized, productive department that allows us to pursue our goal of expanding our operations throughout the US & the world.

As our main point of contact outside of our offices, I am impressed with her people skills, from calming and redirecting excited parents, to building strong ties with outside executives who regularly interact with our team, to building cooperation, trust & loyalty with our business office team of workers.

Her organizational skills are outstanding, allowing me to fully concentrate on my own work. Her work ethic is consistent and predictable assuring me that my 'bases are covered'.

Shelly will be sorely missed, but we understand she has done as much as she can here at this time, however, considering her ability to manage and follow through on several tasks simultaneously, and if our business develops as scheduled, I would welcome her back to manage a satellite division.

I wish her continued success with whatever opportunity she chooses to pursue.

Best regards,

Uwe Gemba

Vice President, Business Development

ugemba@fairmontschools.com



August 28, 2001



BUSINESS OFFICES

1575 W. Mable Street

Anaheim, CA 92802

Phone: (714) 765-6300

Fax: (714) 234-2794

www.fairmontschools.com

Preschool - 12th Grade

Six campus locations:

Anaheim

Anaheim Hills

Tustin/Santa Ana

To Whom It May Concern:

I am very pleased to write a letter of recommendation for Shelly Collins. I have had the distinct pleasure of working with Shelly at Fairmont Private Schools, where she managed the executive offices. She has the ability to take charge and create an environment where people can be efficient and excel.

Shelly is organized and efficient. She will do whatever it takes to get things done. She is creative, deeply conscientious, professional, and hard-working. Because we often have last-minute deadlines, Shelly's cooperative attitude, good cheer, and ability to produce under pressure have been important and appreciated.

I have observed that Shelly has an inner core of strength. Her system of values gives her the ability to remain calm and focused in challenging circumstances.

Shelly has a high level of energy and her work is characterized by extremely fast turn-around even when not pressed. The quality of her work is very high. She effectively manages verbal, written, and electronic communications to customers (in our case, parents), peers, vendors and our team. Shelly keeps relevant parties informed and up to date in an efficient manner utilizing exceptional written and verbal communications skills. Even her routine E-mail messages are models of tact, refinement, and professionalism.

Shelly is very structured and systems-oriented. She is able to operate effectively with limited resources through the development of systems. She has special expertise in time and priority management. At Fairmont, Shelly has created and managed a number of systems for information retrieval, calendaring, achieving goals, prioritizing sub-tasks, and communications. Two systems come to mind that illustrate her strength in this area.

- Shelly developed the executive office information retrieval system, which soon will be implemented throughout the organization. It is electronic as well as physical and supports quick information retrieval. It is a model of efficiency and effectiveness.
- We have many meetings and a good portion of them are ad hoc and frequently scheduled or rescheduled at the last minute. Shelly developed scheduling systems and has maintained them to ensure that the meetings occur efficiently and do not waste people's time.

August 28, 2001

I have found Shelly's systems expertise especially valuable personally. I needed help organizing my own office. Shelly took the lead in helping me develop systems that have made my office a model of effectiveness.

Shelly is particularly effective at liaison and facilitating other people's goals. She has been able to rally significant active support from other members of our team through her personal integrity, humor, professionalism, and presence.

She has strong interpersonal skills. Shelly is goal-oriented and persistent but polite; I have often been charmed by her witty E-mail follow-ups that are respectful but get results. Shelly has the self-confidence and experience to help set her own and other people's goals and benchmarks.

Shelly deserves serious consideration as a potential employee, and I recommend her highly.

Sincerely,

A handwritten signature in black ink, reading "Glenn Noreen". The signature is written in a cursive, flowing style.

Glenn Noreen
Vice President, Internal Operations &
Finance



ROLLS-ROYCE INC.

