

# Join us for the District 5 Community Meeting!

District Meetings bring neighbors together, provide useful information and help you find ways to participate in your community.

Join us to receive updates from Anaheim Police,
Fire & Rescue and more!

Wednesday, February 19, 2025 7:00 pm

> Sunkist Elementary School 500 Sunkist Street Anaheim 92806

For more information, please contact **Jason Perez**, **City of Anaheim** Neighborhood Services (714) 765-4398 or jperez3@anaheim.net.



# NEIGHBORHOOD SERVICES DISTRICT 5 COMMUNITY MEETING Wednesday, February 19, 2025 7:00 p.m. Sunkist Elementary School, 500 Sunkist Street

#### AGENDA

Jason Perez, Neighborhood Services

Community Policing Updates
 Fire & Rescue Updates
 Chief Pat Russell, Fire & Rescue

1. Welcome & City Staff Introductions

4. Anaheim Community Foundation Janis Heckel, Anaheim Community Needs Assessment Presentation Foundation

5. Adjournment Jason Perez, Neighborhood Services

#### **Neighborhood Services District Community Meetings**

District Meetings provide useful information and help you find ways to participate in your community. Get involved and join us at the upcoming *District Community Meetings!* 

Neighborhood Services District Community Meetings are part of the Anaheim Neighborhood Improvement Program that assists Anaheim residents to improve the livability of their neighborhoods – where each department is committed to participating through a coordinated, inter-departmental approach.

For more information please call (714) 765-4456 or visit us at Anaheim.net/neighborhoods.

### **ANAHEIM FIRE & RESCUE**

# EMERGENCY MEDICAL INFORMATION FORM



For additional forms, contact the FireMedics Program at (714)765-4060

Date/Fecha:	a: Gender/Género: M F Other/Otro			
Name/Nombre:	Date of Birth/Fecha de Nacimiento:			
Address/ Dirección:				
Phone Number/Número Telefónico:	Preferred Language (If not English)/ Idioma preferido:			
EMERCENCY CONTACTS / CONTA	CTOS DE EMEDO	ENCIA		
EMERGENCY CONTACTS / CONTA	Relationship/Relación:	Phone Number/Número Telefónico:		
Name/Nombre:	Relationship/Relación:	Phone Number/Número Telefónico:		
MEDICAL DATA/DATOS MEDICOS				
Last Updated/Última Actualización: Month/Mes: Year/Año:	Blood Type/Tipo de Sangre:	•		
Do you have an EMS-NO CPR Directive or a DNR form? ¿Tiene una directiva EMS-NO CPR o un formulario de no res	sucitar? Yes/Sí No			
Where is it located?/¿Donde está localizado?				
Doctor's Name/ Nombre de doctor:	Doc Telephone Number/Nú	mero de teléfono de doc:		
Dentures/Dentadura postiza? Yes/Sí No				
Unable to Speak/ Incapaz de hablar? Yes/Sí No				
Special Conditions/Instructions (Health Directives, etc)/Cond	diciones/Instrucciones Especi	ales (Directivas Sanitarias, etc):		
PRIMARY INSURANCE / SEGURO	PRIMARIO			
Insurance Company/ Seguro Medico:	Group Name or Number Nombre de Grupo/Nume	Subscriber or ID Number/Número de identificación:		
Name of Policy Holder/ Nombre del Asegurado:	Their Date of Birth	Insurance Co. Phone Number/		
	Fecha de Nacimiento del Asegurado:	Número Telefónico del Seguro Medico:		
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Name of Policy Holder/ Nombre del Asegurado:	Their Date of Birth/ Fecha de Nacimiento del Asegurado:	Insurance Co. Phone Number/ Número Telefónico del Seguro Medico:		

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#### **IMPORTANT NEIGHBORHOOD CONTACTS**

RESOURCES		
Adult Protective Services(800) 451-5155 If you suspect an adult/senior is being neglected or abused		
Anaheim Anytime311 or 765-4311		
Bulky Item Pick-Up (Republic Services) - <b>FREE</b> Dispose up to 20 items at once, 3 times a year238-2444		
Child Protective Services - 24 Hour Service940-1000 If you suspect a child is being neglected or abused		
Domestic Violence Hotline992-1931		
Dusk to Dawn Lights - FREE831-0025		
Emergencies 911		
Energy Saving Programs765-4250		
Fair Housing Council of Orange County(800) 698-3247		
Fire & Rescue Non-Emergency765-4000		
Fire & Rescue – Home Safety Visit Program765-4040		
Gang Victim Services935-7492		
Gang Detail - Police Department765-GANG		
24-Hour Graffiti Hotline311 or 765-4311		
Graffiti - In Progress765-1911		
Grocery Cart Removal - <b>FREE</b> (800) 252-4613		
Housing Authority765-4320		
Mayor and City Council Office765-5247		
Neighborhood Preservation765-4340		
Orange County Animal Care935-6848		
Orange County Clerk-Recorder834-2500		
Orange County Family Justice Center765-1645		
Orange County Mosquito & Vector Control971-2421		
Park Maintenance765-5155		
Park Rangers		
Police Department - report a crime or nuisance in progress		
Power Failures765-3300		
Recycling/Household Hazardous Waste Disposal – <b>FREE</b> 24 Hour Hotline834-6752		
Senior Services765-4511		
Streets and Sewers - Repair765-6860		
Street Lights - Repair765-3300		
Street Signs - Repair765-6860		
Street Tree Maintenance765-6860		
Traffic Calming & Permit Parking765-5183		
Traffic Signals - Repair765-5202		
Utilities Customer Service765-3300		

	NEIGHBORHOOD
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"Helping Neighborhoods Help Themselves"

#### WEST – COUNCIL DISTRICTS 1 & 2 NEIGHBORHOOD CONTACTS

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Neighborhood Services	.765-4990
Brookhurst Community Center	765-3373
Community Policing District 1 District 2	
Haskett Branch	765-5075
West Anaheim Youth Center	.765-6400
West Police Substation Front Counter	765-7952

#### CENTRAL - COUNCIL DISTRICTS 3 & 4 NEIGHBORHOOD CONTACTS

765-4635
765-1880
765-1984 765-7975
765-6400
765-3373
765-3625
765-5400
740-0202

#### EAST - COUNCIL DISTRICTS 5 & 6 NEIGHBORHOOD CONTACTS

Neighborhood Services	765-4398
Canyon Hills Branch	765-6444
Community Policing Districts 5 & 6	765-1918
East Anaheim Branch	765-3887
East Anaheim Community Center	765-3904
East Anaheim Gymnasium	765-3960
East Police Substation Front Counter	765-3800
Miraloma Park Family Resource Center	765-5400
Oak Canyon Nature Center	998-8380
Sunkist Branch	765-3576

