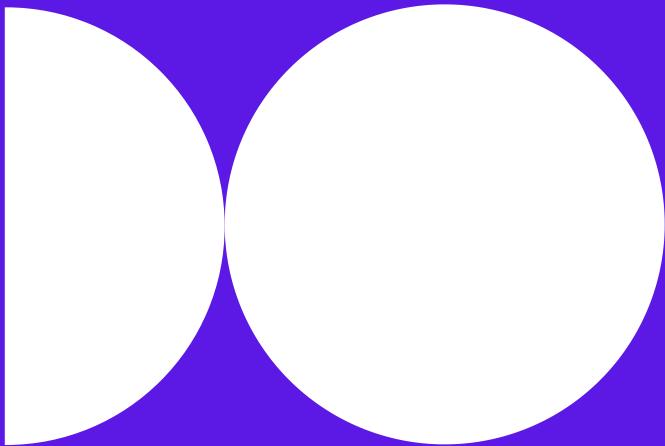


MUSEEB

REDEFINING  
CONVERSATIONS  
WITH INTELLIGENT  
AUTOMATION



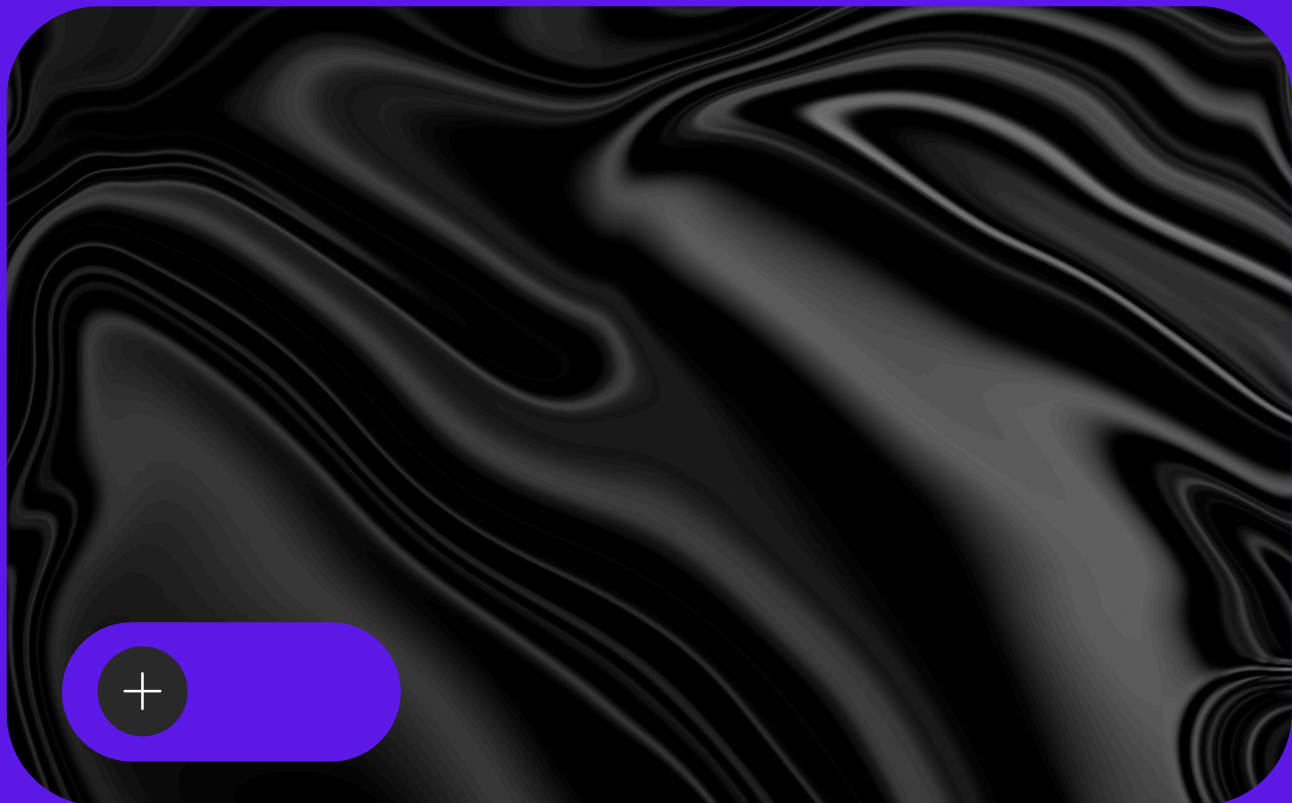
AI  
THAT  
SPEAKS  
YOUR  
BRAND





*"Artificial Intelligence that speaks your brand"*

# ABOUT OUR COMPANY



## FUTURE FOCUSED APPROACH

Established  
Since

**2025**

## WHAT WE DO

We design and deploy hyper-realistic AI voice agents that handle calls the way humans would — only faster, smarter, and at scale. Museeb integrates seamlessly with your systems, workflows, and CRMs, turning every call into an opportunity for growth.



Business made  
easy.



# VISION

## FUTURE CONNECTIVITY PIONEER



To lead the evolution of voice technology, building a world where AI agents drive meaningful conversations across every industry.





# MISSION

To empower businesses with cutting-edge AI voice technology, accelerating digital transformation and enabling smarter, scalable communication for the future envisioned in Saudi Arabia’s Vision 2030



Innovative & Collaborative

## Engineering Voice Excellence

We don't just build AI — we craft intelligent voice experiences that businesses trust and customers love.



## Innovating with Purpose

We believe technology should solve real problems. Museeb AI creates solutions that drive businesses forward and make society smarter.



