

At CROW Bodywork we work with attention, respect and clear boundaries. The following terms provide a transparent framework within which our sessions take place.

### 1. Applicability

These terms and conditions apply to all sessions and services offered by CROW Bodywork. By booking a session, the client agrees to these terms. Sessions are available only to clients aged 18 and older.

### 2. Nature of the Sessions

CROW Bodywork offers professional bodywork and tantra-inspired sessions focused on relaxation, embodied awareness and personal development. These sessions are not a substitute for medical or psychological treatment. Clients experiencing physical or mental health concerns are advised to consult a qualified healthcare professional. CROW Bodywork does not provide sexual services.

### 3. Professional Scope

Sessions are offered within a professional framework of bodywork and awareness-based practices. They are intended to support relaxation, body awareness and personal exploration. CROW Bodywork does not provide medical treatment, psychotherapy or any form of regulated healthcare. Any insights or experiences that arise during a session are part of the client's personal process and responsibility.

### 4. Consent & Touch

Conscious consent is central to all sessions at CROW Bodywork. Touch is always offered within a clear professional framework and in mutual agreement. Clients remain free at all times to communicate boundaries, decline touch or pause the session.

### 5. Health & Personal Responsibility

Clients are responsible for informing the practitioner of any relevant physical or mental health conditions that may affect the session (such as injuries, medical conditions, medication or pregnancy). Participation in sessions takes place entirely at the client's own responsibility.

### 6. Appointments & Cancellation

Appointments are personal and binding.

**Cancellations up to 48 hours prior to the session are eligible for a full refund of the amount paid. For cancellations within 48 hours prior to the session, €50 will be deducted from the amount paid. The remaining balance will be refunded. In case of a no-show, no refund will be issued and the full session fee remains due.**

In case of force majeure (such as illness), a suitable solution will be sought where possible. In case of late arrival, the session time will not be extended and no (partial) refund will be provided.

## 7. Payment

After scheduling a session, a payment link will be provided.

**The session is only confirmed once full payment has been received.**

Payment is generally made in advance via the provided payment link (Stripe).

Cash payment on location may be possible upon prior agreement.

If payment is not completed in time, CROW Bodywork reserves the right to release the reserved time slot.

All prices include VAT unless stated otherwise.

## 8. Respect, Boundaries & Safety

CROW Bodywork operates within a professional framework of respect, consent and clear boundaries.

The practitioner reserves the right to refuse, interrupt or terminate a session if professional boundaries, safety or mutual respect are compromised.

Sessions will only take place when both parties are sober and capable of giving conscious consent.

## 9. Confidentiality & Privacy

All information shared during a session is treated confidentially.

Personal data is used solely for communication and administrative purposes and handled in accordance with GDPR regulations. Data will not be shared with third parties unless legally required.

## 10. Liability

CROW Bodywork works with care and attention. However, the practice cannot be held liable for physical, emotional or psychological responses that may arise during or after a session.

Participation takes place entirely at the client's own responsibility.

## 11. Changes

CROW Bodywork reserves the right to modify these terms or session prices. The most recent version will always be available on the website.