#### ADDITIONAL RESOURCES

Community Services765-5191
Behavioral Health Services(855) 625-4657
Community Care Response Team (Assistance for the Unhoused)820-9090
Code Enforcement765-5158
Healthcare in Action (Street Medicine Outreach)450-6007
Short Term Rental Hotline745-0190

Anaheim.net/neighborhoods | 714-765-4456

# CERT 2025 MARCH TRAINING









### **Training Location**

2400 E. Orangewood Ave Anaheim, CA 92806

### **Training Days**

March 2025 From 6 pm - 8 pm

Tues - Thurs 11 & 13

Tues - Thurs 18 & 20

Tues - Thurs 25 &27

Tues - Thurs April 1 & 3

#### Graduation & Skills Assessment

Saturday April 5, 8 am - 12 pm

Must attend all training days

The City of Anaheim CERT Training is FREE and open to anyone interested in learning about how they can be an effective responder in their family and their community. This training is provided by Anaheim Fire & Rescue Department using nationally recognized 20-hour curriculum approved by the Federal Emergency Management Agency (FEMA). Participants will learn how to:

- Identify and anticipate hazards in the community
- Reduce fire hazards in the home and workplace
- Extinguish small fires
- Assist emergency responders
- Conduct light search and rescue operations
- Setup medical treatment areas
- · Provide disaster first aid
- Help reduce survivor stress



**REGISTER (714)-765-4048** 











@ANAHEIMFIREANDRESCUE



**@ANAHEIMFIRE** 



# Kristen Maahs

Anaheim City Council • District 5

# Numbers to Know



Anaheim Anytime 311 or (714) 765-4311

**Animal Control** (714) 935-6848

**Bulky Item Pick-Up** (714) 238-2444

Child Protective Services (714) 940-1000

**Code Enforcement** (714) 765-5158

Fair Housing Foundation (800) 446-3247

Fire & Rescue Home Safety Visit (714) 765-4040

Homeless Outreach Team (714) 820-9090

Graffiti Hotline 311 or (714) 765-4311

**Graffiti (in progress)** (714) 765-1911

Grocery Cart Removal (800) 252-4613

**Housing Resources** (714) 765-4320

Mental Health Resources (855) 625-4657

Neighborhood Services (714) 765-4398

Park Maintenance (714) 765-5155

Park Rangers (714) 765-5226

**Police (non-emergency)** (714) 765-1900

Power Outages (714) 765-3300

Recycling/Trash collection (714) 238-3300

Recycling/Hazardous Waste (714) 834-6752

**Senior Services** (714) 765-4511

**Street Maintenance** (714) 765-6860

**Utilities Customer Service** (714) 765-3300

#### **Contact Us**

#### Kristen Maahs

Council Member, District 5 kmaahs@anaheim.net (714)309-4436

#### Nam Bartash

Senior Policy Aide nbartash@anaheim.net (714) 309-8249

#### Mario Valdespino

Council Aide I mvaldespino@anaheim.net (714) 853-5093

#### Jocelyn Rubio-Melendrez

Council Aide II jrmelendrez@anaheim.net (657) 685-4526

#### **Connect With Our City**



@CityofAnaheim



@City\_of\_Anaheim



@City\_of\_Anaheim



YouTube.com/CityofAnaheim

UNLIMITED YOU S





KATELLA HIGH SCHOOL PRESENTS

# COMMUNITY RESOURCE FAIR

OPEN TO THE

SATURDAY, MARCH 1 9:00 AM - 12:00 PM Enter

- RESOURCES
- VISION CLINIC
- VENDORS
- FOOD SALES





RAFFLES

- LIVE ENTERTAINMENT
- CAR SHOW
- STUDENT CLUBS

LOU CORREA This event is proud

This event is proudly supported by:



Senator Tom Umberg

















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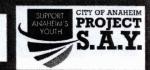




GROUNDSWELL

We shape is notion.







Avelino Valencia

DISTRICT 6B







Norma C. Kurtz Anaheim City Council • District 4

# DOGS AND COYOTES

#### What you need to know

Coyotes are common in urban areas. Understanding canine behavior and modifying our own behavior is essential to peaceful coexistence with our wild neighbors.

### UNDERSTANDING COYOTE BEHAVIOR

- Most interactions with coyotes in urban areas result from the presence of a dog, and/or from intentional or unintentional food availability.
- Coyotes are much like our domestic dogs and share similar behaviors. Curiosity and play are often misinterpreted as being "bold" or agressive.
- Coyotes are naturally timid, but may view dogs as a threat or as competitors for territories, and for resources. They may defend their mates, their territory, and their pups during breeding season (winter) and pup rearing season (spring & summer). Understandably, they have a young family to protect.
- Coyotes may attempt to escort or divert your dog away from a den site or a food resource. Coyotes do not want to injure themselves, so they may put on a show to get your dog to move along, including a bluff charge or hunching the back, dropping the head and showing teeth. These "threat displays" are intended to scare your dog away without the risk of making physical contact. If the dog doesn't move away, or engages the coyote, the threat may escalate. Keep in mind that coyotes in the West weigh only 18-35 pounds!
- Coyotes' primary food sources in our cities include rats, gophers, insects, fruit. But human and pet foods (and water) may attract coyotes, so eliminate these attractants to reduce negative encounters.
- Many confrontational behaviors are seasonal, and are often a result of bold dog behavior.

## How TO COEXIST

- Never let your dog chase or play with a coyote.
- In an area where coyotes have been seen, keep your dog closer to you than usual, and keep them under full control (voice-control or leash) at all times.
- Be aware of what is happening around you and what your dog is doing at all times.
- To protect your small dog, in coyote areas:
  - · Avoid using a flexi-leash
  - Avoid walking near bushy areas or "edge zones"
  - Stand or walk with other people, and/or larger dogs
  - Avoid walking small dogs at dawn
- If a coyote gets too close for your comfort, and you can make and maintain eye contact, leash your larger dog or pick up your small dog, and haze the coyote (learn how to do this correctly using our Coyote Hazing Field Guide). If the coyote doesn't leave, it's likely there's a den, pups, or food source that the coyote is protecting. Don't run. Leave the area calmly. Change your routine to avoid this challenging area for awhile.
- If a coyote performs a threat display, or two or more coyotes charge your larger dog(s), leash up, leave the area calmly, and report it to your local animal control or humane society.

