CyberKade

By The Cyrens

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Introduction

At Cyberkade, we believe that gaming and technology should be accessible, convenient, and enjoyable for everyone. We are a dedicated e-commerce platform that provides a wide range of gaming products from in-game currency and digital games to peripherals and computer components all in one place.

Through combining a modern, user-friendly design with a seamless shopping experience, Cyberkade allows gamers and tech enthusiasts to easily browse, compare, and purchase everything they need without the hassle of visiting multiple websites.

Mission

The mission of Cyberkade is to provide a reliable and convenient platform for gaming and tech-related products, including digital goods, accessories, and computer components, while making the purchasing process simple and efficient.

We aim to help customers find the products they need without dealing with complicated steps or confusing systems, ensuring a smooth, fast, and user-friendly shopping experience.

Vision

Our vision is to become a trusted and go-to platform for gamers and tech enthusiasts. We strive to be recognized for our wide product selection, efficient service, and commitment to user satisfaction, creating a space where customers can easily access everything they need to enhance their gaming experience.
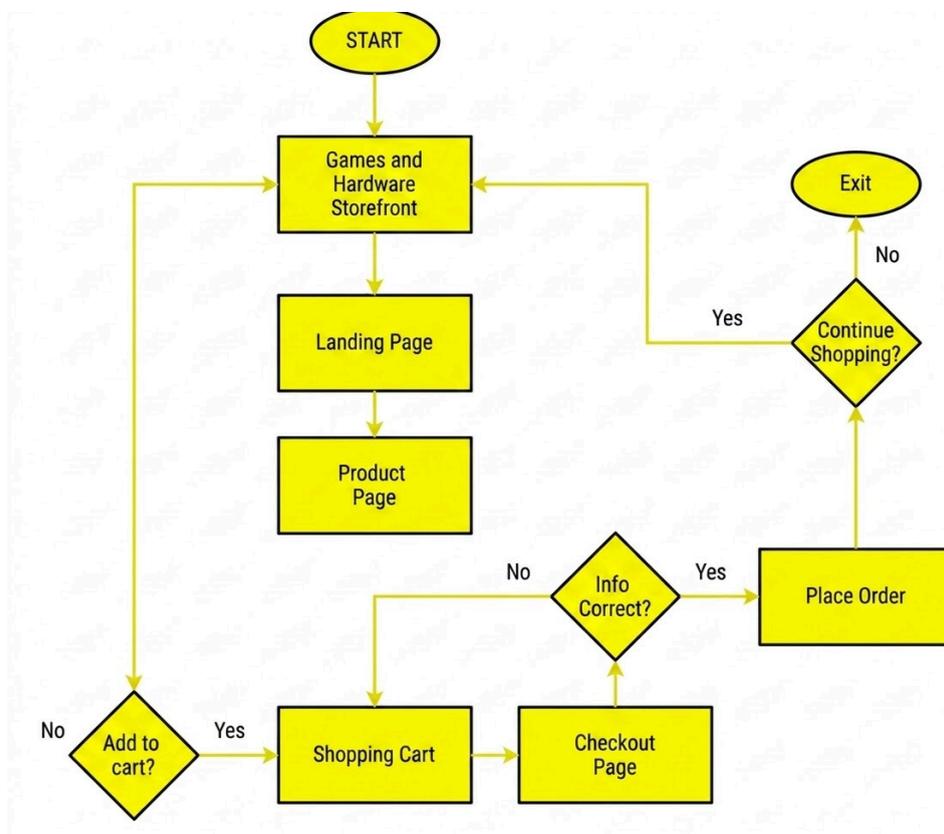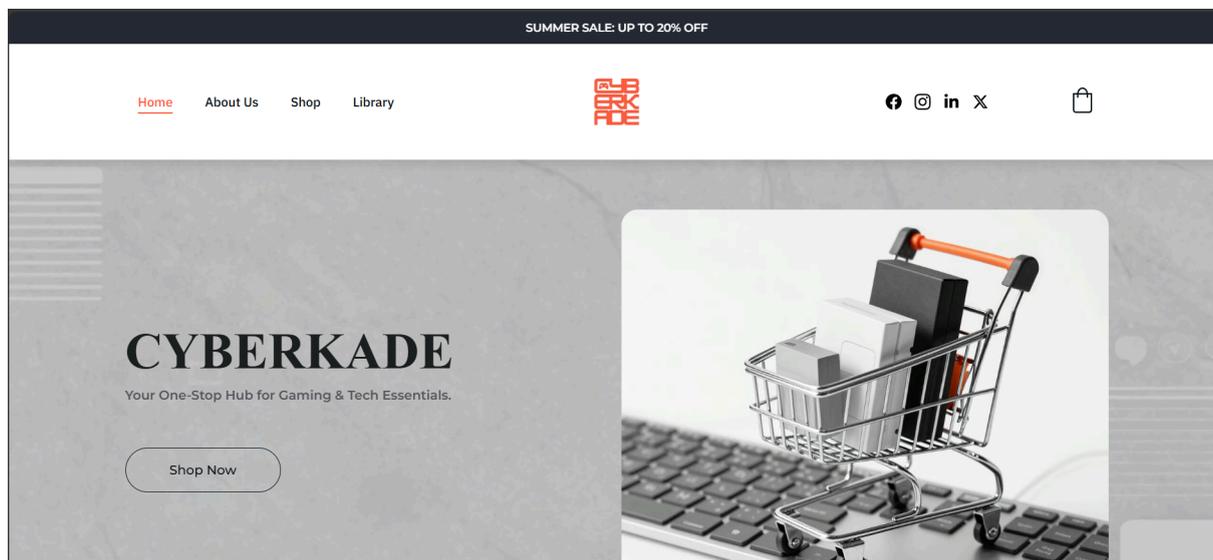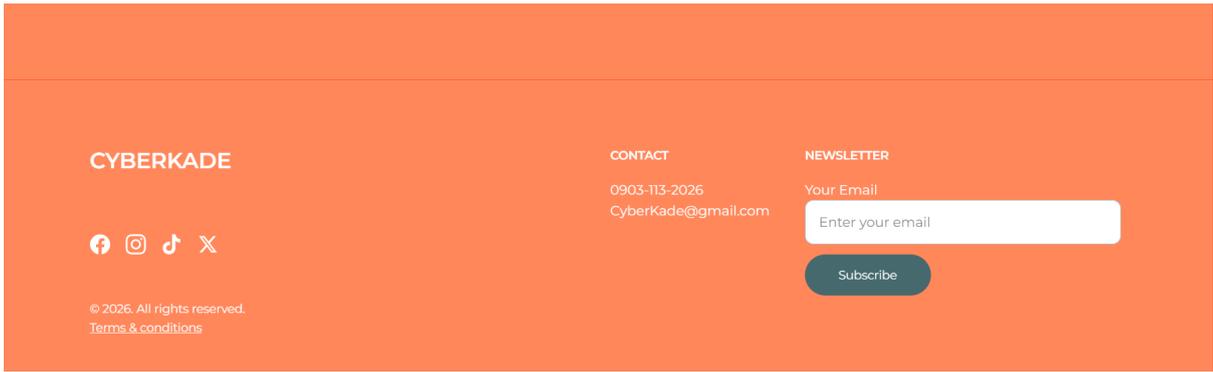
Flowchart

