



We are rolling out our Hosted Fax Solution!

Our hosted Fax guarantees performance that is secure, reliable, efficient and a cost effective solution for your company.

Our Hosted Fax Solution has been thoroughly tested and is now in production . We can work with your team to provide a POC.

Our Hosted Fax solution is a critical piece of our Unified Communications solution. In addition to the cost savings and other benefits, Hosted Fax will benefit your company by greatly enhancing workflow integration. With our Hosted Fax solution, faxes are automatically routed to the correct department, and workers have immediate access to faxes, anywhere, anytime, on any device.

Below are the Technical Specs on our Hosted Fax Solution:

Tech Specs:

TIFF (G3) .tif
TIFF (G4) .tif
TIFF merge cover files .tif
Word Document .doc .docx
PDF Document .pdf
RTF Document .rtf
Excel Document .xls .xlsx
PowerPoint Document .ppt .pptx
Text file .txt
Visio Document .vsd .vsdx
GIF Image .gif
JPEG Image .jpg .jpeg
Color TIFF .tif
MHTML cover (obsolete) HTML
MHTML .htm .html
Portable Network Graphics (PNG)

Sending Limits

Each outbound event is subject to the following limits:

- The total number of pages being transmitted cannot exceed 250 pages.
- The total number of recipients cannot exceed 250 addresses/fax numbers.
- The total file size for all included attachments cannot exceed 20MB.

Note that Fax Online users are also subject to any internally set limit, per their company email policy (i.e., while Concord may accept a 10MB file, User may not have the ability to send attachments in excess of 5MB).