



## Welcome

Thank you for choosing Spartan Pest Control.

Spartan Pest Control is a locally owned and operated company based out of Charlotte, MI. Every inspection and service is handled personally, combining the attention of a small business with the reliability and convenience of a larger operation. Equipment, application methods, and treatment rates are carefully selected and dialed in to ensure precise, controlled coverage without unnecessary application.

## What To Expect

Residential services are completed on a scheduled route based on your service plan. While services are typically completed on the planned day, weather conditions such as rain or wind may occasionally require minor adjustments. Maintaining a smaller, focused service area allows most scheduling needs to be accommodated.

Clients will receive a notification by text message the day before service, or the day of service for landline customers. This notification is the appropriate time to report concerns, request additional services, or request interior spot treatment, which must be scheduled in advance. Please ensure windows are closed and toys, pet items, or other items near the home are put away on the day of service.

## After Service

After service, allow a minimum of one hour for treated areas to dry before contact. Once dry, treated areas are safe for people and pets. A service notice will be left at the door if no one is home, and an email summary will be sent for your records. Temporary increases in pest activity may occur following treatment as pests are affected and displaced. This is normal.

## When To Contact

Please contact Spartan Pest Control if pest activity continues beyond 7–10 days unless otherwise instructed, if new concerns arise, or if you have questions about your service.

Pest pressure is seasonal and ongoing, and services are limited to the effective lifespan of the applied treatment. Service coverage applies within a 30-day window following treatment. Concerns outside that window are considered new conditions, and re-services require evidence of current pest activity.

## Other Services

Spartan Pest Control provides residential and commercial pest control for general pests, rodents, mosquitoes, fleas, and ticks. Specialty services are available for bed bugs, roaches, pantry pests, and other invasive species. Interior, outbuilding, and attic services are offered as needed. Chemical upgrade, minor seal-up work, and carpenter bee hole patching available. Contact Spartan Pest Control for more information.

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