Figure 1. Website Flowchart

Cyberkade provides a seamless way for people to navigate through each webpage and step in purchasing a product. Entering the website, users will be able to search and select a product they wish to purchase either through the website's search feature or through the store catalog. After selecting a product, customers can decide whether they wish to add it to their shopping cart or not.

Once a product is added to the shopping cart, users will be able to review the items they want to order, in case they have a need to modify or change the product they have listed. After selecting to check out a product, they will then be redirected to the check out page, where they can add their address and shipping information page and see the total cost for the product and delivery.
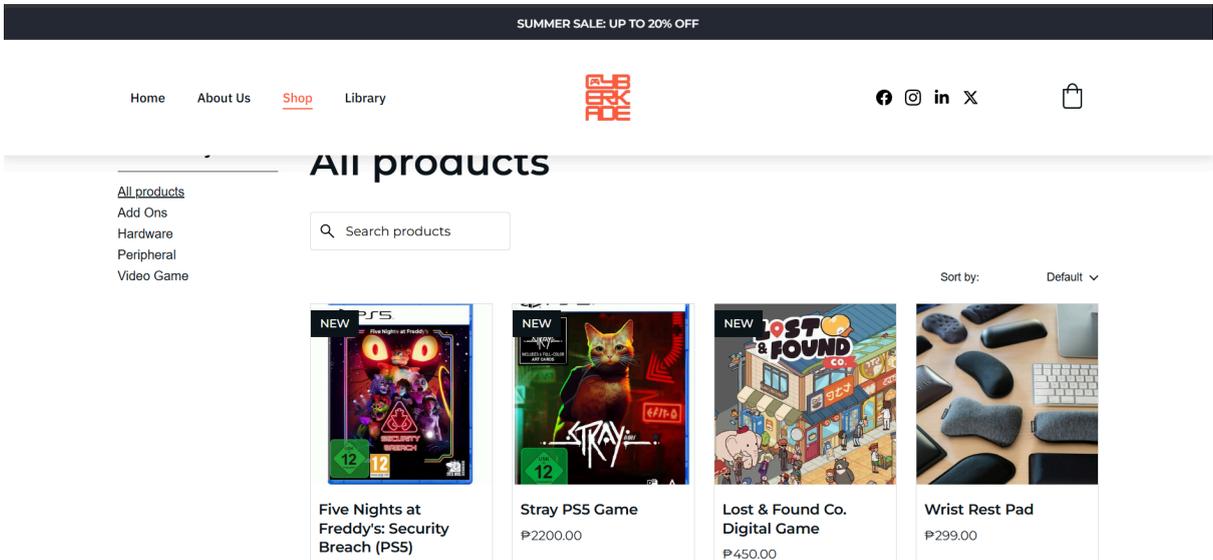

