

Privacy Policy

Effective Date: January 1, 2026

AuraView Windows & Doors ("AuraView", "we", "our", or "us") is committed to protecting your privacy and safeguarding your personal information. This Privacy Policy explains how we collect, use, disclose, and protect your information when you visit auraview.ca, contact us, or use our services.

By using our website or services, you consent to the practices described in this Privacy Policy.

1. Information We Collect

We may collect personal information that you voluntarily provide to us, including but not limited to:

- Name
- Email address
- Phone number
- Property address
- Project details or inquiries
- Any other information you submit through our contact forms, quote requests, or communications

We may also automatically collect limited non-personal information such as:

- IP address
- Browser type
- Device information
- Pages visited and time spent on our website

This information is used solely to improve website performance and user experience.

2. How We Use Your Information

AuraView uses your information for the following purposes:

- To respond to inquiries and provide quotes or consultations
- To deliver products and services you request
- To communicate with you regarding your project or service
- To improve our website, services, and customer experience
- To comply with legal and regulatory obligations

We do not sell, rent, or trade your personal information.

3. Sharing of Information

We may share your personal information only when necessary, including:

- With trusted service providers or contractors assisting in project delivery (installation, logistics, or warranty support)
- When required by law, regulation, or legal process
- To protect our rights, property, or safety, or that of our clients

All third parties are required to maintain confidentiality and use the information only for the intended purpose.

4. Cookies and Website Analytics

Our website may use cookies or similar technologies to enhance functionality and analyze website traffic. Cookies do not collect personal information and can be disabled through your browser settings if you prefer.

5. Data Security

We take reasonable administrative, technical, and physical measures to protect your personal information against loss, theft, unauthorized access, or disclosure. While no method of transmission over the internet is 100% secure, we strive to protect your information using industry-standard practices.

6. Your Rights

You have the right to:

- Request access to your personal information
- Request correction of inaccurate information
- Withdraw consent for future communications

To exercise these rights, please contact us using the information below.

7. Third-Party Links

Our website may contain links to third-party websites. AuraView is not responsible for the privacy practices or content of external sites. We encourage you to review their privacy policies separately.

8. Changes to This Privacy Policy

AuraView may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. Continued use of our website after changes are made constitutes acceptance of the revised policy.

9. Contact Us

If you have any questions about this Privacy Policy or how your information is handled, please contact us:

AuraView Windows & Doors

Email: info@auraview.ca

Website: www.auraview.ca

This Privacy Policy is governed by applicable privacy laws in Canada, including the Personal Information Protection and Electronic Documents Act (PIPEDA).