John B. Hodson
Senior Vice President
Engineering Operations

Suite 535
301 116th Avenue S.E.
Bellevue, Washington 98004
Telephone: (206) 451-8008
Fax: (206) 451-8318

January 1995

To Whom It May Concern

Shelly Collins has worked for Rolls-Royce since 1989, during which time she has become a most valued member of the team. She has always displayed an exemplary attitude in her work, in her dealings with her colleagues and towards our friends in the airframe manufacturers with whom we work.

Shelly, who is a highly intelligent and ambitious lady, feels that she would like to broaden her experience. She is certainly capable of and qualified for greater opportunities than we can offer her in our small Long Beach office, and it is with mixed feelings that I write this letter in the hope that it will help her to progress in her aims. On the one hand we shall all be sorry to see her leave but on the other I know she will be the first to admit that the years she has spent with Rolls-Royce, with its reliance on its particular reputation for total quality, have contributed to the position in which she now finds herself.

Shelly has used her time with us to hone her skills, devoting much of her own time to becoming one of our best computer operators. She has achieved a very high standard in the use of Microsoft Windows and its many associated software programs in addition to the more traditional skills of typing and shorthand.

Her forthright but courteous manner and her great sense of humour and fun make her a delightful person to work with and I have no hesitation in recommending her for any position she applies for.

Sincerely,

John B. Hodson
Senior Vice President
Engineering Operations



March 2000

-Ladies and Gentlemen:

It is my pleasure to recommend Shelly Collins who I hired June 1998 to organize and systemize our Customer Service Department.

It did not take long to recognize her potential, and I quickly learned to utilize her strong organization, computer, and administrative skills to enforce the changes necessary to restructure our procedures and substantially improve the quality of service to our customers, and our accountability to related departments.

Shelly's enthusiasm and commitment was recognized within her first year with the company with an 'Associate Bonus Award' for 'exceptional performance and contribution to the achievement of services initiatives'.

Shelly has consistently been a valuable asset to B/E Aerospace. Unfortunately our facility is consolidating and relocating to Winston Salem NC, giving the majority of our staff the incentive to pursue other opportunities.

I have no hesitation in recommending Shelly for any position she applies for.

Sincerely,

A handwritten signature in blue ink, which appears to read 'Kevin Eastley'. The signature is written over a light blue rectangular background.

Kevin Eastley
Vice President Field Operations

Associate Bonus Award

Presented to

Shelly Collins

For Exceptional Performance
And Contribution To The Achievement
of Services Group Initiatives

Fourth Quarter
Fiscal Year 1999



[Print](#)

Score Report

Thank you for taking this test.

For interpretation of your test score, please contact your Test Administrator.

Test Results for: Shelly Collins

Email: shelly@executiveservices.biz

Company Name: Ajilon City of Industry Finance 814329

Test Administrator/Recruiter's Email: stephanie.paul@ajilon.com

Test Name: Data Entry 10 Key [Onscreen]

Test Date: 6/13/2011

Elapsed Time: 00:01:06

Field Accuracy Percentage: 100% - 40 out of 40

Keystrokes per Hour: 11275

Keystrokes Accuracy Percentage: 100%

Adjusted Keystrokes per Hour: 11275

Test Description

This Data Entry test requires the test taker to type information into a simulation of a spreadsheet. The session consists of entering a series of numbers. The results report of this test indicates the speed, in keystrokes per hour, and accuracy of the data entry session. This test is appropriate to administer to those whose Data Entry 10 Key speed is an important facet of their position.

Tests for Data Entry Alpha Numeric and Numeric Proofreading are also available.

- Test takers, please contact your test administrator or recruiter for scoring guidelines.
- Administrators, please refer to the Scoring Guidelines page within the Resources section of your Administration Center for scoring guidelines.

Please click here to [close](#) this window.

Score Report

Thank you for taking this test.

For interpretation of your test score, please contact your Test Administrator.

