

# Alma Intel Terms of Service

**These Terms of Service were last updated in September 2025.**

Please read these terms and conditions carefully before using our Service.

## 1. Interpretation and Definitions

**Interpretation** Words with an initial capital letter have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

**Definitions** For the purposes of these Terms of Service:

- **Affiliate** means an entity that controls, is controlled by or is under common control with a party, where "control" means ownership of 50% or more of the shares, equity interest or other securities entitled to vote for election of directors or other managing authority.
- **Account** means a unique account created for You to access our Service or parts of our Service.
- **Company** (referred to as "the Company," "We," "Us" or "Our" in this Agreement) refers to Alma Intel, registered under CNPJ no. 61.197.311/0001-87, with headquarters in São Paulo, Brazil.
- **Content** refers to content such as text, images, or other information that can be posted, uploaded, linked to, or otherwise made available by You.
- **Device** means any device that can access the Service such as a computer, a cell phone, or a digital tablet.
- **Service** refers to our website and the services we provide.
- **Terms of Service** (also referred to as "Terms") mean these Terms of Service that form the entire agreement between You and the Company regarding the use of the Service.
- **You** means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

## 2. Acknowledgment

These are the Terms of Service governing the use of this Service and the agreement that operates between You and the Company. Your access to and use of the Service is conditioned on Your acceptance of and compliance with these Terms of Service. These Terms of Service apply to all visitors, users, and others who access or use the Service.

By accessing or using the Service, You agree to be bound by these Terms of Service. If You disagree with any part of these Terms, then You may not access the Service.

Your access to and use of the Service is also conditioned on Your acceptance of and compliance with the Company's Privacy Policy. Our Privacy Policy describes our policies and

procedures on the collection, use, and disclosure of Your personal information when You use the Service and tells You about Your privacy rights.

### **3. User Accounts**

When You create an account with Us, You must provide Us with information that is accurate, complete, and current at all times. You are responsible for safeguarding the password that You use to access the Service and for any activities or actions under Your password. You agree not to disclose Your password to any third party.

### **4. User Content**

You are responsible for the Content that You post to the Service, including its legality, reliability, and appropriateness.

By posting Content to the Service, You grant Us the right and license to use, modify, publicly perform, publicly display, reproduce, and distribute such Content on and through the Service. You warrant that the Content is Yours (You own it) or You have the right to use it and grant Us the rights and license as provided in these Terms.

You may not transmit any Content that is unlawful, offensive, threatening, libelous, obscene, or otherwise objectionable. The Company is not responsible for the content of the Service's users.

### **5. Intellectual Property**

The Service and its original content, features, and functionality are and will remain the exclusive property of the Company and its licensors. All intellectual property rights over the products, software, code, algorithms, models, technical documents, and deliverables developed within the scope of our services will be the exclusive property of the CONTRACTED PARTY (Alma Intel). However, the client will have a perpetual, irrevocable, non-exclusive license to use it for internal purposes related to their corporate purpose. This license does not allow for the commercial exploitation, sublicense, resale, or assignment of the deliverables to third parties.

The Company may also use data in an anonymized and non-identifiable manner for the training, improvement, or development of its own models, algorithms, or solutions, but it is prohibited from commercializing or disclosing it in a way that allows for direct identification of the customer or their clients. The Company commits to ensuring that any data used for these purposes is properly anonymized, in compliance with the General Personal Data Protection Law (LGPD).

### **6. Links to Other Websites**

Our Service may contain links to third-party websites or services that are not owned or controlled by the Company. The Company has no control over, and assumes no responsibility for, the content, privacy policies, or practices of any third-party websites or services.

### **7. Termination**

We may terminate or suspend Your Account immediately, without prior notice or liability, for any reason whatsoever, including without limitation if You breach these Terms of Service.

## **8. Limitation of Liability**

To the maximum extent permitted by applicable law, in no event shall the Company or its suppliers be liable for any special, incidental, indirect, or consequential damages whatsoever.

## **9. "AS IS" and "AS AVAILABLE" Disclaimer**

The Service is provided to You "AS IS" and "AS AVAILABLE" and with all faults and defects without warranty of any kind. The Company provides no warranty or undertaking that the Service will meet Your requirements, achieve any intended results, or operate without interruption.

## **10. Governing Law**

The laws of Brazil, excluding its conflicts of law rules, shall govern these Terms and Your use of the Service.

## **11. Disputes Resolution**

If You have any concern or dispute about the Service, You agree to first try to resolve the dispute informally by contacting the Company.

## **12. Changes to These Terms of Service**

We reserve the right, at Our sole discretion, to modify or replace these Terms at any time. By continuing to access or use our Service after those revisions become effective, You agree to be bound by the revised terms.

## **13. Contact Us**

If you have any questions about these Terms of Service, You can contact us:

- **Email: [contato@almaintel.com](mailto:contato@almaintel.com)**