



LIVE ANIMAL POLICY & BASIC BIRD CARE

AT OUR FACILITY, THE HEALTH AND WELL-BEING OF OUR ANIMALS IS A TOP PRIORITY. OUR FAMILY TAKES GREAT PRIDE IN THE CARE WE PROVIDE, AND WE ARE COMMITTED TO MAINTAINING A STRONG REPUTATION BUILT ON HONESTY, RESPONSIBILITY, AND GENUINE CONCERN FOR EVERY ANIMAL WE RAISE AND SELL.

ALL ANIMALS ARE OBSERVED CLOSELY PRIOR TO SALE. WE ROUTINELY MONITOR FOR VISIBLE SIGNS OF ILLNESS AND, WHEN APPROPRIATE, PROVIDE PREVENTATIVE CARE AND VETERINARY SUPPORT. IN SOME CASES, WE ALSO CONDUCT RANDOM HEALTH CHECKS TO HELP ENSURE OVERALL FLOCK AND ANIMAL HEALTH.

HOWEVER, DUE TO THE NATURE OF LIVE ANIMALS, WE DO NOT OFFER BLANKET GUARANTEES. ANIMALS ARE LIVING BEINGS, AND IT IS NATURAL FOR HEALTH ISSUES TO ARISE UNEXPECTEDLY—EVEN SHORTLY AFTER PURCHASE. THE PRESENCE OF A CONDITION AFTER LEAVING OUR CARE DOES NOT NECESSARILY INDICATE THAT IT ORIGINATED HERE.

ADDITIONALLY, WE HAVE EXPERIENCED SITUATIONS INVOLVING CONSUMER MISREPRESENTATION, MAKING IT DIFFICULT TO OFFER BROAD OR UNCONDITIONAL GUARANTEES. FOR THIS REASON, ALL SALES ARE CONSIDERED FINAL, WITH THE UNDERSTANDING THAT BUYERS ARE MAKING AN INFORMED AND VOLUNTARY DECISION.

THAT SAID, WE ARE COMMITTED TO ACTING IN GOOD FAITH AND DOING WHAT IS RIGHT—FOR BOTH OUR CUSTOMERS AND OUR ANIMALS.

BUYER RESPONSIBILITY & RECOMMENDED PROCESS:

- AT THE TIME OF PURCHASE, BUYERS ARE ENCOURAGED TO INSPECT THE ANIMAL CAREFULLY AND MAY TAKE PHOTOS OR VIDEOS DOCUMENTING ITS CONDITION.
- BUYERS SHOULD HAVE THE ANIMAL EXAMINED BY A LICENSED VETERINARIAN

WITHIN 3 DAYS OF PURCHASE IF THERE ARE ANY CONCERNS.

- IF AN ISSUE ARISES, THE BUYER MUST CONTACT US PROMPTLY AND PROVIDE CLEAR DOCUMENTATION, INCLUDING PHOTOS AND/OR VETERINARY FINDINGS.

WE ASK THAT CUSTOMERS TRUST THAT WE OPERATE WITH INTEGRITY, CARE DEEPLY FOR OUR ANIMALS, AND MAKE EVERY EFFORT TO ENSURE THEY ARE HEALTHY AT THE TIME OF SALE. BUYERS SHOULD ALSO USE THEIR BEST JUDGMENT WHEN SELECTING AN ANIMAL AND UNDERSTAND THE RESPONSIBILITIES THAT COME WITH OWNERSHIP.

WHILE WE CANNOT GUARANTEE OUTCOMES, WE ARE ALWAYS WILLING TO REVIEW CONCERNS ON A CASE-BY-CASE BASIS AND WILL MAKE REASONABLE EFFORTS TO ADDRESS LEGITIMATE ISSUES WHEN GIVEN THE OPPORTUNITY.

THANK YOU FOR YOUR UNDERSTANDING AND FOR SUPPORTING A BUSINESS THAT VALUES BOTH ANIMAL WELFARE AND HONEST RELATIONSHIPS WITH OUR CUSTOMERS.

BASIC BIRD CARE GUIDELINES

DIET

- QUALITY SEED/PELLET VITAMIN BLEND MIX AS A BASE DIET
- FRESH GREENS 3-4X WEEKLY (COLLARD, MUSTARD, TURNIP GREENS
E.G., HEB GREAT GREEN TRIO)
- FRESH VEGETABLES REGULARLY
- FRUIT AS AN OCCASIONAL TREAT (E.G., APPLE, BERRIES, MELON)
- PROVIDE CUTTLEBONE OR CALCIUM SOURCE AT ALL TIMES
- FRESH, CLEAN WATER DAILY



TOXIC / AVOID

- AVOCADO, CHOCOLATE, CAFFEINE, ALCOHOL, ONION, GARLIC (IN EXCESS), SALTY OR PROCESSED FOODS



ENVIRONMENT

- NO CANDLES, AIR FRESHENERS, PERFUMES, OR AEROSOLS
- AVOID COOKING FUMES (ESPECIALLY NON-STICK/TEFLON)
- CLEAN CAGE REGULARLY (NO HARSH CLEANING AGENTS)
- PROVIDE PERCHES AND ENRICHMENT
- SUNLIGHT (WHEN SAFE) IS CRITICAL



SLEEP & STRESS

- 10-12 HOURS OF QUIET, DARK SLEEP NIGHTLY
- KEEP IN A LOW-STRESS ENVIRONMENT



HEALTH

- ANNUAL VET CHECK RECOMMENDED
- ROUTINE FECAL EXAMS HELP DETECT PARASITES EARLY
- MONITOR FOR:
 - LETHARGY
 - CHANGES IN DROPPINGS
 - LOSS OF APPETITE

WE APPRECIATE YOUR TRUST AND SUPPORT. OUR FAMILY IS COMMITTED TO RAISING HEALTHY ANIMALS AND HELPING YOU SUCCEED AS A BIRD OWNER.

(IF YOU PURCHASED A TORTOISE, SNAKE OR OTHER LIVE ANIMAL-PLEASE TEXT 9564739879 FOR CARE GUIDES, AS NEEDED.)