Open spaces and urban areas belong to all of us — people, dogs and wildlife. By being responsible dog guardians and minimizing dog interactions with coyotes, we can give each other "breathing room" and peacefully coexist.

#### PROJECT COYOTE. ORG

Project Coyote is a national coalition of scientists and educators working together to help communities coexist peacefully with wildlife in urban and rural environments.





#### NORMAL URBAN COYOTE BEHAVIOR

- · Active in the daytime and nighttime
- Most active at dusk and dawn
- Watching you and your dog in plain view or from a camoflauged position (like dogs, coyotes are curious)
- Sitting on a hill in plain view
- · Relaxing or playing in a field or other grassy area
- Walking and not paying attention to you
- Following you and your dog with curiosity from a comfortable distance
- Hunting gophers in fields and meadows
- "Escorting" your dog away from den/territory, food or pups during pup rearing season (spring & summer)
- Bluff charging your dog in an attempt to move your dog away from pups, during pup rearing season (spring & summer)
- Standing his or her ground unfazed by your attempts to scare him/her away, during pup rearing season (spring & summer)
- · Waiting at stop lights to cross busy streets
- Dashing across a trail
- More than one coyote relaxing together or greeting each other
- Hearing coyotes howling and yipping (they are greeting, communicating and defining territories)
- When hazed, trots away, then stops and looks back (keep hazing until the coyote leaves)

### WHEN TO TAKE ACTION (HAZE)

- If a coyote approaches to a proximity that you feel is uncomfortable and you can make and maintain eye contact, do not turn and run, haze the coyote according to our Coyote Hazing Field Guide, available in SF parks or download from ProjectCoyote.org
- When coyote seems interested in the food you are carrying, even if he doesn't approach, but hangs around appearing to wait for a handout
- Coyote is in your yard, unless you think there could be a den on your property

#### QUICK COYOTE HAZING TOOLS

- Surprise with a pop-up umbrella or simple noise maker (keep a penny in a shiny soda can and shake!).
- Wave your arms overhead, make direct eye contact and yell, "Go away coyote!" Don't stop until the coyote leaves.
- Pick up your small dog or put your large dog behind you before you haze so that the coyote focuses on you and your message.
- Download our Coyote Hazing Field Guide from ProjectCoyote.org to learn the why, when, where, and how of correcting unusual coyote behavior. Hazing must be done correctly and consistently to be effective.
- Living well with our wild neighbors is a community effort; please share this information widely!







# **Coyote Facts and Reducing Human Coyote Interactions**

#### **Suburban Coyote Population**

In suburban areas, coyote population densities can be significantly higher than in wild areas, with some studies showing densities reaching up to one adult coyote per quarter-mile, meaning a much higher concentration compared to the typical wild coyote density of one per several square miles; this is due to the readily available food sources in suburban environments like trash and small pets.

#### **Coyote Dens**

Coyote pairs usually dig multiple dens in their territory. Most of which may never be used. Dens are not inhabited by adult coyotes. A pregnant female will give birth to pups in a den then leave to hunt and only return to nurse the pups. Pups may be moved between several dens several times in the first few months of life, usually for safety reasons and due to flea infestation. Pups stay in the den for about six weeks and then begin traveling short distances with adults. By the end of summer, pups are spending some time away from parents and attempting to hunt on their own or with siblings.

#### **Good Practices**

- Keep pets safe: Keep pets inside at night and leash them when walking. If you do let them out, keep them in a covered run.
- Use deterrents: Use solar-powered motion sensor lights, sounds, and sprinklers. You
  can also try bitter or spicy taste deterrents, or smell deterrents like cayenne pepper,
  vinegar, and ammonia.
- Trim vegetation: Trim ground-level shrubbery and thin out dense bushes and hedges.
- Remove food sources: Keep trash covered in secure bins, remove pet food bowls, and pick up fallen fruit.
- Remove water sources: Don't leave out pet water bowls, bird baths, or watering cans.
- Secure compost: Cover and secure compost bins and never compost meat or dairy products. Don't feed coyotes: Feeding coyotes can cause behavioral changes that can lead to problems for people and other animals.

- Report aggressive coyotes.
- Be aware of coyote activity: Coyotes are more active in the spring when they are feeding and protecting their young.
- Be aware of coyote behavior: Coyotes are naturally fearful of humans, but their behavior can change if they have access to food and garbage.
- Use noisemakers: Use a whistle, air horn, or other noisemakers to scare off coyotes.
- **Haze coyotes**: If you encounter a coyote, make loud noises like clapping, yelling, or banging on objects. You can also try waving your arms to make yourself appear larger.
- Learn about coyote behavior: Coyote behavior changes throughout the year, so understanding coyote behavior can help you be proactive.

Coyotes communicate a variety of emotions and intentions through their vocalizations and body language.

#### **Vocalizations**

- Howling: A common vocalization that can be used to communicate a variety of things, including greeting, territorial display, and agitation
- Growling: A threat used when a coyote is close to something
- Huffing: A high-intensity threat used when a coyote is close to something
- Barking: A long-distance threat or alert
- Bark-howling: A high-intensity threat or alarm that starts with a bark and blends into a howl
- Whining: A sound used to express submission, usually by a subordinate coyote to a more dominant coyote
- Yelping: A sound used to express submission or startle

#### Body language signaling fear and/or aggression:

- Ears down and or pointed back
- Raised hackles
- Snarling
- Lunging



# CodeEnforcement

#### **Resource Material**

The Code Enforcement Division is located inside City Hall at 200 S. Anaheim Blvd., on the 5th floor. Office hours are Monday through Friday from 8 a.m. to 5 p.m., during which we can be reached at (714) 765-5158.

