

واحة الطوار لخدمات شبكات تقنية المعلومات شركة الشخص الواحد ذ.م.م

WAHAT AL TOWAR

INFORMATION TECHNOLOGY NETWORK SERVICES CO. L.L.C

SERVICES PORTFOLIO

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Our History

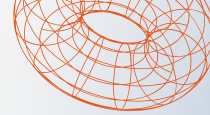
Wahat Al Towar IT Network Services Co. LLC began with a vision to provide top-tier IT services to the Middle East. Since then, we've rapidly expanded our offerings and built a strong client base across multiple industries.

Vision

To be the most trusted and innovative technology partner in the region, empowering businesses with reliable, secure, and future-ready IT and networking solutions.

Mission

Our mission is to provide exceptional IT Infrastructure, CCTV Installation, and IT Power Backup solutions that exceed our clients' expectations. We focus on building long-term relationships based on trust, reliability, and technical expertise. By staying at the forefront of technological advancements, we ensure our clients remain competitive and successful in their markets.



Wahat Al Towar IT Network Services Co. LLC is a leading IT services provider based in Dubai, United Arab Emirates. We specialize in delivering innovative and customized IT Infrastructure Solutions, CCTV Services and Installations, and IT Power Backup Solutions to businesses and organizations across various industries.

Core Activities & Services

IT Infrastructure

IT Support & Networking

Communication Services

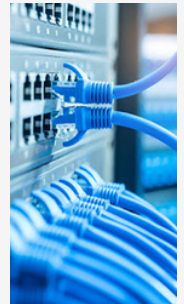
Cybersecurity

Software Services

Projector Setup

Environmental Monitoring System

Kiosk & Interactive Digital Display



Security Services

CCTV System

Access Control

Gate Barrier System

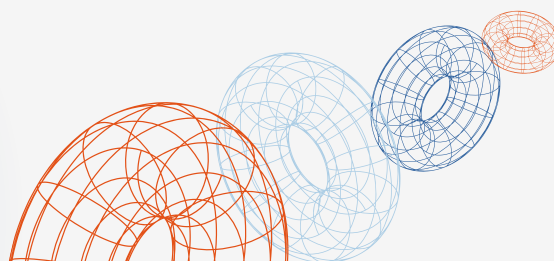
PA System



Power Backup

UPS & Batteries in IT

Solar System for IT



IT Infrastructure & Support Services

Design, installation, and testing of structured cabling systems.

Installation and testing of fiber optic cables.

Design, installation, and configuration of Wi-Fi (wireless networks).

Design and implementation of network infrastructure, LAN & WAN

Design, build, and management of data centers.

Provision of help desk support for IT-related issues

Support and maintenance of desktop computers and laptops.

We provide all technical support & remote services.



Networking Services

Configuration, management, and troubleshooting of network devices.

Monitoring and maintenance of network performance and security.

Design, implementation, and management of virtual private networks (VPNs).

Implementation and management of load balancing and WAN optimization solutions.



Communication Services

IP phone system (IPBAX) installation, configuration, and maintenance.

Design, implementation, and management of Voice over Internet Protocol (VoIP) systems.

Implementation and management of unified communications solutions, including video conferencing and instant messaging.

Design, implementation, and management of contact center solutions.

Implementation and management of collaboration tools, including Microsoft Teams and Slack.





Cybersecurity Services

- Providing expert advice on cybersecurity best practices.
- Identifying potential vulnerabilities in systems and networks.
- Simulating cyber-attacks to test system defenses.
- Responding to and managing cybersecurity incidents.
- Installing, configuring, and maintaining firewalls.
- Integrating cybersecurity systems with existing infrastructure



Software Services

- Development of custom software applications.
- Testing and quality assurance of software applications.
- Integration of software applications with existing systems.
- Ongoing maintenance and support of software applications.
- Management of software licenses and compliance.



Projector Setup Services

- Installation of projectors in conference rooms, meeting rooms, and training spaces with optimal placement and alignment.
- Setup of high-quality projection screens to complement your projector for a seamless viewing experience.
- Configuring HDMI, VGA, and wireless options for smooth presentations and video conferencing.
- Calibration for optimal image quality and regular cleaning, lamp, and filter replacement to ensure peak performance.
- Upgrading to newer or advanced projectors and providing repairs as needed to maintain functionality.



Audio Setup Services

- We set up and configure high-performance audio systems, including speakers and sound equipment, to provide clear, rich sound that complements your space's acoustics.
- Every business is unique. We offer tailored audio solutions designed to match the size, acoustics, and intended use of your conference or meeting room.



Environmental Monitoring System

Real-time monitoring of temperature levels, power usage and humidity levels to prevent damage ensuring optimal performance of data center.

