



Return Merchandise Authorization

RETURNS NUMBER	
MANAGER CONFIRMATION	

PLEASE READ THE FOLLOWING GUIDELINES FOR RETURNING PRODUCTS

Contact us on Telephone 0333 090 6473 or email us at info@beetechnical.co.uk for any questions or updates on the return process.

Please check the manual and make sure the product was in accordance with the listed specifications. When contacting us, make a note of the call reference number that will be provided. If the manufacturer recommends returning the product, please ensure you have this call reference number which will enable us to process your query without unnecessary delay.

Returning your product. Please complete this form and email it to the contact details below. We will then contact you with a returns number. **Only goods with this authorised return number clearly marked on the outside of the packaging can be accepted and processed.**

Please note that a restocking fee of 30% may be applicable. Goods are not sold on a trial basis. Loan products are not supplied for goods under repair. We are not liable for any consequential loss or expenses, however caused, including incidental return cost.

Any scratch or damage on the front plate cannot be returned, otherwise warranty may be voided. Items defaced in any way e.g. additional labels, markings on product, or markings on the original packaging, which cannot be easily removed, will fail and void the RMA validation. All products returned for credit must be in a fully re-sellable condition (The manufacture will verify and determine if the product is in a re-sellable condition)

All RMA numbers are valid for 14 DAYS from the date of issue.

Fault descriptions must be comprehensive, please use additional sheets if necessary. Products returned under warranty are subject to investigation by the manufacturer.

Any discrepancy with your order must be reported within 72H.
Dead on Arrival products must be reported within 72H.

ONLY GOODS WITH A VALID RETURNS NUMBER CAN BE ACCEPTED

CUSTOMER NAME		PRODUCT PART NAME	
COMPANY (IF APPLICABLE)		QUANTITY	
DATE		SERIAL NUMBER	
TELEPHONE		MANUFACTURERS CALL REFERENCE NUMBER	
EMAIL		REASON FOR RETURN (detailed description required)	
ACCOUNT OR CUSTOMER NUMBER		REFUND <input type="checkbox"/>	
INVOICE NUMBER		REPAIR REQUIRED <input type="checkbox"/>	

All fields must be completed

PLEASE SEND YOUR RETURNED ITEMS TO:



Bee Technical Ltd, 3 Rockfield drive, Luton, Bedfordshire, LU33EY Web: www.beetechnical.co.uk Email: info@beetechnical.co.uk Tel: 0333 090 473