

Omar Muhammed Badr

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🌐 Omar Muhammed 🔗 My Website

PROFILE

I am a highly skilled and motivated front-end developer with a passion for creating exceptional user experiences. With a solid foundation in web development and a keen eye for design, I strive to bring websites to life through innovative coding techniques and intuitive interfaces. I have a strong understanding of HTML, CSS, and JavaScript, along with experience in various front-end frameworks and libraries such as React and Angular.

My approach to development is centered around collaboration and continuous learning. I enjoy working closely with designers and other developers to transform concepts and wireframes into polished, interactive websites. I am always eager to expand my knowledge and stay up-to-date with the latest trends and technologies in the ever-evolving field of front-end development.

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Highly motivated and customer-focused professional with a solid background in customer service. I am dedicated to providing exceptional support and ensuring customer satisfaction. With a proven track record of successfully resolving inquiries and complaints, I possess excellent communication and problem-solving skills. I thrive in fast-paced environments and excel at multitasking while maintaining a high level of professionalism.

PROFESSIONAL SKILLS

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|-------------------|--|
| 01/2019 – 09/2019 | Sales agent & Team leader , Telecom Egypt (WE)
Customer service through the branch, in addition to trying to sell phone lines. Leading the team to improve team performance, correct selling methods, and meeting customer needs. |
| 02/2020 – 10/2021 | Sales agent , Quattro (Capiter for food products)
Trying to sell food products to customers at wholesale and retail prices. |
| 04/2022 – 08/2022 | CS Representative , Quattro (Founders for real estate Investments) |
| 08/2021 – 03/2022 | CS Representative & Order Taker , Quattro (Dodz Restaurant)
Taking orders and Complaints from the clients via phone calls. |
| 02/2023 – 06/2023 | Sales agent , Trust (Regenix for cosmetics)
Sell skin care and treatment products by calling the customer and displaying the products and their features. |
| 06/2023 – present | Web Developer , Teya Travel (Travel agency)
Wordpress |
| 10/2023 – 12/2023 | Mobile application developer , El Nozom <ul style="list-style-type: none">• Dart• Flutter |
| 01/2024 – 03/2024 | CS Representative , Rosto Restaurant
Taking complaints and orders form the clients via phone calls. |
| 01/2024 – present | Web Developer , Utopia Travel (Travel agency)
Wordpress |
| 10/2024 – 04/2025 | CS Representative , Noon
A leading online retail platform. Provided exceptional customer service by assisting customers with app usage, resolving inquiries, and addressing complaints. Successfully managed a high volume of customer interactions, ensuring timely and accurate resolutions. |

EDUCATION

Zamalek, Cairo

Faculty of commerce and business administration Helwan University

SKILLS

- Leadership
 - Time management
 - Teamwork
 - Complex problem solver
 - Ability to work under pressure
- Fast learner
 - Oral & written communication
 - Project management
 - Adaptability
 - Service-focused
- Critical thinking
 - Flexibility
 - Strong decision maker
 - Innovative
 - MS Office proficiency

LANGUAGES

Arabic
Native

English
B1

INTERESTS

- Watching football
 - Reading
- Traveling
 - Working out
- Playing Football

PROJECTS

- 06/2023 – 2024

Teya Travel Website, teyatours.net
Designed and developed a user-friendly WordPress website for Teya Travel Company, enhancing their online presence and streamlining the booking process for customers. Features include intuitive navigation, responsive design for all devices, and an engaging visual experience to inspire travel.
- 01/2024 – present

Utopia Travel Website, utopiainternational.net
This project involved custom theme development and plugin integration to create a robust and scalable platform. Key functionalities include advanced search filters for destinations, dynamic package display, secure contact forms, and a seamless mobile experience. The site is optimized for performance and SEO to maximize online reach and conversions.
- 01/2025 – present

Clover Wear E-commerce Website, clovereg.com
Developed a dynamic and visually appealing WordPress e-commerce website for Clover Wear, an online clothing brand. The site features a seamless shopping experience, robust product galleries, secure checkout functionalities, and a responsive design to cater to fashion-conscious customers across all devices.