Early detection of water leaks and smoke to prevent fires and damage to data center equipment.

Automated alert and notification system to notify data center staff of environmental monitoring issues.

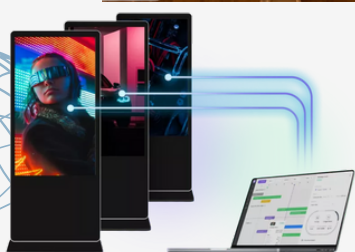


Kiosk & Professional Display

Professional installation of kiosks, including hardware and software setup.

Regular maintenance to ensure kiosks are functioning properly, including software updates, hardware repairs, and cleaning.

Annual Maintenance Contract Include regular maintenance, priority support, remote monitoring and discounted rates.



Interactive Digital Signage Services

Installation of Professional digital displays and totems with seamless hardware and software integration. Ensuring proper installation, for a hassle-free digital signage experience

Serving retail, corporate offices, healthcare, hospitality, education, and more with high-impact digital signage solutions.

Reliable troubleshooting, technical assistance, also Cloud-Based Management for effortless content update and support to keep your signage running smoothly.



CCTV System

Design, installation, and maintenance of CCTV systems for surveillance and security.

Integration of CCTV systems with access control and alarm systems.



Access Control

Design, installation, and maintenance of digital access control systems.

Integration of access control with gate barrier systems, including RFID, biometric, and smart card readers.



Gate Barrier System Services

Design and installation of gate barrier systems, including automatic and manual gates.

Automation and control of gate barrier systems using timers, sensors, and remote control systems.

Regular maintenance and repair of gate barrier systems to ensure optimal performance and longevity.

Customized solutions tailored to business needs, including Integration parking management and building management systems



PA System

Design, installation, and maintenance of Public Address (PA) systems for clear and effective communication.

Integration of PA systems with security and emergency response systems.

Customizable solutions for commercial, industrial, and public facilities.

Maintenance and upgrades to ensure high-quality audio performance.



Uninterruptible Power Supply (UPS) Services

Supply and installation of professional and High Quality Uninterruptible Power Supply (UPS) systems for reliable backup power.

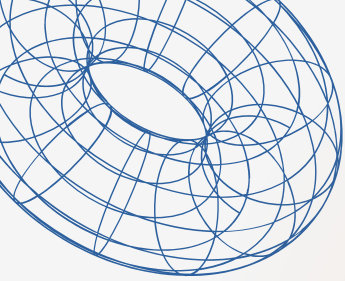
Emergency Support for on-site assistance . inspection & servicing to maximize UPS performance and minimise downtime.

Preventive UPS Maintenance , routine inspections, diagnostics, and performance optimization to ensure system reliability.

Load Connectivity & System Optimization ensuring UPS systems operate efficiently with professional load connectivity.

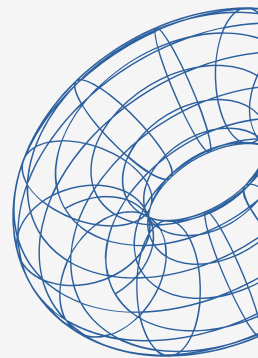
Expert Consultation and Customized UPS solutions crafted specifically for your needs for all scale businesses.





WE ARE PROVIDING AMC SERVICES FOR:

IT infrastructure
UPS and Battery
Network monitoring systems
Telephone and voicemail systems
software updates and patches.
IT Support Service and troubleshooting
Kiosk Displays
Interactive Digital Display
CCTV, access control, and alarm systems.



AMC SERVICES INCLUDE THE BENEFITS

Scheduled maintenance visits to ensure your systems and equipment are running efficiently.

Priority support and troubleshooting to minimize downtime and ensure business continuity.

Regular software updates and patches to ensure your systems and equipment are secure and up-to-date.

Ongoing performance monitoring and optimization to ensure your systems and equipment are running at optimal levels.

Includes remote monitoring, regular maintenance, and repairs.

Discounted rates for additional services and repairs.

Our Team

Our team comprises certified and experienced professionals in networking, cybersecurity, communication systems, CCTV installations, and more. We are passionate about delivering exceptional service and ensuring our clients' systems remain modern, secure, and efficient.

Why Choose Us?

We are one of Dubai's leading providers of IT and networking solutions, trusted by corporate clients across the city. From fiber connectivity to high-standard CCTV security systems, we deliver comprehensive, modern solutions tailored to your business needs.

Get in Touch

If you're looking for a reliable and innovative IT partner in Dubai, look no further than Wahat Al Towar IT Network Services Co. LLC. Contact us today to learn how we can support your business with cutting-edge IT, CCTV, and IT Power Backup solutions.

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