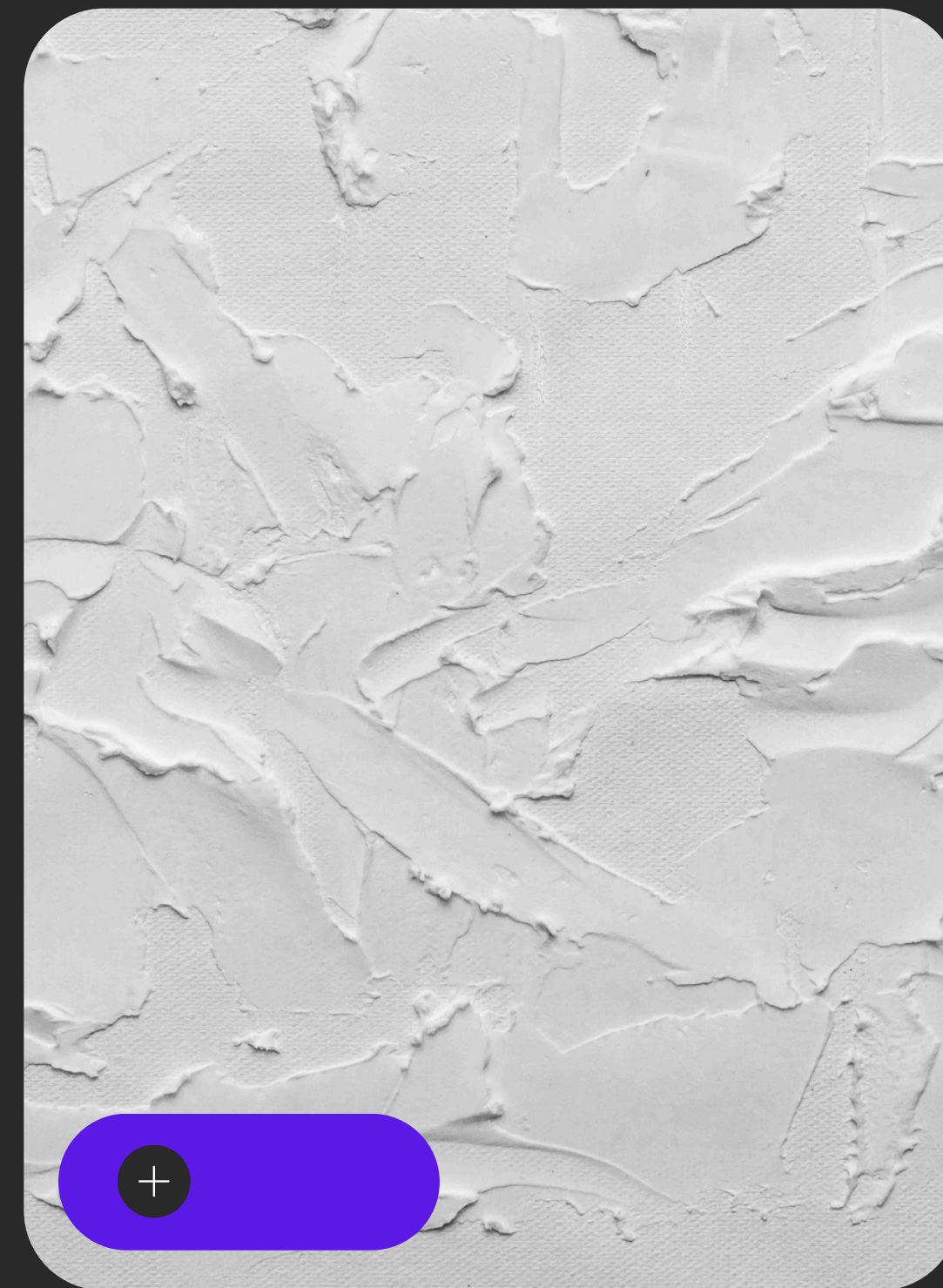
## Bridging People and Technology

We stand at the intersection of humanity and innovation, making advanced technology accessible and meaningful for all.



# OUR STORY

At Museeb, we believe the future of communication lies in the power of artificial intelligence. Our journey began with a bold vision to revolutionize how businesses interact with their customers, partners, and employees. We set out to create AI-powered voice agents that do more than just answer calls — they foster human, intelligent, and impactful conversations. Founded with a commitment to innovation, Museeb AI emerged in the heart of the digital transformation movement. As Saudi Arabia embraces Vision 2030, we saw a unique opportunity to provide scalable, forward-thinking solutions that enable smarter, more efficient communication, ensuring every conversation drives business success.



# PRODUCT OVERVIEW

## Intelligent Voice Solutions

At Museeb, we deliver AI voice agents that handle both inbound and outbound calls with human-like intelligence, transforming customer engagement and business efficiency.

Beyond conversations, we build complete voice infrastructures — seamlessly integrating with ticketing systems, appointment platforms, CRMs, and internal workflows — powering every step from answering queries to automating outbound campaigns.

### Secure Infrastructure

Our platform is built on robust, scalable cloud architecture, ensuring 24/7 protection and reliability.



### Compliance Ready

We adhere to global standards and local regulations, including GDPR and Saudi data privacy laws.



### User-Centric Privacy

We design every conversation to respect user consent, confidentiality, and transparency.



### Data First Approach

We prioritize protecting your customers' data with enterprise-grade encryption at every stage.