#### **Anaheim Municipal Government**

www.anaheim.net

Anaheim Anytime 3-1-1

#### Administration

<u>City Council Office</u> (714) 765-5247 City Manager's Office (714) 765-5162

#### **City Departments**

City Attorney (714) 765-5169
City Clerk (714) 765-5166
Community Development (714) 765-4300
Community Services (714) 765-5191
Convention Center (714) 765-8950
Finance (714) 765-5195
Human Resources (714) 765-5111
Planning (714) 765-5139
Public Utilities (714) 765-5137
Public Works (714) 765-5176

#### **Emergency Services**

Police Emergency 911
Police (Non-Emergency) (714) 765-1900
Fire/Paramedic Emergency 911
Fire (Non-Emergency) (714) 765-4000
24-hour Utility Emergency (714) 765-3300

#### Graffiti

<u>24-hour Graffiti Hotline</u> (714) 765-4311 <u>Graffiti - In Progress</u> (714) 765-1911 Caltrans Hotline (949) 936-3500

#### **Housing Information**

<u>Fair Housing Foundation</u> (714) 918-8001 <u>Homeless Shelters (Referral)</u> 2-1-1

#### **Other Resources**

Business License (714) 765-5194
Neighborhood Services (714) 765-4456
Dusk to Dawn Lights (714) 765-5158
Parks Division (714) 765-5155
Park Rangers (714) 765-5226
Street Repair (714) 765-6860
Abandoned Shopping Carts (800) 252-4613
Animal Control (714) 935-6848
OC Health Dept. (714) 433-6000
Republic Services (714) 238-3300
OC Vector Control (714) 971-2421
Hazardous Waste Disposal (800) 253-2687









### KATELLA HIGH SCHOOL COMMUNITY RESOURCE FAIR SATURDAY, MARCH 1 9:00 AM - 12:00 PM

#### **Presentations**

\*Immigration, Know Your Rights
\*Communication and Conflict



\*How do we practice self-care?



#### Resources

- Family Resource Centers
- · After school youth programs
- · Anaheim city-wide services
- Mental health
- Youth Internships
- Youth job and career opportunities
- Free Community Closet

- Adult education classes
- · Medical and health services
- Housing resources
- Legal support
- College resources
- Youth activities and giveaways
- Vision clinic

#### **Donors**



















#### **OCJF Referral List**

Below is a non-exhaustive list of non-profit organizations that provide free or low-cost immigration legal services in Orange County, CA, and a non-exhaustive list of for-profit attorneys that charge for their services:

You can also find attorneys in your area at http://www.ailalawyer.org/or https://www.immigrationadvocates.org/legaldirector y/.

#### **Non-Profit Organizations**

These organizations may have immigration attorneys or DOJ-accredited representatives authorized to provide immigration legal advice. Please contact them to assess their availability.

#### CAIR-CA

2180 W. Crescent Ave., Suite F, Anaheim, CA Phone: (714) 776-1177

Services: Adjustment of Status, Asylum, Family Petitions, Naturalization, TPS, T Visa, U Visa,

VAWA

#### **AHRI for Justice**

8682 Beach Blvd Suite 200 Buena Park, CA 90620 Phone: (323) 565-1101

Services: In-language direct legal services and community education to low-income, monolingual community members and their families. Focus on assisting survivors of domestic violence, at-risk youth, low-income and undocumented individuals

in Southern California.

#### **World Relief**

13121 Brookhurst St. Suite H Garden Grove, CA

Phone: (714) 210-4730

Services: Consultations, DACA, Green Card Renewal or Replacement, Family Reunification, Adjustment of Status, Consular Processing/Immigrant Visas, Fiancé Petitions, Naturalization (Citizenship), VAWA/U-Visas, Conditional Residency Removal, Refugee and Asylum Green Cards, Travel Documents, FOIA Request

**Camino Immigration Services** 

849 Bradford Ave., Placentia, CA 92870

Phone: (657) 217-2365

Services: I-130 Family Petition, I-485 AOS, Consular Processing, I-601A Provisional Waivers, I-601 Waiver, I-212 Waiver, Fiance Visa, Parole in Place, DACA, I-131 Advanced Parole, TPS, Asylum, Info Pass, FOIA, FBI and CALDO

**Coalition for Humane Immigrant Rights** 

32118 Paseo Adelanto, Suite 9A, San Juan

Capistrano, CA, 92675

Phone: 1-888-624-4752

Services: Comprehensive immigration support,

including removal defense.

**Asian Americans Advancing Justice Southern** California

1626 E. 4th St. Santa Ana, CA 92701

Phone: (714) 587-2050

Services: Immigration Relief Eligibility Screenings, Family Based Immigration (I-130, I-485, I-131, and others), removal defense screenings, pro se removal defense assistance, free removal direct rep, detailed paid consultations.

**Catholic Charities of Orange County** 

1800 E. 17th St. Santa Ana, CA 92705

Phone: (714) 347-9600

Services: Citizenship focused. Adjustment of status, family visa petitions, consular processing, DACA, parole in place, affidavit of support, advanced parole, fiancé visas, ead applications, legal permanent resident card renewal, fee waiver, FOIA requests, U-visas, VAWA, and removal defense.

**Public Law Center** 

601 Civic Drive W. Santa Ana, CA 92701

Phone: (714) 541-1010

Services: Comprehensive immigration support

including removal defense at no cost.



Community Legal Aid SoCal

2101 N. Tustin Ave. Santa Ana, CA 92705 Phone: (714) 571-5200 or (800) 834-5001 Services: VAWA self-petitions, T/U Visas, Naturalization, SIJS, AOS, Cancellation of Removal, Removal Defense, Asylum Applications.

#### **UCI Immigrant Rights Clinic**

401 E. Peltason Dr. Ste. 1000, Irvine, CA 92697
Phone: (949) 824-9646
Services: Cases vary by semester. Generally,
Bond Hearings and Litigation before federal and
state courts and administrative agencies for
immigrant communities targeted by law

#### **For-Profit Attorneys**

enforcement initiatives.

Below is a non-comprehensive list of trusted private attorneys that will charge for their services:

#### Abusharar & Associates

501 N. Brookhurst St. #202, Anaheim, CA 92801 Phone: (714) 535-5600 Services: Marriage and Fiance(e) Visas, Family Visa Petitions, Professional Working Visas, E-Visas, Asylum and Deportation Defense, Green Card Through an Employer, Investor Visas, Citizenship and Naturalization, VAWA, U-Visa & Gender Abuse Cases.

#### Hirson & Partners, LLP

1122 Bristol St. Costa Mesa, CA 92626

Phone: (949) 441-4003

Services: Foreign visitor/student Services, Family-based Immigration, Investment Visas, Employment-based & Diversity Visas, Naturalization, Consular Processing, Corporate Immigration Compliance, Immigration Litigation.

