

☐ Refund, Cancellation, and Return Policy

At **European Traveler**, we aim to provide transparent, fair, and reliable services to all clients. Please read our policy carefully before proceeding with a booking.

✕ 1. No Refund After Ticket Purchase

- Once a flight ticket is purchased, **it is strictly non-refundable** under normal circumstances.
 - This applies to all airline partners we work with, including **Ryanair, Wizz Air, TAROM, HiSky, ITA Airways (Air Italia)** and others.
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⊗ 2. No Refunds for Client-Side Issues

Refunds will **not be granted** in the following cases:

- If the client misses the flight
 - If incorrect passenger details were provided by the client
 - If the visa is denied or not received in time
 - If the client fails to meet airline requirements (baggage, documentation, check-in times, etc.)
 - If the client cancels the trip for personal reasons
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✓ 3. Refunds or Resolutions for Airline or Agent Errors

We will issue a **refund or provide a resolution** (rebooking or travel credit) if:

- The airline cancels or significantly changes the flight
- There is a confirmed technical error from **our side**
- The ticket was incorrectly issued due to our mistake

In such cases, we will assist in coordinating with the airline or platform to resolve the issue as quickly as possible.

■ 4. Processing Time

- Refunds (if applicable) will be processed within **7–14 working days**, depending on airline response.
 - Refunds will be made only via the **original payment method**. We do not provide cash refunds or bank transfers.
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✈ 5. Client Responsibility

By confirming a booking through us, the client agrees that:

- All information provided is accurate
 - They have read and understood the airline's terms and conditions
 - They accept this **Refund, Cancellation, and Return Policy**
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✉ For any questions or issues, contact us at:

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🌐 <https://eupt.online>