Figure 2. Cyberkade's homepage

Customers visiting *Cyberkade's* website will first be greeted by the landing page, where users will see the main header of the website consisting of the company's name and logo; directories to the games, peripherals, the search bar, shopping cart, and the check out. A shortcut for the company's storefront and contact information is also presented in the homepage alongside *Cyberkade's* showcasing the company as a store for online games and peripherals in the Philippines.

Figure 3. Cyberkade's contact page

Cyberkade's contact and help page consists of the company's mission statement along with the different contact information that the user may reach out to for assistance in anything related to the website or the services. An email address, contact number, and social media accounts will be shown for ease of communication between the company and the customers.

Figure 4. Storefront Catalog

In *Cyberkade's* catalog, users will see all the products offered and are currently available on the website. Products on the webpage can be sorted by their price or recency. Thumbnails for each product will be displayed for each product along with the price and an option to add them directly to the cart.
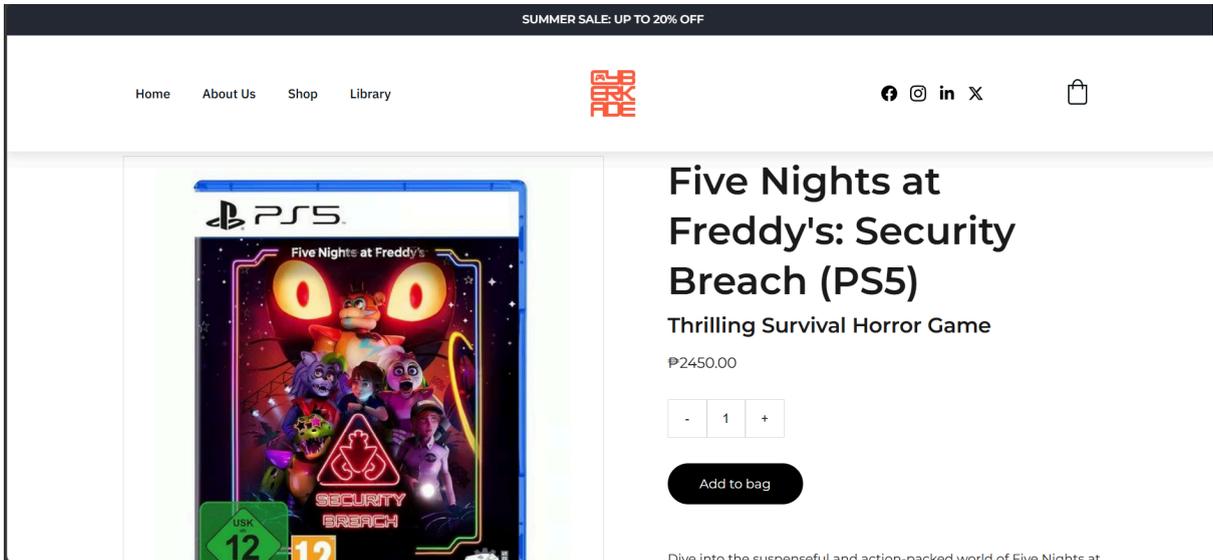
Figure 5. Product Page