# USE CASES

## Customer Support Automation

Handle common queries, complaints, and FAQs instantly — reducing wait times and improving customer satisfaction.

## Appointment Scheduling

Automate booking, rescheduling, and reminders for clinics, salons, service centers, and more — available 24/7.

## Outbound Sales & Lead Generation

Run intelligent, scalable sales outreach with personalized voice campaigns that qualify leads and follow up automatically.

## Order & Delivery updates

Keep customers informed in real-time with proactive updates on orders, shipments, and logistics.

## Ticketing System

Create, update, and close tickets by voice — seamlessly integrated with your internal systems.

## HR & Internal Operations

Automate internal communications like leave requests, attendance updates, or IT helpdesk queries via AI voice agents.

## Government & Public Services

Enable accessible, multilingual voice support for public helplines, citizen feedback, and service status updates.

## Custom Use

Museeb AI can also be tailored for outside-the-box solutions — adapting to unique business needs and unlocking new possibilities through custom voice-driven workflows.



# KEY PERFORMANCE INDICATORS

**1–3 minutes**

**Average Call Handling Time**

AI can significantly shorten call durations, especially for repetitive queries.



**70–100%**

**Automation Rate**

Depending on complexity, 50–80% of total call volume can be fully automated.



**30–60%**

**Cost per call saved**

Automated calls reduce cost per interaction by 30–60% compared to human-operated ones.



**70–90%**

**Response Time Reduction**

AI enables near-instant replies vs. long hold or queue times with human agents.



**75–85%**

**Customer Satisfaction Score**

Customers rate AI calls positively when the voice is natural and queries are resolved efficiently.





# CONTACT US

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MUSEEB