

Terms and Conditions

Effective Date: October 11, 2025
Business Name: Car Rental Palawan
Website: www.carrentalpalawan.net

Welcome to Car Rental Palawan. By using our website and services, you agree to these Terms and Conditions ("Terms"). Please read them carefully before making a booking or using any of our services.

If you do not agree with any part of these Terms, please stop using our website immediately.

1. Use of Our Website

- 1.1 The website www.carrentalpalawan.net is owned and operated by Car Rental Palawan.
 - 1.2 You must be at least 18 years old and have full legal capacity to rent a vehicle or make a booking with us.
 - 1.3 You agree not to use our website for any illegal, misleading, or fraudulent activity, including:
 - Making false or speculative bookings
 - Attempting to disrupt or harm our website or systems
 - Copying, scraping, or reproducing content without permission
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2. Bookings and Payments

- 2.1 When you submit a booking request through our website or by contacting us, you are making an offer to rent a vehicle based on the details provided.
 - 2.2 A booking is only confirmed once Car Rental Palawan acknowledges your reservation and receives the **required reservation fee**.
 - 2.3 The **reservation fee is strictly non-refundable**, even if you cancel your booking. It serves as confirmation of your reservation.
 - 2.4 Remaining balances, if any, must be settled before or upon vehicle pickup.
 - 2.5 Car Rental Palawan reserves the right to refuse or cancel a booking in cases of incorrect information, suspected fraud, or unavailability of vehicles.
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3. Vehicle Rental Terms

- 3.1 You must present a valid driver's license and at least one valid government-issued ID when picking up the vehicle.
 - 3.2 The renter is responsible for the vehicle during the rental period, including any damages, loss, or traffic violations.
 - 3.3 Vehicles must be returned at the agreed time and location stated in the booking. Late returns may incur additional charges.
 - 3.4 Smoking and carrying illegal items inside the vehicle are strictly prohibited.
 - 3.5 The renter must not allow unauthorized persons to drive the vehicle.
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4. Cancellations and Refunds

- 4.1 The **reservation fee is non-refundable** under any circumstances.
- 4.2 For full rentals that have already been paid in advance (beyond the reservation fee), refunds may be processed if cancellation is made at least **48 hours before the rental start date**.
- 4.3 Cancellations made less than 48 hours before the rental start date may result in partial or full forfeiture of the total payment, depending on our discretion.
- 4.4 No-shows or failure to present required documents at pickup time will result in full charge without refund.

5. Damage, Accidents, and Insurance

- 5.1 The renter must immediately inform Car Rental Palawan in case of any accident, damage, or vehicle issue.
 - 5.2 The renter is responsible for repair costs unless covered by insurance.
 - 5.3 Insurance coverage (if applicable) and its terms will be stated in the rental agreement.
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6. Limitation of Liability

- 6.1 Car Rental Palawan is not liable for indirect losses, delays, or damages caused by events beyond our control, including accidents, natural disasters, or third-party actions.
 - 6.2 While we make efforts to keep our website accurate and up to date, we do not guarantee that it will be error-free or always available.
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7. Privacy

- 7.1 Your personal information is collected and used in accordance with our Privacy Policy.
 - 7.2 We use your information to process bookings, verify identity, and improve our services.
 - 7.3 We do not share your information with third parties without your consent, unless required by law.
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8. Intellectual Property

- 8.1 All text, images, and materials on this website are owned or licensed by Car Rental Palawan.
 - 8.2 You may not copy, modify, or use any content from this website for commercial purposes without our written permission.
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9. Changes to These Terms

Car Rental Palawan may update these Terms at any time. Updates take effect immediately once posted on our website. Continued use of our website or services means you accept the updated Terms.

10. Contact Us

If you have any questions or concerns about these Terms, please contact us:

Car Rental Palawan

 +63 928 402 6683

 info@carrentalpalawan.net

 www.carrentalpalawan.net