

Refund & Service Guarantee Policy

Effective Date: August 7, 2025

Weldamania LLC

Oakland Park, Florida, USA

1. Our Commitment to Quality

At Weldamania, we take pride in delivering high-quality craftsmanship and reliable service. We stand behind our work and strive to exceed your expectations on every project. Your satisfaction matters to us.

2. Service Guarantee

We guarantee that all fabrication and welding services will be performed with professional skill and in accordance with industry standards. If a problem arises as a result of our workmanship within 30 days of completion, we will assess the issue and, if applicable, repair or rework the project at no additional cost.

Guarantee exclusions:

- Misuse, neglect, or unauthorized modification of the product
- Normal wear and tear
- Damage caused by external forces (weather, accidents, etc.)
- Materials provided by the customer

3. Refund Policy

Deposits:

- Deposits are non-refundable once materials have been purchased or work has begun.

Custom Work:

- Due to the nature of custom fabrication, completed custom projects are not eligible for refunds unless there is a proven defect in materials or workmanship.
- If a project is canceled before any material is purchased or labor has started, a partial refund (less administrative costs) may be issued upon request.

Product Returns (if applicable):

- Stock or pre-made items may be returned within 7 days of purchase if unused and in original condition. A restocking fee may apply.

- Customer is responsible for return shipping unless the return is due to an error on our part.

4. Cancellation Policy

- Project cancellations must be made in writing at least 48 hours before scheduled start of work.
- Cancellations made after this period may incur labor or material charges if work has already begun.

5. Resolution Process

If you're dissatisfied with any service or product:

1. Contact us at info@weldamania.com or 888-519-9353 within 7 days of completion.
2. Provide details, photos, or supporting documents to help us evaluate the issue.
3. We will review your case and respond within 3–5 business days with a resolution.

6. Contact Us

Weldamania LLC

Email: info@weldamania.com

Phone: 888-519-9353

Location: Oakland Park, Florida, USA

Client Acknowledgment

By signing below, I acknowledge that I have read, understood, and agree to the Refund and Service Guarantee Policy of Weldamania LLC. I understand that deposits are non-refundable under certain conditions and that all services are subject to the terms outlined above.

Client Name (Printed):

Date:

Client Signature:

Representative (Weldamania):
