





# KEYSALES CHALLENGES TODAY



#### **Lead Allocation**

Leads are assigned without strategic filtering, reducing win rates
Random allocation prevents top prospects from reaching the right reps

#### **Insight Integration**

Lessons from client conversations aren't woven into training programs
Critical insights vanish when there's no structured knowledge share

#### **Metric Depth**

Emphasis on simple metrics (e.g. conversion rate) overshadows qualitative cues
Sales teams miss the context that drives meaningful engagement

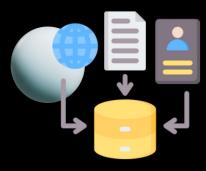


### EMPOWERING SALES WITH BAYESIAN-DRIVEN SOLUTIONS



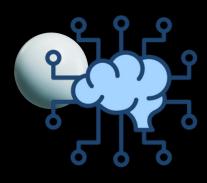


We deliver tailored reports to sales leadership and frontline teams by clustering client interactions to uncover behavioral patterns, evaluating the effectiveness of different sales approaches, and using Bayesian inference to calculate success rates by customer profile.



#### **Intelligent Lead Distribution**

We continuously collect and analyze conversation data, apply Bayesian models to score each lead's conversion probability, and route opportunities according to your existing business rules —boosting revenue without disrupting your workflows.



#### **Cross Intelligence Integration**

We feed our interaction-based insights into your broader analytics ecosystem, aligning Bayesian lead-scoring and behavioral clusters with marketing campaigns, product design priorities, hiring criteria, and in-company training programs for a unified, data-driven organization.





### SUCCESS CASE

A leading medical education provider in Brazil with over \$30 million in yearly revenues struggled to scale its lead engagement and follow-up processes across thousands of prospective students. Disparate communication channels, manual lead assignment and no systematic capture of conversation insights resulted in low conversion rates and lengthy sales cycles.

By embedding our Bayesian inference layer into Infobip's messaging workflows, we automated daily clustering of student interactions, scored each lead's likelihood to enroll and routed them to the optimal sales representative under existing business rules. Simultaneously we generated executive reports on approach efficacy, customer profiles and performance patterns.







### ONBOARDING PROJECT









Kick-off with key stakeholders, define objectives and success metrics, map data sources and finalize the integration blueprint.

#### **October**

Ingest and anonymize interaction data, cluster behavior patterns and train the Bayesian inference engine, then validate initial predictions against sample workflows.

#### **December**

Deploy the inference layer into the live platform, enable real-time lead scoring and routing, monitor conversion and engagement metrics, iterate on model parameters.

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