Each product page will feature a preview image of the product chosen, showing the product's detailed description and specification, price, and a quantity option before adding the product to the cart. Scrolling down the page will reveal similar products that the customer can also preview.
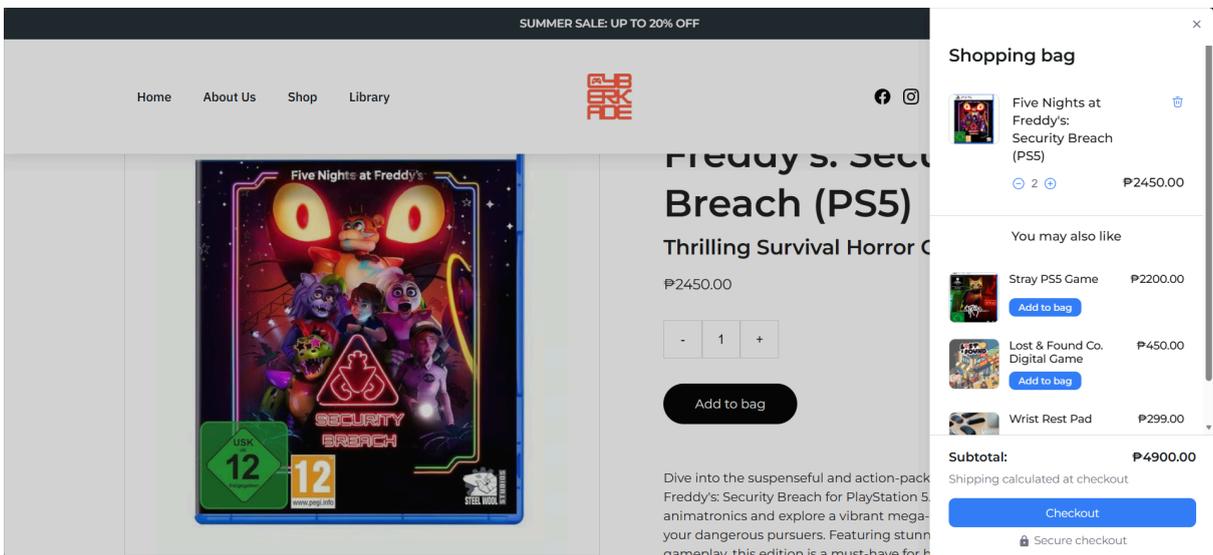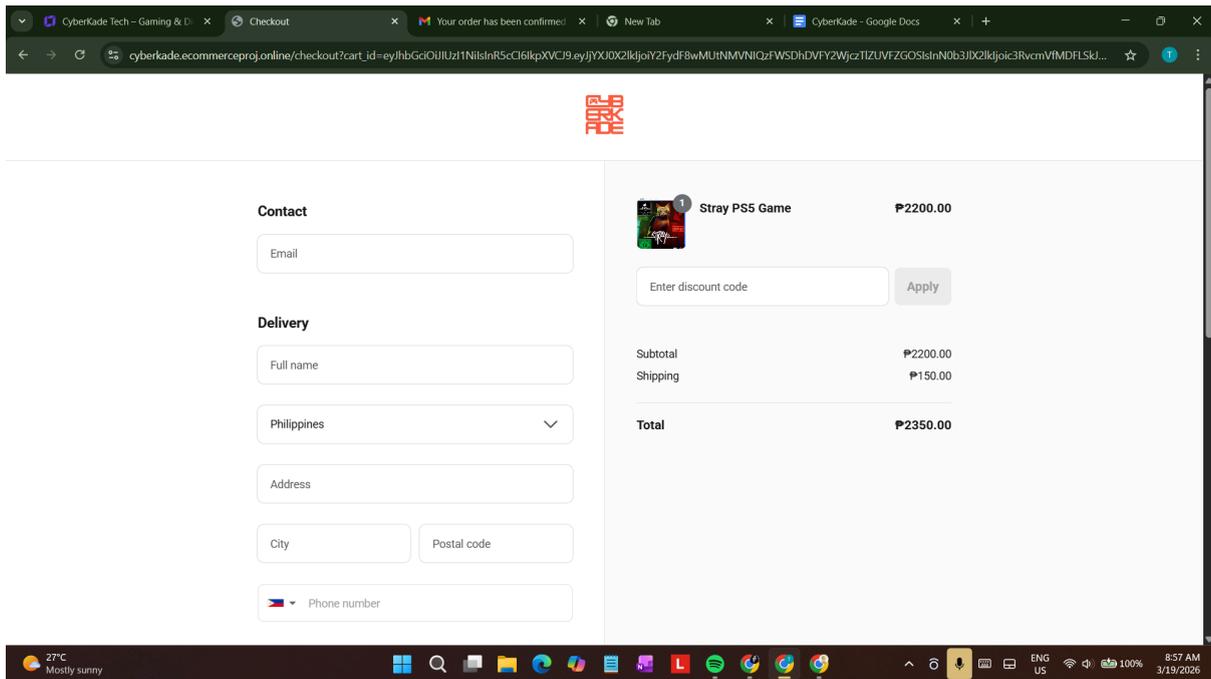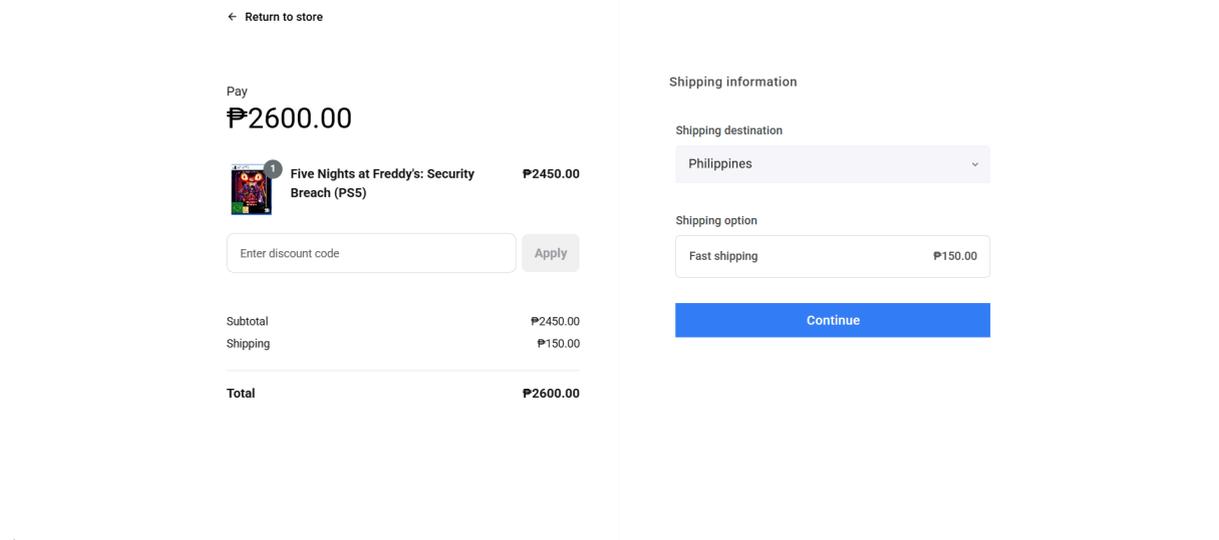

