

Jasmynn George

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Hanover, PA 17331

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[LinkedIn Profile](#)

Skills

Graphic & Web Design | Novice Coding | Adobe Photoshop | Adobe Illustrator | Apple Procreate | Detail Oriented | Strong Communication Skills, Microsoft Office | Problem Solving | Customer Service | 50 WPM

Experience

Help Me Devon LLC / Customer Support Supervisor

July 2019 - PRESENT, REMOTE

Duties include, verification of accurate data entry and maintenance of information in Zendesk CRM system and Shopify E-Commerce System. Resolving issues efficiently and built excellent client rapport, which led to enhanced customer satisfaction ratings. Facilitating communication between HMD LLC and potential sponsorship companies.

New Beginnings Child Enrichment Center / Web & Social Media Content Manager

January 2017 -PRESENT REMOTE

Design, build, and maintain the website, using authoring or scripting languages, content creation tools, management tools, and digital media. Managed and implemented content distribution to online channels and social media platforms including creation of content.

Officium Labs, Inc / Player Account Manager

December 2020 - May 2021, REMOTE

Provided excellent customer care by responding to requests, assisting with any game troubleshooting and handling in-game compensation according to company policies. Used company troubleshooting resolution trees to evaluate technical problems and find appropriate solutions

Envigo / Animal Care Technician

April 2020 - November 2020, Robesonia, PA

Kept accurate records of breeding, feeding, cleaning and care of animals. Maintained sanitary conditions of the animal buildings, cages and support areas.

Carlisle Small Animal Vet Clinic / Veterinary Assistant

February 2019 - January 2020, Carlisle, PA

Supported veterinarians and vet techs during animal examinations, surgical procedures, monitoring hospitalized patients, administered vaccinations, inserted IV catheters, prepared animals for aseptic surgery, checked vitals and so on.

Education

Coppin State University / B.S. - Biological Life Sciences

August 2014 - May 2020, Baltimore, MD

Major - Biology | Minor Chemistry

