

Refunds and Cancellations Policy

Purpose

This policy outlines the conditions under which students may cancel their enrolment, request a refund, or transfer to a future course, as well as the procedures followed in the event of course cancellation by Armenian Wine School (AWS).

Student Cancellations

If a student wishes to cancel their enrolment, they must notify AWS in writing as early as possible.

- Cancellations made more than 21 calendar days before the course start date are eligible for a full refund.
- Cancellations made between 14 and 21 calendar days before the course start date are eligible for a 50% refund.
- Cancellations received less than 14 calendar days before the course start date are non-refundable.

In exceptional cases (such as illness or family emergency), AWS may consider offering a course transfer or partial refund at its discretion.

Course Transfers

Students may request to transfer to a future course date, subject to availability and approval. An administrative fee of 50,000 AMD will apply to transfer requests made less than 14 calendar days before the original course start date.

Cancellations by the AWS

AWS reserves the right to cancel or reschedule a course if minimum student numbers are not met or due to unforeseen circumstances. In such cases, students will be offered a full refund or the option to transfer to a future course.

Exam Transfers and Refunds

Once a student is registered for a WSET exam, exam fees are non-refundable. Exam transfers may be allowed, subject to WSET's deadlines and AWS's approval.

Force Majeure

Neither the student nor the AWS shall be held liable for any failure or delay in fulfilling their obligations under this policy if such failure or delay is caused by circumstances beyond their reasonable control. These may include natural disasters, war, pandemics, government restrictions, strikes. In such cases, both parties will make reasonable efforts to resume or reschedule the affected course or exam.

Changes to This Policy

AWS reserves the right to update this policy at any time. Students will be notified of any significant changes by email or through an announcement on the School's website.

Contact

For all refund, transfer, or cancellation requests, please contact:
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