

## REFUND POLICY

*Last updated: 19/07/25*

Thank you for purchasing a challenge from IncludedED.

As all of our products are **digital downloads**, we have a limited refund policy to ensure transparency while protecting the integrity of our content.

### **Please Read Carefully Before Purchase**

#### **Eligibility for Refunds**

- All products sold on IncludedED are digital downloads. Due to the nature of digital content, we do not offer refunds once a purchase is completed and download access is granted.
- A refund request must be submitted **within 3 days of the original purchase**.
- To request a refund, email us at [orders@includedlearning.com](mailto:orders@includedlearning.com) with your **order number** and reason for the request.

#### **Non-Refundable Conditions**

- Refunds will not be issued for:
  - Accidental purchases after downloading the file
  - Dissatisfaction with content due to misunderstanding of the challenge structure or expectations. A request for this condition must be made within **2 days**.

#### **Important Notice**

To protect the quality and originality of our challenges, we treat all downloads as final. Your purchase confirms the acknowledgment of this policy.

Please contact us at [support@includedlearning.com](mailto:support@includedlearning.com) if you have any concerns or need help before making a purchase.