

# Slingshot City Tours - Company Policy

Chicago, IL

admin@chicagoslingshottour.com

## 1. General Overview

Slingshot City Tours offers guided Polaris Slingshot experiences through downtown Chicago, including two experiences:

- Daytime City Vibes Tour
- Skyline Sunset Tour

## 2. Operating Hours

- Day Tours: 10:00 AM - 6:00 PM (every hour, with 15-min buffer)
- Sunset Tours: 6:30 PM - 8:30 PM (seasonal)

## 3. Tour Duration

All tours are 45 minutes in length with photo stops included.

## 4. Pricing

- Daytime: \$99 (solo), \$180 (pair)
- Sunset: \$125 (solo), \$230 (pair - premium)

## 5. Safety Requirements

- All passengers must wear seatbelts during the tour.
- Tour participants must follow instructions from the driver at all times.
- Minors under 18 must be accompanied by an adult.
- Participants must sign a waiver before participating.

## 6. Weather Policy

Tours may be canceled due to rain, lightning, or other unsafe conditions. Customers may:

- Reschedule at no cost
- Request a full refund if canceled by the company

## **7. Cancellation Policy**

- Full refund for cancellations made 24 hours in advance
- 50% refund for cancellations made less than 24 hours before tour
- No refund for no-shows

## **8. Conduct Policy**

We reserve the right to remove or deny service to any individual behaving inappropriately, disrespectfully, or under the influence of alcohol or drugs.

## **9. Photo/Media Consent**

We may capture photos or videos during tours for promotional use. Customers may opt out by indicating on the waiver form.

## **10. Legal Compliance**

Slingshot City Tours abides by Chicago city regulations including:

- Public vehicle operation standards
- Commercial liability insurance
- Operator licensing and driver conduct
- Noise ordinances (limited in residential areas)