Karina Gutierrez Law Firm – Immigration Law

26060 Acero, Suite 205, Mission Viejo, CA 92691 4740 Green River Road Ste. 209, Corona CA 92880

Phone: (714) 356-6928

Services: U-Visa, T-Visa, VAWA, SIJS, Adjustment of Status, Family Petitions, FOIA, Legal Permanent

Residence Card Renewals, Naturalization Petitions, DACA

#### KLDP LLP

100 Bayview Circle, Suite 100, Newport Beach, CA Phone: (310) 817-0478 Services: Family-based Immigration, Employmentbased Green Cards, EB-5 & Investment Visas, Temporary Work Visas, Corporate Immigration Services

Law Offices of John R. Alcorn, APC
17752 Mitchell N. Suite H, Irvine, CA 92614
Phone: (949) 751-6574
Services: Asylum, Deportation Defense, Family
Immigration, Investor Visas, Citizenship &
Naturalization, Employment Immigration,
Temporary Visas, Federal Appeals, I-9 Compliance

#### Tran Law Group

13950 Milton Avenue, Suite 300, Westminster, CA Phone: (714) 702-1437 Services: Family-Based Immigration, Employment-Based Immigration, Visas (multiple), Waivers, Consular Processing, Deportation and Removal Hearings, Naturalization & Citizenship

#### U.S. Immigration Law Group, LLP

& Deferred Action (including DACA)

1913 E. 17th St. Suite 204, Santa Ana, CA 92705

Phone: (714) 786-1166

Services: Employment-related immigration services for employers and employees, including visas, green cards, and compliance assistance. They also provide family-based immigration services, such as green cards, citizenship, humanitarian visas, and deportation defense.



# CodeEnforcement

#### **Property Maintenance**

Those who own, lease, or occupy buildings or property are responsible for maintaining the property. Some common types of nuisance violations are indicated below:

#### **General Conditions**

- Unpainted exterior building surfaces causing dry rot, warping and termite infestation.
- Buildings that are abandoned, boarded up or partially destroyed for longer than a reasonable time.
- Broken windows on any property constituting hazardous conditions and inviting trespassers and malicious mischief.

#### Vegetation

- Overgrown vegetation which causes harm to neighboring properties or causes unsafe conditions for those walking or driving by.
- Dead trees or weeds that are unsightly and unsafe are likely to provide a home for rodents or insects.
- Live landscaping for single-family homes shall make up at least 50 percent of a property's front yard.

#### **Unattractive or Dangerous Property Conditions**

- Swimming pools, ponds, or other standing water that is unsanitary or stagnant without selfclosing gates or fences.
- Clothes lines in front yards visible from the public street.
- Dry or dead shrubs, trees, or combustible materials may constitute a fire hazard.
- An obstacle or part of the landscape that obstructs the view of street signs, signals, or other directional signage.

#### **Fencing**

- Any fence that is not maintained in a structurally sound condition is considered unsafe.
- Rear yard fences must not exceed 6 feet high.
- Front yard fences, walls and hedges must not exceed 36 inches high.

#### Refuse/Waste

- Items such as rubbish, debris, machinery or parts, furniture, inoperable vehicles, yard waste, or junk of any kind are considered refuse/waste.
- Containers for trash and recyclables must be stored in an area not visible from the street. Such containers should be placed at the curb not more than 24 hours before scheduled pickup and removed within 24 hours of being emptied.
- Scavenging, or removing items from containers for trash and recyclables, is prohibited.

■ Free bulky item pick-ups can be scheduled per address each calendar year by calling Republic Services at (714) 238-3300.

#### Noise

- Noise produced in excess of 60 decibels may be violation of the Anaheim Municipal Code.
- Sound created by construction or building repair is exempt from code requirements during the hours of 7 a.m. and 7 p.m.

#### **Improper Occupancy**

- Using any building, or a portion of any building, for living, sleeping, cooking, or dining is permitted only if it was built and approved for that purpose.
- Occupancy in a garage as a living area is prohibited.

If you have any questions concerning property maintenance, or wish to file a complaint about property maintenance, please call Code Enforcement at (714) 765-5158 or visit Anaheim.net/AnaheimAnytime.

The City of Anaheim's Municipal Codes are designed to protect the residential atmosphere of your neighborhood as well as to prevent unsafe and unsightly use of property.

By reporting violations of our codes, residents and businesses join in partnership with city staff to achieve the quality of life everyone wants to enjoy in Anaheim.

#### **Code Enforcement Division**

200 S. Anaheim Blvd. Suite 525, Anaheim, California 92805 (714) 765-5158 (714) 765-4044 Fax

#### **Youth & Families Recommendations**

- Expand and continue to build programs and services that are responsive to community needs, including accessible mental health resources, vocational training, and recreational spaces.
- Increase collaborative opportunities to improve communication, information dissemination, and outreach efforts.
- Enhance community safety and foster positive police-community relationships.
- Promote social engagement and belonging by creating inclusive spaces and programs.

#### **Older Adults Recommendations**

- Explore availability of physical space for older adults, including a potential dedicated senior center, and an assessment of transportation routes to enhance accessibility.
- Provide diverse programming opportunities by offering culturally appropriate programs, with an emphasis on social and physical activities.
- Publicize programming through various communication mechanisms thereby increasing awareness of available programs through preferred communication methods, such as email and face to face.
- Promote social engagement by providing opportunities for social activities and volunteerism.
- Plan ahead for an aging population by considering affordable housing options, transportation needs, social activities, and other areas that affect the day to day lives of older adults.

#### Vision for moving forward

This assessment provides a comprehensive overview of the needs and strengths of Anaheim's youth, families, and older adults, identifying opportunities for program expansion, improved communication, and enhanced community safety and engagement. By addressing these areas and continuing to build on past and existing work to strengthen and support the community, ACF and its partners can better serve the diverse populations of Anaheim and promote a thriving, inclusive community.

For the full report, visit: https://anaheimcf.org/acf-needs-assessment/

# **Anaheim Youth & Families and Older Adults Needs Assessments**

Executive Summary September 2024



PREPARED BY



ON BEHALF OF





The Anaheim Community Foundation (ACF), established in 1984, is a non-profit organization dedicated to enriching the lives of Anaheim residents. The ACF and the City of Anaheim commissioned Charitable Ventures to conduct a comprehensive community needs assessment. This report builds on a 2012 assessment focused on youth, extending the focus to include both Youth & Families (households with children ages 5-17 years) and Older Adults (ages 55 years or older) living in Anaheim.

