



MY PEOPLE LLC

# CAPABILITY STATEMENT

<b>UEI:</b>	VJ4KXB64KXV7
<b>CAGE Code:</b>	Pending

## > WHO WE ARE

Bridging the gap between remote engineer and full-time onsite IT admin, My People LLC is an onsite IT solutions engineering firm based in Blue Ash, Ohio. We provide part-time and on-demand "Smart Hands" support and independent technology advisory services, augmenting your internal IT teams and remote helpdesk.



## > CORE CAPABILITIES

### On-Site "Smart Hands" & Project Execution

- Part-Time IT administration and End User support services.
- Remote Hands: Serving as the "eyes and ears" on the ground to execute physical changes directed by remote architects.
- Enterprise Project Rollouts: Managing technology refreshes and new hardware installations across regional facilities.
- PC Imaging & Lifecycle Management: Workstation provisioning, OS imaging, and end-user device deployment.
- Physical Infrastructure Audits: On-site inventory, asset tagging, and serial number verification to ensure compliance accuracy.
- End-User Computing (EUC): Desk-side support for hardware, enterprise software, and peripheral troubleshooting.

### Strategic IT Advisory:

Comprehensive vendor-neutral sourcing and implementation of virtually any IT service, hardware, software and licensing.

## > NAICS CODES

**541513**  
Computer Facilities Management Services

**541512**  
Computer Systems Design Services

**541519**  
Other Computer Related Services

## > PAST PERFORMANCE

### KraftHeinz

WS05 Project: Enterprise Refresh rollout, as well as monthly inventory and weekly ServiceNow ticket maintenance.

### Proctor & Gamble

Quarterly asset inventory and end user device management.



Blue Ash, OH 45242



+1844-749-4242



Website: [www.mypeople.solutions](http://www.mypeople.solutions)



## > WHY CHOOSE US?

### **Expertise**

More than 15 years of industry experience.

### **Quality**

Commitment to delivering high-quality, reliable solutions.

### **Customer-Centric**

Personalized services designed to meet your specific needs.

### **Proven Track Record**

Trusted by multiple Fortune 500 companies

## > OUR DIFFERENTIATORS

### • **Certified Experts**

Our team includes professionals with industry-recognized certifications and technical expertise.

### • **Regional mobility**

Located at the nexus of the I-75 and I-71 corridors, My People LLC is positioned for rapid deployment to regional facilities, data centers, and corporate offices.

### • **Hyper Efficient**

We get in, we get it done, we get out.

### • **Scalable B2B Engagement Model**

We provide a "Right-Sized" solution for projects that do not justify a permanent W2 hire. Our model eliminates the tax, benefit, and administrative overhead of a full-time employee, offering an elastic "OpEx" resource that scales based on project milestones.

### • **Client-First Approach**

Personalized service and transparent communication at every step of the engagement.

### • **High-Tier "Force Multiplier":**

We specialize in performing technical on-site tasks that are too complex for general labor but too time-consuming for your internal/remote team.

## > CERTIFICATIONS & AFFILIATIONS

### • **Certified Technology Solutions Provider**

Led by a certified technical professional holding industry credentials in enterprise systems management and platform administration, including CompTia A+, Salesforce Certified Administrator, Salesforce Certified Agentforce Specialist, and ServiceNow Certified System Administrator (CSA). Additionally, this expertise is bolstered by foundational training in Artificial Intelligence and comprehensive coursework in emergency management and workplace security.



### **CONTACT US**

Have your people reach out to "My People"

Phone: (844) 749-4242

Website: [www.mypeople.solutions](http://www.mypeople.solutions)

Email: [info@mypeople.solutions](mailto:info@mypeople.solutions)

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