Test Results for: Shelly Collins

Email: Shelly@ExecutiveServices.Biz

**Are you taking this test outside
of registered branch?:** No

**For what division are you
testing?:** OfficeTeam

Company Name: Robert Half Ontario

**Test Administrator/Recruiter's
Email:** 00500cse@roberthalf.com

Test Name: Data Entry Alpha Numeric
[Onscreen]

Test Date: 6/8/2015

Elapsed Time: 00:03:01

Field Accuracy Percentage: 100% - 40 out of 40

Keystrokes per Hour: 9783

**Keystrokes Accuracy
Percentage:** 100%

Adjusted Keystrokes per Hour: 9783

Test Description

The Data Entry Alpha Numeric test measures the speed and accuracy of the test taker in conducting data entry. The test requires the user to type information into a simulation of a database. The results report of this test indicates the speed in keystrokes per hour and accuracy of the data entry session. This test is appropriate to administer to those whose job description requires effective Data Entry skills.

Tests for Data Entry 10 Key and Typing are also available.

- Test takers, please contact your test administrator or recruiter for scoring guidelines.
- Administrators, please refer to the Scoring Guidelines page within the Resources section of your Administration Center for scoring guidelines.

Please click here to [close](#) this window.



ROLLS-ROYCE INC.

PERFORMANCE APPRAISAL

SHELLY COLLINS

AUGUST 7 1990

SECRETARY

AIRCRAFT PROGRAMS

LONG BEACH, CA

1. JOB KNOWLEDGE AND SKILL

-2-

Shelly has quickly learned her duties and is keen to develop the necessary skills and develop the knowledge to improve her job performance further.

2. APTITUDE

-2-

See above

3. ATTITUDE

-2-

Shelly is very interested in learning about the aero industry and Rolls-Royce activities. She is keen to take responsibility for the many visitors we have in the Long Beach office and maintains a high work ethic.

4. DEPENDABILITY

-2-

Job assignments are completed with minimal supervision and in a timely manner. Prepared to work beyond normal hours with minimal notice.

5. CONTACTS WITH OTHERS

-2-

Enjoys dealing with our many contacts in Douglas and plc. Many have noted Shelly's helpful and friendly manner.

6. QUANTITY OF WORK

-1-

Extremely fast turnaround, even when not being pressed.

7. QUALITY OF WORK

-2-

We have encouraged Shelly to slow down a little on occasions to improve her already high quality.

8. JUDGEMENT AND RESOURCEFULNESS

-2-

Always willing to make decisions and act on them in an independent manner.

Print**Score Report****Thank you for taking this test.****For interpretation of your test score, please contact your Test Administrator.****Test Results for:** Shelly Collins**Company Name:** All In One Integration Account**Test Administrator/Recruiter's Email:** DoNotReply@mail.all-in-1.com**Test Name:** Microsoft PowerPoint 2010 - Normal User**Test Date:** 9/23/2014**Elapsed Time:** 00:11:43**Questions Correct:** 30 out of 30**Percent Correct:** 100%**Percentile Ranking:** 90**Global Average:** 80%**Test Description**

Microsoft PowerPoint 2010 is a presentation designer used to create overhead slides and computer-based presentations. This program is included in Microsoft Office 2010, which also includes Word and Excel. The Whole Test combines both the Normal and Power User tests.

Microsoft PowerPoint 2010 - Normal User test assesses the user's ability to perform common functions such as creating and formatting a presentation.

This Microsoft PowerPoint 2010 - Power User test is designed to assess candidates who will be required to use some of the more advanced features of the program on a daily basis. Graphics, Multimedia, Importing and Exporting, and Animation are among some of the topics addressed in this examination.

Tests for Microsoft Excel 2010 and Microsoft Word 2010 are also available.

- Test takers, please contact your test administrator or recruiter for scoring guidelines.
- Administrators, please refer to the Scoring Guidelines page within the Resources section of your Administration Center for scoring guidelines.

Please click [here](#) to close this window.



MEMO

DATE: November 20, 1984
REPLY TO
ATTN OF: Mark N. Silverman
SUBJECT: Appreciation for Support on Annual CRSP Customer Meeting
TO: Shelly Collins

Jus a short note to say thank you for all your support in helping us get ready for the Annual CRSP Customer Meeting on November 20, 1984.

