

BCCK ICT Committee



Purpose & Scope

The BCCK Committee monitors ICT and digital transformation policies, cybersecurity regulations, and tech trends critical to Kosovo's business ecosystem. It serves as a cornerstone for knowledge-sharing and advocacy—helping members adapt to digital change and navigate cybersecurity risks in collaboration with government, industry, and ICT experts.

Our Aim

To support Chamber members' digital growth and safeguard their operations—enhancing competitiveness, resilience, and trust through ICT innovation and cybersecurity readiness.

Key Services & Activities

1. Digital Policy & Technology Monitoring

- Track ICT and digital economy legislation—including digital government, e-services, IoT, and AI.
- Summarize impacts for businesses with clear guidance on compliance and adaptation.

2. Cybersecurity Oversight & Framework Guidance

- Develop and share a cybersecurity policy framework: password standards, access control, incident response, and backups.
- Provide encryption, MFA, and secure infrastructure recommendations.
- Focused sub-teams on areas like SME cybersecurity, AI governance, e-services adoption, or secure digital infrastructure.

3. Member Education & Awareness

- Offer regular training on phishing, safe use, device security, and incident response.
- Host webinars and workshops featuring ICT trends, IT & Cyber Security best practices.

4. Incident Response & Resilience Planning

- Launch a template incident response plan tailored for SMEs and BCCK staff—detailing steps for containment, communication, and recovery.
- Encourage regular data backups and disaster recovery exercises.

5. Technology Adoption & Digital Collaboration

- Guide members toward secure digital tools—e-services, FinTech, cloud solutions, and secure communications.
- Share case studies and best practices from global ICT expertise.

6. Forums, Roundtables & Expert Panels

- Host speaker events with policymakers, cybersecurity experts, tech innovators, and regulators.
- Facilitate peer-sharing on digital transformation and security success stories.
- Collect member feedback via polls, surveys, and event evaluations for continuous improvement.

7. Advocacy & Regulatory Representation

- Draft responses to e-governance, cybersecurity, data protection, and digital infrastructure consultations—aligning with global frameworks like ICC's cybersecurity acquis.
- Engage with policymakers, Digital, ITA, telecom regulators to advocate for digital resilience.

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8. Networking & Partnerships

- Connect members with cybersecurity firms, MSPs, ICT associations, and international Chambers.
- Facilitate joint projects on secure digital infrastructure, shared cybersecurity services, or startup-tech collaborations.

9. Cyber Readiness Assessments

- Offer cybersecurity health-checks for SMEs (e.g. phishing simulations, policy reviews, system scans).
- Provide referrals to trusted cybersecurity experts and third-party auditors.
- Collect member feedback via polls, surveys, and event evaluations for continuous improvement.



Strategic Impact

By blending ICT innovation and cybersecurity preparedness, the Committee helps BCK members harness digital opportunities securely—enhancing trust, enabling innovation, and bolstering Kosovo's digital competitiveness in line with global best practices.