

■ Terms and Conditions – European Traveler

These Terms and Conditions apply to all bookings and services provided by **European Traveler**. By using our services, you agree to these terms.

1. Booking and Payments

- Full payment is required to confirm any flight, hotel, or tour reservation.
 - Prices are subject to change based on airline rates, availability, and taxes.
 - Payment methods accepted: Bank transfer, card payment, or cash.
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2. Ticket Policy

- Once a ticket is issued, **it is non-refundable and non-changeable**, as per airline rules (Ryanair, Wizz Air, TAROM, HiSky, etc.).
 - Name corrections, date changes, or cancellations are **not allowed** unless permitted by the airline (additional charges may apply).
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3. Client Responsibility

- Clients must provide **correct passport details, names, contact info, and travel documents**.
 - European Traveler is **not responsible for issues** arising from incorrect information provided by the client.
 - Visa approvals are the responsibility of the client.
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4. Refunds & Cancellations

- Refunds are **not available** after ticket issuance, unless the airline cancels the flight or there's a technical error on our side.
 - If the cancellation or issue is from our side, we will assist with rebooking or initiate a refund (depending on airline policy).
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5. Service Charges

- A service fee may be added for ticketing, visa support, or urgent bookings.
 - These fees are **non-refundable** once the service is delivered.
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6. Disclaimers

- European Traveler acts as an **intermediary** between the client and airline/service providers.
 - We are **not responsible for flight delays, cancellations, or airline operational changes**.
 - All airline terms and conditions apply in addition to these terms.
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7. Customer Support

For any inquiries, assistance, or issues:

☎ +94 78 886 4233

✉ office@eupt.online

🌐 <https://eupt.online>

EUROPEAN TRAVELER
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