Uros Mrkic

SAP CONSULTANT

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PROFILE SUMMARY

Dedicated SAP Consultant with expertise in technical and professional skills, including active listening, conflict management, and teamwork. Proficient in Java, .NET, and SQL databases. Committed to driving project success and building lasting client relationship.

SKILLS

PROFESSIONAL SKILLS

Active Listening | Understanding & Empathizing | Managing Conflict | Building Relationship | Teamwork | Motivating Others |

TECHNICAL SKILLS

Java | C# | SAP ABAP | .Net Framework 4.5 | ASP.NET MVC5 | Windows Forms | Oracle SQL Developer | MS SQL | Toad | Microsoft Visual Studio | Microsoft Management Studio | Power Builder | JIRA | ITSM | RAF app

WORK EXPERIENCE

Software Engineer Intern   Nites | Belgrade, Serbia | Feb 2021 - Jun 2021

- Development of new software solutions.
- Monitoring work, solving problems, and communicating with other SAP consultants.
- Development of new functionalities on existing products.
- Debugging the application solutions.
- Coding and testing in application solutions.
- Installation and maintenance of application solutions, including installation of necessary databases.
- Preparing appropriate reports and keeping agreed records.

SAP Consultant and developer   Delta Holding| Belgrade, Serbia | Oct 2021 - Jun 2023

- Participating in the introduction of a new company into SAP for modules:
• HR module
• PP module
• PM module
- Communication with SAP consultants.
- Conducting training for SAP and Legacy application.
- Creating roles for SAP and maintaining authorizations.
- Creating instruction for users.
- Detailed analysis of reported problems.
- Work in JIRA (work log, creating, implementing, submitting for all tasks...).
- Maintenance and development of internally developed application (Power Builder 12.5).
- Coding in SQL, work with tables related to SAP (MS SQL Server and Toad).
- Coding in ABAP (creating, adding, editing reports and other programs).

SAP Team Leader   Perutnina Ptuj Topiko| Backa Topola, Serbia | Aug 2024

-SAP team leader, organization of work and responsibilities in the team.

-SAP MES Consultant (Manufacturing Execution System).

- Monitoring of work in factory plants, work of software related to SAP.

- S4/Hana Consultant.

- Solving problems related to the RAF application (app for meat industry, related to SAP).

- Responsible for roles, user authorizations in SAP (creating, adding new roles…).

- Managing, monitoring the entire production process live in SAP (Meat industry).

- ABAP programming language (reports, print documents, debugging...).

- Troubleshooting, reprogramming barcode scanners (related to SAP).

- Programming, database automation in Oracle SQL.

- Cooperation and communication with other SAP teams around the world and in Serbia.

- Support and cooperation with external software solutions related to SAP.

- Conducting training for SAP and Legacy application.

- Transfer of changes entered from system to system in SAP through SolMan platform.

- Tracking tickets, assigning and receiving tickets through the ITSM platform.

EDUCATION

Belgrade Business and Arts Academy of Applied studies   Sep 2015 - Oct 2018

- Bachelor of science: Business Informatics & E-business