PONTIS COMMUNITY SERVICES



PCS eLearn

PCS eLearn 2024/2026

VA ACCREDITED CLAIMS AGENT COURSE

This comprehensive course is meticulously designed to prepare individuals to become VA Accredited Claims Agents, a federal credential authorized by the Department of Veterans Affairs (VA) Office of General Counsel (OGC). This accreditation empowers non-attorneys to provide crucial, qualified assistance to Veterans, service members, and their families in preparing, presenting, and prosecuting claims for VA benefits.

Our program offers in-depth knowledge of VA laws, regulations, and procedures, equipping you with the expertise needed to pass the required VA accreditation examination and navigate the complexities of veteran claims advocacy.

COURSE SCHEDULE

Course Schedule – This is a template for administration purposes, the course scheduler can change according to time of admission, availability of courses, and number of hours taken by the student.

WEEK 1 - Understand the Process of Becoming a VA Accredited Claims Agent

WEEK 2 - VA Benefits and Programs

WEEK 3 - Claim Procedures

WEEK 4 - Legal and Regulatory Framework Part I

WEEK 5 - Legal and Regulatory Framework Part II

WEEK 6 - Specific Claims and Issues

WEEK 7 - Fees and Representation

TOTAL FOR COURSE COMPLETION - 7 WEEKS

EACH WEEK WILL CONSIST OF ONE (3 HOUR) LIVE VIDEO LECTURE

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