Researchers employed various data collection methods, including analysis of publicly available data, surveys, and focus groups with youth & families and older adults.

The Anaheim Community Foundation gratefully acknowledges and extends our thanks to the Disneyland Resort for providing funding for the 2024 Anaheim Needs Assessment.



### **Youth & Families High-Level Report Findings**

ŶŶŶŶŶŶ	Demographics: The 1,300 survey respondents were demographically diverse.		
	Housing: Challenges around high rental costs are leading to shared living spaces; need for financial rental assistance and housing advice.	While 37% of survey respondents reported not needing any housing resources, 20% needed financial rental assistance and 11% needed one-on-one housing advice.	
æ	Health: Identified priorities around having physical and mental health resources, with significant interest in mental health support and safe community spaces.	Among survey respondents, 19% were interested in physical health information and 18% wanted mental/emotional health information.	
	Education: Need for STEM classes, college prep, vocational training, and career opportunities.	Among survey respondents, there was high interest for academic achievement information (37%) and post-high school opportunities (35%).	
	Food Access: Some families are food insecure.	Nearly one in three survey respondents (29%) expressed being concerned about having enough food to eat.	
250	Active Living: Interest in recreational facilities, sports teams, and safe outdoor spaces.	Just over half of respondents (51%) reported an interest in facilities for active lifestyle/ recreation programs and 47% expressed interest in available sports activities/teams.	
88	Social Well-Being and Inclusion: Opportunities for engagement, including community events, outdoor activities, and social connections.	Survey respondents reported engagement with community events (35%), outdoor activities (33%), time with friends (30%), and participating in arts and crafts (29%).	
	Accessibility: Communication preferences include internet, email, and fliers; need for modernized information dissemination.	A vast majority of respondents reported using the internet for information (95%), email for communication (90%), and fliers for information (85%).	

### **Older Adults High-Level Report Findings**

†††††††††††††††††††††††††	<b>Demographics:</b> The 1,515 survey respondents were diverse in their demographics.		
	<b>Housing:</b> Need for affordable housing and assistance with home maintenance.	Eleven percent (11%) of respondents received rental assistance and 7% had access to affordable housing. In addition, 18% wanted financial rental assistance and 15% wanted assistance with necessary housing repairs and deferred maintenance.	
(CC	Health: Identified priorities of maintaining an active lifestyle and receiving physical health information.	A plurality of respondents (35%) were interested in learning more about how to maintain an active lifestyle and 30% wanted to know more about physical health.	
To I	Affordable Aging/Financial Stability: Concerns around food insecurity, financial stability, and need for financial planning and fraud prevention programs.	While more than 70% indicated that they never lacked access to food, 13% indicated they were sometimes or always food insecure.	
88	Social Well-Being and Inclusion: Need for social activities, outdoor engagement, and community.	Almost half of respondents (47%) indicated that they never feel lonely, whereas 35% sometimes feel lonely and more than 10% often or always feel lonely.	
/W	Caregiving: Challenge of accessing affordable and reliable caregivers.	Less than 10% of respondents currently have a caregiver, about 60% of those are paid.	
	<b>Transportation:</b> Limited public transportation options and accessibility issues.	Only 15% of respondents used public transportation in the past 12 months. Of those that did not use public transportation, 72% drove themselves, 12% had another family member drive them, and 6% did not feel safe or comfortable.	
	Accessibility: Email and printed materials preferred communication method; preference for human interaction over digital solutions.	The preferred method for receiving information about programs and services was email (39%) followed by paper media, such as fliers in the mail, news advertisements, etc. (24%).	



HOUSING ELEMENT

# **COMMUNITY MEETINGS**

The City of Anaheim invites the public and the Housing Element Update Committee (HEUC) to attend two upcoming Planning Commission meetings to learn about the most recent draft Housing Element.



Workshop for interested public and HEUC

MARCH 10, 2025 • 5PM

Planning Commission Public Hearing

Both meetings to be held in Anaheim City Hall Council Chambers 200 S. Anaheim Blvd.



# BULKY ITEM COLLECTION

Looking to get rid of old furniture or bulky items?
We can help!

**WHAT:** Disposal of furniture, refrigerators, appliances, TVs, and electronics.

**HOW:** Please schedule an appointment by calling Republic Services Customer Service Department at (714) 238-2444 or visit Anaheim.net/republicservices.



TELL ME MORE: This service is FREE!

Your household may dispose of up to 20 items, three times a year. Please have a list of items ready when scheduling an appointment.

CALL (714) 238-2444 FOR BULKY ITEM PICK-UP



### FREE HOME ENERGY & WATER EFFICIENCY PROGRAMS

Have your home checked for energy and water saving recommendations and receive FREE PRODUCTS to help you save!

- ☐ HOME UTILITY CHECK-UP
- □ DUSK TO DAWN LIGHTING
- ☐ WEATHERIZATION













#### **Immigration: What To Know**

Anaheim welcomes immigrants as part of our community and, following California law, is not involved in immigration enforcement.

Our job is public safety for everyone in our city, regardless of status.

We do not work with federal Immigration and Customs Enforcement or Border Patrol unless called to respond to a broader public safety concern.

#### **Be Aware**

ICE and other federal agencies can come into our city with administrative and judicial warrants and detainers.

Where federal immigration is enforced in Anaheim, we ask that it be fair, reasonable and based on law.

#### Your Rights • What To Do

You are not required to answer questions, provide comments or offer information without a lawyer.

You have the right to have your case heard by a judge.

You are not required to provide your status or birthplace.

You are not required to sign any documents without legal review. Never sign anything you are unsure about.

Never use or show false or fraudulent documents or give a false name.

Administrative immigration warrants do not allow entry. A warrant issued by a judge can.

You are not required to open your door for an administrative warrant. Ask to slide under the door, carefully review.

Provide written authorization for an emergency contact to make decisions for your children if detained.

#### - RESOURCES

Office of Rep. Lou Correa (714) 559-6190 Access California (714) 917-0440

This is for general information only and is not legal advice. Immigration policies and practices are subject to change. Contact an attorney for legal guidance.

Anaheim.net/welcoming



SoCalRestaurantCoupons.com





**OCR**estaurantGuides.com



### Reunión Comunitaria del Distrito 5

Las Reuniones de Distritos reúnen a vecinos, proporcionan información útil y le ayudan a encontrar maneras de participar en su comunidad.

