

PRODUCT WARRANTY



5-Year Warranty commencing from the original purchase to the original purchaser of FORTE structured cabling Products, subject to the terms and conditions below. This Warranty applies to Products purchased and installed per the standards outlined in **EN 50173, ISO/IEC 11801, and TIA 568**. This Warranty covers defects in materials and Workmanship of the Products. Suppose a Product is found to be defective within the Warranty period. In that case, the Manufacturer will, at its sole discretion, either: Repair the defective Product or Replace the defective Product with a new or refurbished Product of equivalent performance upon the Product being stored/installed per these standards and in a manner consistent with industry best practices, this warranty is non-transferable and applies only to the original Customer. In the event of the sale or transfer of the property where the Products are installed, the Warranty shall be void.

Exclusions and Limitations

This Warranty does not cover:

- Damage from improper installation, misuse, abuse, or modifications.
- Damage caused by external factors such as fire, flood, earthquake, or any other force majeure.
- Products not installed under the Manufacturer's specifications or industry standards.
- Costs associated with removal, reinstallation, or other consequential expenses.

Claims Procedure:

To make a warranty claim, the Customer must:

- Notify the Manufacturer in writing within thirty (30) days of discovering a defect.
- Provide proof of purchase and evidence of the defect.
- Allow the Manufacturer or its authorized representative to inspect the Product if necessary.

Limitation of Liability

The Manufacturer's liability under this Warranty is limited to the repair or replacement of the defective Product, as described above. The Manufacturer shall not be liable for any indirect, incidental, or consequential damages arising from the use of or inability to use the Products.

A handwritten signature in blue ink that reads "Wolfgang Hübner".

This Warranty represents the complete and exclusive statement of the Manufacturer's obligations and the Customer's rights regarding the Products and supersedes all prior communications, representations, or warranties, whether oral or written, concerning the Products.