

Code of conduct for parents and carers

Note: Where we refer to 'parents' we mean parents and carers inclusively. The term 'children' or 'child' describes any person under the age of 18.

As a parent of a child taking part in our club or activity, we'd like you to:

The essentials

- Make sure your child has the right kit for the session/event (i.e. Gi and Mitts and or relevant clothing) as well as enough food and drink.
- Please ensure your child/ren are picked up on time or let us know if you're running late. If your child is going home with someone else, we must also be aware of this.
- Complete all consent, contact and medical information on the registration forms and update us straight away if anything changes.
- Make sure your child wears any protective kit we provide for them.
- Maintain a good relationship with your child's instructor or trainer and catch up with them as much as you can about your child's development.
- Talk to us if you have any concerns about any part of your child's involvement - we want to hear from you.

Behaviour

- Try and learn about your child's sport and what it means to them, take the time to talk to your child about what you both want to achieve through the sport. Remember that children get a wide range of benefits from participating in sport, like making friends, getting exercise and developing skills. It's not all about wins and losses.
- Listen when your child says they don't want to do something.
- Behave positively at home - give encouragement, say "Well done" and let your children know you're proud of what they're doing.
- Think about how the way you react and behave; it effects not just your child but other children too.
- Lead by example when it comes to positive behaviour in and out of the club; or let other parents take their cues from you, as well as from us.
- Competition days: accept the official's judgment and do not enter the field of play.
- Use social media responsibly when talking about what goes on at our club, by behaving in the same way online as you would in person.
- Talk to your child about embracing good etiquette and sportsmanship. Encourage them to help others and seek help when needed.
- Ensure that your child understands their code of conduct.

As a parent, we understand you have the right to:

- Be assured that your child is safeguarded during their time with us see any of our policies and procedures at any time.
- Know who the welfare officer responsible for your child is and have their contact details.
- Know what training and qualifications our instructors have.
- Be informed of problems or concerns relating to your child.
- Be informed if there's an accident or injury to your child and see records of any accidents.
- Have your consent sought for anything outside of our initial consent form, such as permission to go on trips or photography.
- Have any concerns about any aspect of your child's welfare listened to and responded to.

We expect all parents to follow the behaviours and requests set out in this code. If any parent behaves in a way which contradicts any of the points set out above, we'll address the problem straight away with the parent and aim to resolve the issue.

Persistent concerns or breaches of the code of conduct may result in parents being asked not to attend any event where parents can watch their child/ren perform, and if their attendance is considered a risk to the welfare and enjoyment of young participants.

Continued issues and repeated breaches of this code may result in us regrettably asking your child to leave the activity, event or club permanently, something we never want to do.