
Privacy Policy

Effective Date: 20 February 2026

Business Name: MedSpaGrow.ai

Legal Entity: Med Spa AI Automation LLC (Wyoming, United States)

Website: <https://medspagrow.ai>

1. Introduction

Med Spa AI Automation LLC ("Company", "we", "us", or "our") respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you:

- Visit our website
- Use our services
- Submit forms or inquiries
- Engage with our marketing communications
- Interact with our CRM systems powered by GoHighLevel

By using our website or services, you agree to this Privacy Policy.

2. Information We Collect

We may collect the following categories of personal information:

A. Information You Provide Directly

- Full name
- Email address
- Phone number
- Business name
- Billing information
- Messages submitted through forms
- Appointment booking details

B. Automatically Collected Information

- IP address
- Browser type and device information
- Pages visited

- Referring website
- Cookies and tracking technologies

C. Client Data (For MedSpa Clients Using Our Services)

If you are a MedSpa using our system, we may process your customer contact details strictly to provide automation, review management, and marketing services.

We do not own your customer data. You retain full ownership.

3. How We Use Your Information

We use collected data to:

- Provide and manage services
 - Respond to inquiries
 - Process payments
 - Send service-related communications
 - Send marketing emails (with consent)
 - Improve website performance
 - Automate communications via CRM
 - Analyze campaign performance
 - Comply with legal obligations
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4. Use of GoHighLevel and Third-Party Services

We use third-party service providers including but not limited to:

- GoHighLevel (CRM & automation platform)
- Payment processors
- Email/SMS communication services
- Analytics tools
- Hosting providers

These providers process data only as necessary to perform services on our behalf and are bound by confidentiality obligations.

We are not responsible for the privacy practices of third-party platforms.

5. Cookies and Tracking Technologies

Our website may use:

- Essential cookies
- Performance cookies
- Marketing cookies
- Analytics tools

You may disable cookies in your browser settings; however, some functionality may be limited.

6. Data Sharing

We do not sell personal information.

We may share data only:

- With service providers (as described above)
 - To comply with legal obligations
 - To protect rights, safety, or property
 - In the event of a merger or acquisition
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7. International Data Transfers

As a U.S.-registered company serving global clients, your information may be processed in the United States or other jurisdictions.

By using our services, you consent to such transfers.

8. Data Retention

We retain personal information only as long as necessary to:

- Fulfill contractual obligations
- Comply with legal requirements
- Resolve disputes
- Enforce agreements

Client CRM data is retained according to active service agreements.

9. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your information.

However, no system can guarantee absolute security.

10. Your Rights

Depending on your jurisdiction (including GDPR, CCPA, or POPIA), you may have the right to:

- Access your data
- Correct inaccurate data
- Request deletion
- Object to processing
- Withdraw consent
- Request data portability

To exercise your rights, contact us at:

[Insert Business Email Address]

11. Children's Privacy

Our services are not intended for individuals under 18 years of age. We do not knowingly collect data from minors.

12. Changes to This Policy

We may update this Privacy Policy periodically. Updates will be posted on this page with a revised effective date.

13. Contact Information

Med Spa AI Automation LLC

Wyoming, United States

Email: info@medspagrow.ai

Website: <https://medspagrow.ai>

Marketing Communications

We may send promotional communications via email or SMS. You may opt out at any time by:

- Clicking “unsubscribe” in emails
 - Replying STOP to SMS messages
 - Contacting us directly
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