

## **Terms and Conditions ASM Beauty**

### **1. General**

These terms and conditions apply to all agreements made between the customer and ASM Beauty. By placing an order on our website or in our store, the customer agrees to these terms.

### **2. Product Information**

The products we offer are for external use and may cause allergies or side effects in certain individuals. It is the customer's responsibility to read the product information and check for any ingredients they may be allergic to. All products are tested and approved according to applicable regulations, but ASM Beauty is not liable for personal reactions to the products.

### **3. Ordering and Payment**

Orders can be placed through our webshop.

Payment can be made using the available payment methods on the website.

All prices include VAT, unless otherwise stated.

### **4. Delivery**

We aim to process and ship orders within one day.

Delivery will be made via the delivery service chosen by us. Delivery times are indicative and may vary.

The customer is responsible for providing the correct delivery address.

### **5. Right of Withdrawal**

For hygiene reasons, opened products cannot be returned.

The customer has the right to cancel the agreement within 14 days of receiving the products, provided the products are sealed, unopened, and in their original condition.

Return shipping costs are the responsibility of the customer. No return or refund will be offered for opened products.

### **6. Warranty and Complaints**

ASM Beauty does not provide a warranty on the products. We cannot be held responsible for reactions to products that may occur with individual customers.

Complaints about products must be reported within three days of receiving the product. We will investigate these complaints carefully.

### **7. Liability**

ASM Beauty is not liable for damage caused by improper use of the products.

Our liability is limited to the value of the delivered products.

### **8. Privacy**

We respect the privacy of our customers. The data we collect is only used to process orders and improve our services.

We never share customer data without consent, except when legally required.

### **9. Intellectual Property**

All images, logos, text, and other content on our website and marketing materials are the property of ASM Beauty and may not be used without permission.

### **10. Applicable Law and Disputes**

Dutch law applies to these terms and conditions.