

#### Overview

Scalable and affordable management and engineering advisory services for cities and towns in the Puget Sound region focused on public works, utilities, planning, permitting, and compliance.

# **Core Competencies**

#### Management and Administrative Support

- Utility rate and permitting services fee studies and cost recovery analysis
- Organizational review and design
- Process improvement projects
- Grant application and program administration
- Staff training and coaching
- Development of policies and procedures
- Technical training development and delivery

#### Engineering Support

- Asset management programs
- Utility system risk and resilience assessments
- Maintenance management system support
- Technical research and report writing
- Capital program development and project management
- Development engineering review and regulation updates

# Experience

- Consultant to City of Roy, WA. Public Works Department 2025
- Director of Planning and Public Works for Pierce County, WA 2021-2024
- Consultant to Marine Corps Installations Command. Senior Principal Program Advisor, Concurrent Technologies Corporation, Crystal City, VA 2019-2021

## Washington UBI: 605 669 647

# **Commodity Codes**

- 906-64 Regional Planning
- 918-32 Consulting Services
- 918-75 Management Consulting
- 918-92 Urban Planning
- 925-33 Prof Engineer Services
- 925-61 Development Engineering
- 968-91 Water Studies/Planning

## **Small Business Certifications**

- VOB (WDVATTZN25)
- WBE (pending)
- DBE (pending)



# **Staff Qualifications**

- Licensed Professional Civil Engineer (WA and CA)
- Certified Project Management Professional (PMP)
- Certified Lean Six Sigma Facilitator (Green Belt)

### **Professional Organizations**

- American Society of Civil Engineers (ASCE)
- American Public Works Association (APWA)
- American Water Works Association (AWWA)
- Project Management Institute (PMI)

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## Differentiators

- Over 25 years of experience in government administration working with local, state, and federal agencies
- Tailored solutions to support new and existing programs
- Agile and flexible scheduling to meet in-person, virtual, or via phone
- Low overhead costs and can tailor services to be responsive to agency budget goals
- Understands government staffing, budgetary, and regulatory constraints
- Past projects have improved the customer and staff experience, reduced operating costs, and increased quality of work





#### **Client Testimonials**



"I wanted to express my sincere gratitude for your leadership and the incredible work you do. Your dedication and expertise directly enhanced the quality of life for our residents and your help has been invaluable to the City of Roy and our public works operations." - Mayor Kimber Ivy, City of Roy, WA



"Thanks to Jen's passion and technical expertise, our utilities and energy security program improved dramatically, leading to better outcomes for our organization. Jen's work transformed our policies, capital investment plan, and our building efficiency programs, significantly reducing operating costs and improving our ability to serve the Marine Corps community." - Randy Monohan, HQ Marine Corps