¡Únase a nosotros para recibir actualizaciones de los Departamentos de Policía, Fuego y Rescate y más!

miércoles, 19 de febrero del 2025 7:00 pm

> Sunkist Elementary School 500 Sunkist Street Anaheim 92806

Para mas información, comuníquese con **Jason Perez, Ciudad de Anaheim** Servicios Vecinales (714) 765-4398 o por correo electrónico a iperez3@anaheim.net.

#### **CONTACTOS Y RECURSOS IMPORTANTES VECINALES**

OESTE - DISTRITOS DEL CONCILIO 1 Y 2 CONTACTOS VECINALES		
Servicios Vecinales	765-4990	
Centro Juvenil del Oeste de Anaheim	765-6400	
Centro Comunitario Brookhurst	765-3373	
Equipo de Policía Comunitaria Distrito 1 Distrito 2	765-7975 765-1984	
Subestación de Policía del Oeste	765-7952	
Sucursal Haskett	765-5075	

CENTRAL - DISTRITOS DEL CONCILIO 3 Y 4 CONTACTOS VECINALES	
Servicios Vecinales	765-4635
Biblioteca Central	765-1880
Centro Juvenil del Centro de Anaheim	765-6400
Centro Comunitario del Centro de Anaheim	765-3373
Centro de Recursos Familiares de Ponderosa	765-5400
Equipo de Policía Comunitaria Distrito 3 Distrito 4	765-1984 765-7975
Sucursal Euclid	765-3625
Sucursal de Uso Conjunto de Ponderosa	740-0202

ESTE - DISTRITOS DEL CONCILIO 5	16
CONTACTOS DE VECINDARIO	
Servicios Vecinales	765-4398
Gimnasio del Este de Anaheim	765-3960
Centro Comunitario del Este de Anaheim	765-3904
Centro de Naturaleza Oak Canyon	998-8380
Centro de Recursos Familiares de Miraloma	765-6490
Equipo de Policía Comunitaria Distritos 5 y 6	765-1918
Subestación de Policía del Este	765-3800
Sucursal de Canyon Hills	765-6444
Sucursal del Este de Anaheim	765-3887
Sucursal Sunkist	765-3576

RECURSOS ADICIONALES	
Servicios Comunitarios	765-5191
Cumplimiento de Códigos	765-5158
Equipo de Respuesta de Atención Comunitaria Para los Desamparados	.820-9090
Línea Directa de Alquiler a Corto Plazo	745-0190
Atención Médica en Acción (Divulgación de la Mo Callejera)	
Servicios de Salud Conductual(855)	625-4657

ANAHEIM	NEIGHBORHOOD
9	SERVICES

RECURSOS
Alumbrado Público – para pedir reparaciones765-3300
Alumbrado de "Anochecer al Amanecer"831-0025
Anaheim en Cualquier Momento311
Autoridad de Vivienda765-4320
Calles y Alcantarillas – para pedir reparaciones765-6860
Calmar de Tráfico y Permiso de Estacionamiento Residencial765-5183
Centro de Justicia Familiar del Condado de Orange765-1645
Condado de Orange Administración de Archivos834-2500
Condado de Orange Control de Zancudos y Plagas971-2421
Condado de Orange Cuidado de Animales935-6848
Concilio de Vivienda Justa del Condado de Orange(800) 698-3247
Departamento de Fuego y Rescate Línea No de Emergencia765-4000
Departamento de Policía – para actividades criminales o molestia en progreso765-1900
Disposición de Artículos Voluminosos (Servicios República) Disponga de 20 artículos por cita, 3 veces por año GRATIS238-2444
Emergencias911
Equipo de Policía Contra las Pandillas765-4264
Grafiti – en progreso765-1911
Guarda Parques765-5226
Interrupción de Energía765-3300
Para Reciclar y Disponer de Desperdicios Peligrosos de Casa <b>GRATIS</b> (800) 253-2687
Mantenimiento de Árboles765-6860
Mantenimiento de Parques765-5155
Oficina del Alcalde y el Concilio de Anaheim765-5247
Para reportar Grafiti – 24 horas311 o 765-4311
Preservación del Vecindario765-4340
Programa de Climatización – para reducir el costo de electricidad y agua765-4250
Recolección de Carritos de Tienda <b>GRATIS</b> (800) 252-4613
Registro de Abuso de Adultos/ancianos – si sospecha el abuso o descuido de un anciano(800) 451-5155
Registro de Abuso a Niños / Servicio de 24 Horas – si sospecha el abuso o descuido de un niño940-1000
Rótulos Públicos – Reparación765-6860
Señales de Tráfico – Reparación765-5202
Servicios para Personas Mayores765-4511
Servicios para Víctimas de Violencia Doméstica957-2737
Servicios para Víctimas de Actos de Pandillas935-7492
Servicios Públicos - Servicio al Cliente765-3300



# Kristen Maahs

Anaheim City Council • District 5

# Números que Saber



Anaheim Anytime 311 or (714) 765-4311

Control Animal (714) 935-6848

Recogida de Artículos Grandes (714) 238-2444

Servicios de Protección Infantil (714) 940-1000

Cumplimiento del Código (714) 765-5158

Fundación de Vivienda Justa (800) 446-3247

Departamento de Fuego y Rescate (714) 765-4040

Equipo para Personas sin Hogar (714) 820-9090

Línea para Reportar Grafiti 311 or (714) 765-4311

Grafiti (en curso) (714) 765-1911

Eliminación de Carrito de Compras (800) 252-4613

Recursos de Vivienda (714) 765-4320

Recursos de Salud Mental (855) 625-4657

Servicios para Vecindarios (714) 765-4398

Mantenimiento de Parques (714) 765-5155

Guardianes de Parques (714) 765-5226

Policía (no emergencia) (714) 765-1900

Cortes de Luz (714) 765-3300

Reciclaje/Colección de Basura (714) 238-3300

Reciclaje/Residuos Peligrosos (714) 834-6752

**Servicios para Personas Mayores** (714) 765-4511

Mantenimiento de Calles (714) 765-6860

Servicio al Cliente de Utilities (714) 765-3300

#### Contáctenos

#### Kristen Maahs

Council Member, District 5 kmaahs@anaheim.net (714)309-4436

#### Nam Bartash

Senior Policy Aide nbartash@anaheim.net (714) 309-8249

#### Mario Valdespino

Council Aide I mvaldespino@anaheim.net (714) 853-5093

#### Jocelyn Rubio-Melendrez

Council Aide II jrmelendrez@anaheim.net (657) 685-4526

#### Conéctate Con Nuestra Ciudad



@CityofAnaheim



@City\_of\_Anaheim



@City\_of\_Anaheim



YouTube.com/CityofAnaheim



# REUNIÓN COMUNITARIA DE DISTRITO 5 DE SERVICIOS VECINDARIOS miércoles, 19 de febrero de 2025 7:00 p.m. Sunkist Elementary School, 500 Sunkist Street

