



Terms and Conditions

Effective Date: 10th April 2025

Welcome to **Luxoraa.es** ("Website"). Please read these Terms and Conditions ("Terms") carefully before using our website or purchasing any products or services from us. By accessing or using this Website, you agree to be bound by these Terms.

If you do not agree with any part of the Terms, please do not use our Website.

1. About Us

Luxoraa.es is operated by **DMR GLOBAL**, offering curated products designed to elevate your lifestyle. Our goal is to provide high-quality, stylish, and affordable items with a seamless online shopping experience.

2. Use of the Website

- You must be at least 18 years old to use this Website or make purchases.
- You agree to use the Website only for lawful purposes and in accordance with these Terms.
- You must not use the Website in any way that may impair the performance or accessibility of the site.

3. Account Registration

- To make purchases, you may be required to create an account.
- You are responsible for maintaining the confidentiality of your account details.
- Luxoraa.es is not liable for any unauthorized use of your account.

4. Product Information & Availability

- We strive to display accurate product descriptions and images, but we do not warrant that all information is error-free or up to date.
- All products are subject to availability. We reserve the right to discontinue or change products at any time without notice.

5. Pricing & Payments

- All prices on Luxoraa.es are listed in **[INR]** and include applicable taxes unless stated otherwise.
- We reserve the right to change prices at any time.
- Payments are processed securely through our payment gateway partners.

6. Shipping & Delivery

- Delivery times are estimates and may vary due to external factors.
- Detailed shipping information and options can be found on our [Shipping Policy page].

7. Returns & Refunds

- We offer a 2-day return policy from the date of delivery.
- Items must be unused, in original packaging, and accompanied by proof of purchase.
- For full details, please refer to our [Returns & Refunds Policy].

8. Intellectual Property

- All content on this Website, including logos, text, graphics, and images, is the property of Luxoraa.es or its content suppliers and is protected by copyright and trademark laws.
- You may not reproduce, distribute, or use any content without express written permission.

9. Limitation of Liability

- We shall not be liable for any indirect, incidental, or consequential damages resulting from the use of or inability to use the Website or products purchased through it.

10. Privacy

- Your privacy is important to us. Please review our [Privacy Policy] to understand how we collect, use, and protect your personal information.

11. Changes to Terms

- We may update these Terms from time to time. Changes will be posted on this page with the updated effective date.
- Continued use of the Website after changes indicates your acceptance of the new Terms.

12. Governing Law

- These Terms are governed by and construed in accordance with the laws of **[Your Country or Jurisdiction]**, and any disputes shall be subject to the exclusive jurisdiction of the courts in that location.

13. Contact Us

If you have any questions about these Terms, please contact us at:

 **Email:** dmr.gujarat@gmail.com

 **Address:** Shree Radhe Krishna

Gf1, Shriji Sakal Apartment. Near Aknad Anand Park, Rangavdhutpura, Diwalipura, Vadodara, Gujarat-390007

 **Phone:** +91 9099090936