

Ghaith Alrijjal, BSc

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Dubai, United Arab Emirates

IT SPECIALIST

Recent graduate with a Bachelor of Science in Computing and Information Technologies from Rochester Institute of Technology, Dubai. Proficient in data analysis, management, mining, and python with a strong foundation in IT principles and practices. Skilled in programming and experienced in leveraging data to drive decision-making and improve operational efficiency.

TECHNICAL SKILLS

SQL	Data Mining	Database Management	Statistics
Python	Data Cleaning	MS Excel	Problem-Solving
Data Analysis	Data Visualization	Power BI	Communication

PROFESSIONAL EXPERIENCE

ONPASSIVE - Information Technology Intern (Dubai, UAE) **May 2023 - Aug 2023**

- Successfully assisted in designing and deploying advanced networking solutions for ONPASSIVE's infrastructure, ensuring high performance, scalability, and reliability to optimize network traffic and reduce latency by 30%.
- Contributed to system engineering tasks by proficiently monitoring, configuring, and maintaining critical systems to ensure optimal performance, reliability, and security.
- Architected and developed a secure Wi-Fi captive portal using HTML and CSS, to significantly improve user authentication protocols and fortify overall network security.
- Spearheaded the design and implementation of a comprehensive SharePoint website aimed at centralizing 15 tutorials on using various departmental tools and essential information related to company operations.

Great Wall Motors - Data Analyst Intern (Jeddah, KSA) **Dec 2020 - Jan 2021**

- Conducted in-depth analysis of customer inquiries and feedback, identifying key trends and insights into desired car features and specifications.
 - Developed and maintained comprehensive Excel sheets to systematically track and organize customer interactions and preferences to efficiently manage and analyze large datasets, improving data accuracy and accessibility by 30%.
 - Generated detailed reports and dynamic visualizations to effectively communicate customer needs and preferences. These reports provided actionable insights, leading to a 20% increase in customer satisfaction.
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PROJECTS

Capstone - Duet Receptionist Robot

Created a robot that is capable of offering a tour for our guests across our campus' D Building, while also being able to go directly to specified destinations by the guest.

Created a GUI for the robot that allows a smooth and simple interaction between the guests and the robot.

Enabled the robot to recognize students and preview their information by connecting to a database that stores all the relevant information for each student.

(YouTube link for the video demo)

EDUCATION

Bachelor of Science: Computing and Information Technologies

Rochester Institute of Technology

CERTIFICATIONS

IBM - Python for Data Science, AI & Development
Dean's List: 2022 - 2023

Best Capstone in Electrical Engineering - Duet Receptionist Robot

Best Audience Vote - Duet Receptionist Robot