



T&S Water Co. Ltd – Seller Privacy Policy

Last Updated: 11 October 2025

1. Introduction

T&S Water Co. Ltd (“we”, “our”, “us”) respects your privacy and is committed to protecting the personal information we collect from sellers. This Privacy Policy explains how we collect, use, store, and share your information when you join and use our finance introducer system.

2. Information We Collect

We may collect and process the following information from you:

- Full name, email address, and phone number
- Business name, website/social media handles
- Payment details for the joining fee
- Lead submission information (referrer name, customer name, contact details)

3. How We Use Your Information

We use your data to:

- Register and manage your seller account
- Provide access to the finance introducer system
- Track and process customer leads linked to your seller profile
- Communicate updates, compliance notices, and system changes
- Comply with our legal obligations as an Introducer Appointed Representative

4. Sharing Your Data

We will never sell your data. We may share your data with:

- Finance providers (for processing your referred leads)
- Compliance auditors or regulators if required by law
- Our trusted service providers (e.g., email systems, CRM tools)
- All sharing is done securely and in line with data protection regulations.

5. Your Rights

You have the right to:

- Access and request a copy of your data
- Request correction or deletion of your data (where legally permitted)
- Withdraw consent at any time (which may end your seller access)

6. Data Retention

We keep your data only as long as necessary to provide the seller services or as required by law.

7. Security

We use appropriate technical and organisational measures to protect your data from unauthorised access or misuse.

8. Contact Us

If you have any concerns or wish to exercise your rights, contact:

✉ Email: admin@tswatercompany.co.uk