

DISCLAIMER & POLICIES – 3SPARK STUDIO

1. About 3Spark Studio

3Spark Studio is a multidisciplinary digital creative agency, providing professional **video editing, graphic design, website development, and branding solutions**. We use trusted tools including **Filmora, Canva, Hostinger Website Builder**, and custom **HTML/CSS/JavaScript** to deliver results.

We also operate a curated digital store offering editable templates, visual effects, and time-saving creative resources for individuals, businesses, and creators.

2. Product Classification

Our offerings fall into two categories:

- **Original Products:** Designed and built 100% by 3Spark Studio – intellectual property fully owned by us.
- **Curated Resources:** Compiled from royalty-free, public domain, or open-source assets. These are bundled, repackaged, and optimized by us for ease of use.

We **do not claim authorship** over third-party elements. Instead, we **offer curated efficiency**, not ownership.

3. Payments & Refund Policy

By purchasing from 3Spark Studio, you agree to the following:

- All service projects require a **non-refundable advance of 30-50%** to begin.
- The remaining balance is due **before final delivery**.
- **No refunds** are available for digital downloads or completed services.
- Preview work and revisions are offered on a case-by-case basis.

We believe in full transparency and encourage clear communication at every step.

4. Project Timelines & Priority Handling

- Projects begin **only after advance payment is received**.
- We follow a **first-paid, first-served** model.
- **Rush delivery** is available for an added fee (depending on availability).
- Delays due to late content or feedback from the client are **not valid grounds for refund**.

5. Intellectual Property Rights

- We retain full copyright over all original content unless officially transferred under a written agreement.
- Our **curated collections** use assets licensed under public domain, free-use, or open-source terms.
- We **do not transfer copyright** of third-party materials – only our packaging and time optimization.

For concerns regarding asset ownership, email us with documentation for immediate review.

6. Legal Disclaimer & Limitation of Liability

- All services and digital products are provided **"as-is"** without warranties.
- 3Spark Studio shall not be held liable for any direct, indirect, incidental, or consequential damages arising from product use.
- You are solely responsible for **your usage, publishing, and commercial applications**.
- We are not accountable for third-party copyright claims, platform takedowns, or policy violations.

7. Privacy & Data Security


We take data protection seriously:


- We **never sell or share** your data with third parties.
- Information (name, email, phone, files) is used only for project delivery and communication.
- We may retain visuals or project samples for **portfolio purposes**, unless the client opts out in writing.

We use secure platforms and storage methods to safeguard all client data.


8. Contact & Support

Need help, have a question, or want to collaborate?

 **Email:** threesparkstudio@gmail.com

 **WhatsApp / Call:** +91 9630190369

We respond to most inquiries within **24-48 business hours**.

 **Trust. Clarity. Creativity.**

This policy is designed to ensure **mutual respect, professionalism, and protection** – for both our team and our valued clients.