Figure 6. Shopping Cart

Figure 7. Shipping Details

Once the customer confirms the order, the website will bring them to this page. Where they will fill out their information like contact number, address for delivery, etc.

Figure 8. Check out page

After deciding on the cart listings to be purchased, users will be taken to the checkout page. They will be able to see all the products they've chosen and the total price with a possibility to add a discount code. Users will also need to input their contact information such as their email address, delivery address, shipping method, and payment method.
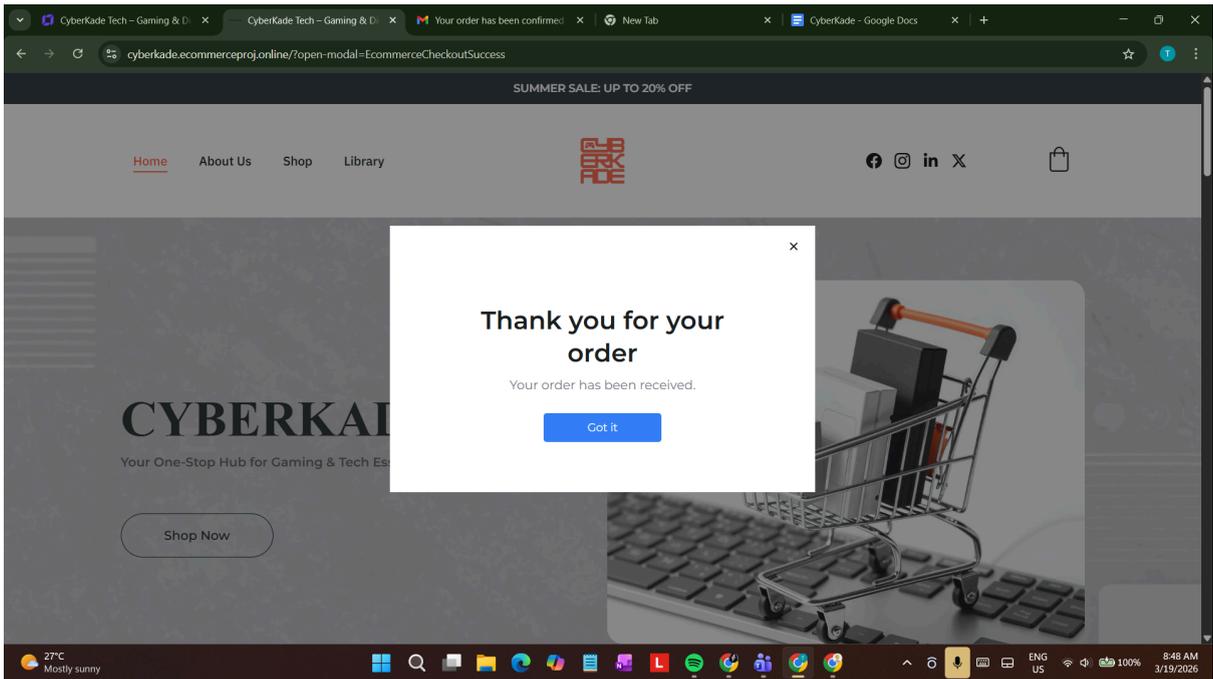
Figure 9. After checking out

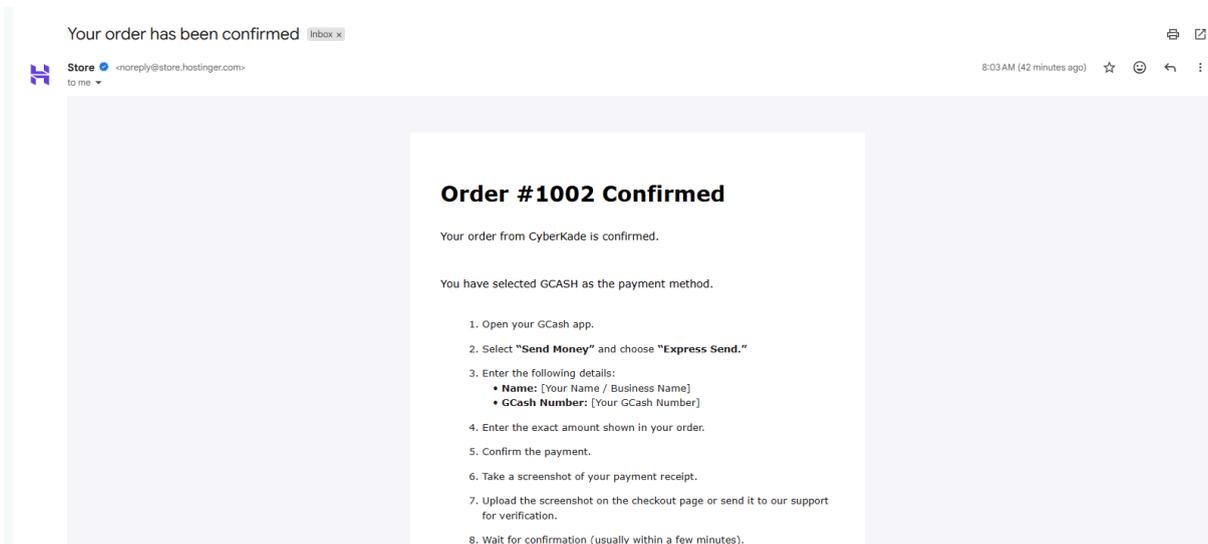This message will appear after checking the product out.

Figure 8. Check out page

After completing the checkout process, the customer will receive an order confirmation and online receipt through their registered Gmail account. This receipt includes the order details, total amount to be paid, and CyberKade's payment information, such as the account name and number.

The customer is required to send the exact payment using the provided payment method (e.g., GCash). After completing the payment, the customer must provide proof of payment by uploading a screenshot of the transaction receipt or sending it through the designated support channel for verification.

Once the payment has been successfully verified, the order will be processed. Digital products such as in-game currency or game keys are typically delivered within a few minutes, while physical items may take additional time depending on the delivery location.

The customer will be notified once the order has been completed. All that's left to do is wait for the product to be delivered and enjoy the purchase.