I really appreciate your willingness to work so many extra hours, particularly over the weekend, so we could have professional looking graphics for the meeting today. There were a large number of very complimentary comments about the professionalism of the presentations and the high quality of the graphics used. You deserve a lot of the credit.

Thank you.

WAPA Area Manager
(Equivalent at the time to District VP)

[Print](#)

Score Report

Thank you for taking this test.

For interpretation of your test score, please contact your Test Administrator.

Test Results for: Shelly Collins

Email: shelly@executiveservices.biz

Company Name: Ajilon City of Industry Finance 814329

Test Administrator/Recruiter's Email: stephanie.paul@ajilon.com

Test Name: Typing - General [1 Minute Onscreen]

Test Date: 6/13/2011

Elapsed Time: 01:00 Minute Time Limit

Raw words per minute: 77

Average mistakes per minute: 4

Adjusted words per minute: 73

Test Description

The Typing Speed test measures the speed and accuracy of a user's typing. The test presents the user with a passage which he/she must type as accurately and quickly as he/she can. This test should be given to anyone whose typing speed needs to be measured.

A score of 0 on the Raw Words per Minute, Mistakes, and Adjusted Words per Minute indicates that the test taker did not follow the passage closely enough for an accurate score to be determined.

- Test takers, please contact your test administrator or recruiter for scoring guidelines.
- Administrators, please refer to the Scoring Guidelines page within the Resources section of your Administration Center for scoring guidelines.

Please click here to [close](#) this window.



September 17, 2020

To Whom It May Concern

Subject: Ms. Shelly Collins

Ms. Shelly Collins was employed in this firm as Projects & Accounts Administrator from April 2016 through end of September 2020, when her position was eliminated due to the prevailing economic conditions. In her capacity as Administrative Manager she reported to the Vice President / President of the company. Her duties included office administration, accounts receivable/payable and project invoicing.

During this period, she handled multiple office assignments in a very responsible and professional manner.

Please feel free to contact me if you need further information.

Yours Sincerely

Suji Somasundaram, PhD, P.E., G.E.

suji@aesciences.com

President

Advanced Earth Sciences, Inc.

cc: Kris Khilnani

Score Report**Thank you for taking this test.****For interpretation of your test score, please contact your Test Administrator.****Test Results for:** Shelly Collins**Email:** Shelly@ExecutiveServices.Biz**Are you taking this test outside
of registered branch?:** No**For what division are you
testing?:** OfficeTeam**Company Name:** Robert Half Ontario**Test Administrator/Recruiter's
Email:** 00500cse@roberthalf.com**Test Name:** Microsoft Word 2010 - Normal User**Test Date:** 6/8/2015**Elapsed Time:** 00:15:18**Questions Correct:** 28 out of 30**Percent Correct:** 93%**Percentile Ranking:** 80**Global Average:** 77%**Test Description**

Microsoft Word 2010 aims at evaluating the skill level of the test taker in navigating through Microsoft Word 2010 as well as their ability to complete several commonly used tasks. The Whole Test combines both the Normal and Power User tests.

Among the tasks included in the Microsoft Word 2010 - Normal User test are formatting a document, inserting pictures, creating tables, sorting data, and conducting mail merges.

This Microsoft Word 2010 - Power User test attempts to provide the basis for separating candidates who possess limited exposure to Microsoft Word 2010 with those who are conversant with the full functionality of the software. Advanced formatting, Charts, Themes, Styles and Table of Contents are among some of the topics addressed in this examination. This test is designed to assess candidates who will be required to use some of the more advanced features of the program on a daily basis.

Tests for Microsoft Excel and Microsoft PowerPoint are also available.

- Test takers, please contact your test administrator or recruiter for scoring guidelines.
- Administrators, please refer to the Scoring Guidelines page within the Resources section of your Administration Center for scoring guidelines.

Please click here to [close](#) this window.