



Bed Bug Service – Important Information & Expectations

Overview

Bed bug treatment requires preparation, cooperation, and follow-through. Unlike general pest control, successful bed bug control depends heavily on access, preparation, and timing. This service includes the physical removal and disposal of as many live insects and eggs as possible, along with a chemical treatment of the entire home to ensure effective control. Partial or limited treatments are not performed, as treating the full home is necessary to prevent re-infestation and to support treatment effectiveness.

What to Expect

Bed bug services do not produce instant results. While treatment begins addressing activity immediately, some continued activity is normal as the treatment takes effect. If follow-up service is required, it will be scheduled no sooner than three weeks after the initial treatment to allow the product to perform as intended. Same-day follow-ups are not performed.

Preparation Requirements

Preparation is a required part of treatment and must be completed prior to service. Areas that are not properly prepared cannot be treated, and incomplete preparation may result in limited or ineffective results. Failure to properly prepare voids any service guarantees. If service must be rescheduled due to inadequate preparation, additional fees may apply. To reduce delays and avoid added costs, service will be scheduled once preparation is completed or near completion whenever possible. A detailed preparation checklist is provided on Page 2.

Occupancy & Safety

For safety and effectiveness, people and pets must remain out of treatment areas for a minimum of four (4) hours. Fish tanks must be covered, and pet food and water should be removed from the floor prior to service. Re-entry should only occur once treated areas are dry and the required time has passed.

After Care & Results

After treatment, treated areas should not be cleaned or disturbed unless directed otherwise. Continued activity does not indicate treatment failure, particularly in the days immediately following service. Results depend on proper preparation, adequate access, compliance with instructions, and allowing sufficient time between services. Delayed preparation or post-treatment disturbance can significantly reduce effectiveness.

Important Notice

Bed bug services are limited by preparation quality, access, and the science of the applied treatment. Incomplete preparation, restricted access, or failure to follow instructions may result in insufficient results and additional service charges.

By scheduling service, client acknowledges responsibility for preparation.





Bed Bug Preparation – Required Actions

Important Information

Bed bug treatment requires full access and proper preparation. In larger or established infestations, vehicles may also require inspection and treatment. Notify Spartan Pest Control in advance if bed bugs are suspected in any vehicle. Any over-the-counter products previously used must also be disclosed, as these can reduce treatment effectiveness.

Encasements are recommended and are the responsibility of the client to purchase and install. If encasements are available at the time of service, Spartan Pest Control can install them. Do not attempt to move heavy furniture. Spartan Pest Control will reposition furniture as needed during treatment.

Laundry & Fabrics (Must Be Completed)

All clothing, bedding, linens, and curtains from affected rooms must be heat dried. Washing alone is not sufficient. Items should be bagged before laundering and placed into sealed bags or totes after drying. Clean items should remain sealed until after service. Laundry should be completed the day of service whenever possible.

Access & Clutter

Floors must be clear of clutter, especially along baseboards and room perimeters. Items must be removed from beds and furniture. Under-bed storage must be cleared, and closet floor space must be accessible. Dressers and nightstands must be fully emptied.

Walls, Fixtures & Electronics

Wall hangings and decorations must be removed in affected rooms. Light switch and outlet covers must be removed. Electronics should be unplugged and accessible when possible.

Vacuuming

Vacuum floors and visible areas prior to service and dispose of contents immediately. Do not vacuum for 48 hours after service, and do not mop until the issue is resolved.

Preparation Checklist (Verified at Time of Service)

- | | |
|---|--|
| <input type="checkbox"/> All clothing, bedding, linens, and curtains heat dried | <input type="checkbox"/> Wall hangings removed in affected rooms |
| <input type="checkbox"/> Clean items sealed in bags or totes | <input type="checkbox"/> Light switch and outlet covers removed |
| <input type="checkbox"/> Floors clear and perimeters accessible | <input type="checkbox"/> Electronics unplugged and accessible |
| <input type="checkbox"/> Beds and furniture cleared; under-bed storage removed | <input type="checkbox"/> Floors vacuumed; contents disposed immediately |
| <input type="checkbox"/> Dressers and nightstands fully emptied | <input type="checkbox"/> Vehicles disclosed if applicable |
| <input type="checkbox"/> Closet floor space cleared | <input type="checkbox"/> Over-the-counter products disclosed if applicable |

Final Notice

Preparation will be verified at the time of service. Incomplete preparation may result in limited treatment, voided guarantees, rescheduled service, and additional fees. Questions should be addressed prior to service.





Bed Bug Preparation Examples

These images show the difference between areas that are ready for treatment and areas that are not.

✗ Before



✓ After



Bedding, clothing, and curtains have been bagged or placed in totes for laundering. Dressers and closets are fully cleared, and the room has been vacuumed. Wall hangings and pictures have been removed, and light switch and outlet covers are taken off. All items stored under the bed are removed. Items displaced during preparation may be placed together in a single central location, such as a kitchen table, to keep them out of the way and allow for easier inspection in one area.

✗ Before



✓ After



Blankets, clothing, and curtains have been bagged or placed in totes for laundering. Items such as toys, pet belongings, books, and similar household objects are placed on the kitchen table for inspection, along with items from other rooms as needed. Wall hangings and pictures have been removed, outlet and light switch covers are taken off, and the carpet has been thoroughly vacuumed.

