

Terms & Conditions

Last updated: February 2026

Welcome to **Volante Creations**. By using our website and purchasing our products, you agree to the following Terms & Conditions. Please read them carefully before placing an order.

1. About Us

Volante Creations designs and sells card and board games and related products.

Website: www.volantecreations.co.uk

2. Use of the Website

You agree not to misuse this website, attempt to breach its security, or engage in any activity that may disrupt its normal operation.

We reserve the right to update, amend, or remove website content at any time without notice.

3. Products & Availability

We make every effort to display our products accurately. However, colours, packaging, or details may vary slightly from images shown.

All products are subject to availability. If an item becomes unavailable after you place an order, we will notify you and issue a full refund.

4. Pricing

All prices are displayed in **GBP (£)**.

Prices may change at any time, but the price shown at checkout is the final price for your order.

5. Orders

By placing an order, you confirm that:

- You are legally capable of entering into a binding contract
- All information provided is accurate and complete

We reserve the right to refuse or cancel an order where:

- Payment cannot be authorised or processed
- The product is unavailable
- Fraud, misuse, or suspicious activity is reasonably suspected

If an order is cancelled after payment has been taken, a full refund will be issued.

6. Payment

Payments are processed securely via trusted third-party payment providers.

We do not store or process card payment details ourselves.

7. Delivery

Delivery options, timeframes, and costs are detailed in our **Shipping & Delivery Policy**, which forms part of these Terms & Conditions.

8. Returns & Refunds

Our **Returns & Refunds Policy** explains your rights and how returns are handled. This policy forms part of these Terms & Conditions.

9. Intellectual Property

All content on this website, including text, images, logos, designs, and product names, is the property of Volante Creations.

You may not copy, reproduce, distribute, or use any content without prior written permission.

10. Limitation of Liability

We are not responsible for:

- Losses caused by incorrect delivery information provided by the customer
- Delivery delays caused by couriers or events outside our reasonable control
- Indirect or consequential losses

Nothing in these Terms limits or excludes our liability for:

- Death or personal injury caused by negligence

- Fraud or fraudulent misrepresentation
- Any rights you have under UK consumer law

Our liability for any claim relating to a purchase shall not exceed the price paid for the product, except where prohibited by law.

11. Privacy

Our **Privacy Policy** explains how we collect, use, and protect your personal data.

12. Contact

If you have any questions, you can contact us via the contact form on our website.