#### AGENDA

1. Bienvenida e Introducción del Personal de la Ciudad de Anaheim

Jason Perez, Servicios Vecindarios

2. Actualizaciones de Policía Comunitaria

Equipo de Policía Comunitaria Nordeste

3. Actualizaciones de Fuego y Rescate

Jefe Pat Russell, Fuego y Rescate

4. Presentación de la Evaluación de Necesidades de la Fundación Comunitaria de Anaheim Janis Heckel, Fundación Comunitaria de

Anaheim

5. Despedida

Jason Perez, Servicios Vecindarios

#### Reuniones Comunitarias de Distritos de Servicios Vecindarios

Las Reuniones de Distritos reúnen a la gente, proporcionan información útil y le ayudan a encontrar maneras de participar en su comunidad. ¡Participe y acompáñenos en las próximas *Reuniones*\*\*Comunitarias de Distritos de Servicios Vecindarios!

Las *Reuniones Comunitarias de Distritos de Servicios Vecindarios* son parte del Programa de Mejoramiento de Vecindarios de Anaheim que ayuda a los residentes de Anaheim a mejorar la habitabilidad de sus vecindarios, donde cada departamento está comprometido a participar a través de un enfoque interdepartamental coordinado.

Para las próximas reuniones o más información por favor llame al (714) 765-4456 o visítenos en la página <u>Anaheim.net/neighborhoods.</u>



# Join us for the District 5 Community Meeting!

District Meetings bring neighbors together, provide useful information and help you find ways to participate in your community.

Join us to receive updates from Anaheim Police, Fire & Rescue and more!

Wednesday, February 19, 2025 7:00 pm

> Sunkist Elementary School 500 Sunkist Street Anaheim 92806

For more information, please contact **Jason Perez**, **City of Anaheim** Neighborhood Services (714) 765-4398 or jperez3@anaheim.net.



### ATTENTION RESIDENTS!

### NEIGHBORHOOD CLEAN-UP FRIDAY, APRIL 18, 2025 –

MONDAY, APRIL 18, 2025 – MONDAY, APRIL 21, 2025



Join your neighbors for some cleaning to make your neighborhood a better place! Dumpsters will be available in front of the following addresses on the street:

#### FREE!!!

Dispose of bulky items (such as old mattresses and chairs or appliances that don't work) taking up space in your home or garage.

#### Locations to be determined

Bins maybe dropped off Friday or picked Monday by Republic Services between 6a.m. and 6p.m.

### IT IS UNLAWFUL TO DUMP USED OIL, PAINT, OR OTHER TOXIC CHEMICALS INTO THE DUMPSTERS!

Hazardous waste materials of any kind are **NOT** allowed in the bins, including:

- Automotive products (antifreeze, motor oil, fluids)
- Batteries (home and car)
- Cathode ray tubes (TVs, computer monitors)
- Cosmetics
- Fluorescent light tubes and ballasts
- Fuels
- Herbicides
- Hobby supplies
- Household Cleaners

- Medicines
- Mercury (thermometers, thermostats)
- Paint products
- Paints (latex and oil)
- Personal care products
- Pesticides
- Polishes and waxes
- Pool and spa chemicals
- Propane tanks from barbecues
- · Unused road flares
- Wood preservatives

Dispose of household hazardous waste, **FREE OF CHARGE**, at your local Household Hazardous Waste Collection Center at 1071 N. Blue Gum Street. For more information please call (714) 834-6752.

#### Please do not overfill the trash containers

For more information, please contact Emily Perez, Neighborhood Services at (714) 261-5832





# CodeEnforcement

#### Recursos

La División de Aplicación del Código está ubicada dentro del edificio del Ayuntamiento en 200 S. Anaheim Blvd. en el quinto piso. El horario de oficina es de lunes a viernes de 8 a.m. a 5 p.m., durante el cual se puede comunicar con nosotros al (714) 765-5158.

Gobierno Municipal de Anaheim www.anaheim.net
Anaheim Anytime 3-1-1

Administración
Oficina del Concejo de la Ciudad
(714) 765-5247
Oficina del Gerente de la Ciudad
(714) 765-5162

Departamentos del Gobierno de la Ciudad
Procurador de la Ciudad (714) 765-5169
Secretario municipal (714) 765-5166
Desarrollo comunitario (714) 765-4300
Servicios comunitarios (714) 765-5191
Centro de Convenciones (714) 765-8950
Finanzas (714) 765-5195
Recursos Humanos (714) 765-5111
Planificación (714) 765-5139
Servicios públicos (714) 765-5137
Obras públicas (714) 765-5176

Servicios de emergencia
Policía, emergencias 911
Policía (no emergencias) (714) 765-1900
Bomberos/Paramédicos, emergencias 911
Bomberos (no emergencias) (714) 765-4000
Emergencia de servicios públicos las 24 horas (714) 765-3300

#### Grafiti

Línea directa para reportar grafiti las 24 horas (714) 765-4311 Grafiti, en progreso (714) 765-1911 Línea directa de Caltrans (949) 936-3500

Información sobre vivienda
Fundación de Vivienda Equitativa
(714) 918-8001
Albergues para personas sin hogar
(referencia) 2-1-1

#### Otros recursos

Licencia comercial (714) 765-5194 Servicios a vecindarios (714) 765-4456 Programa de alumbrado del atardecer hasta el amanecer (714) 765-5158 División de Parques (714) 765-5155 Guardabosques (714) 765-5226 Reparación de calles (714) 765-6860 Carritos de compra abandonados (800)252-4613 Control animal (714) 935-6848 Depto. de Salud del Condado de Orange (714) 433-6000 Republic Services (714) 238-3300 Control de Vectores del Condado de Orange (714) 971-2421 Eliminación de desechos peligrosos (800)253-2687