

# OPSF FM PROFILE



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OPS FACILITY MANAGEMENT

ISO 9001-2015 CERTIFIED COMPANY

OPS FACILITY MANAGEMENT

**Address:**

#28, Ground Floor, Parvathi  
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Bangalore - 560 049



**TRUSTED CARE**  
FOR YOUR PREMISES

**YOR SAFTY  
OUR PASSION**

**MESSAGE FROM CEO & MD**

**OPS Facility Management** is more than a decade old **ISO 9001-2015 Certified Company**, registered with Government of Karnataka under Shops and Establishments Act of 1961 for providing Security and Facility Management Services.

The Company is licensed to function as Security Services Provider as per the Private Security Agencies(Regulation) Act 2005.

**OPS Facility Management** is a well-established and highly respected service provider, offers reliable and robust security solutions to different clients, like I.T Companies, Malls, Hospitals, Govt. Organizations, Banks, ATMs, Builders, Residential/Service Apartments, Cinema Halls, Amusement Parks and Event Management Units etc.



# ABOUT OPS FACILITY



01.

## INTRODUCTION

With over 13 years of experience in commercial and property management, we are certain that we can meet our clients' expectation and significantly improve the quality of their daily lives providing a safe and clean environment.

02.

## LITERATURE REVIEW

**Our OPS Facility Management** goal is to continuously deliver outstanding customer service while reducing maintenance costs.

03.

## METHODOLOGY

With core resource workers of 30+, a vendor count of 35+, and indirect employees of 450+, we have successfully managed over 28+ locations in Bangalore and Hyderabad since our start in 2020. Our service area often expands YOY as additional properties and neighbourhoods are added.

04.

## CASE STUDY

4 million+ square feet of residential space, 1 million+ square feet of business space and 0.5 million+ square feet of retail space make up the total area managed

05.

## RESULTS

With 100% Statutory Compliances, our service offerings include a wide variety of technical and non-technical segments that are crucial on a daily basis.

# Mission

To serve customers by delivering property dynamics on pursuit of service excellence from Axon Integrated Property Management Company, Customers can derive maximum Safety, Security and Satisfaction.

Soaring towards greater safety with our experience, expertise and professional skills. We offer excellent and efficient services unmatched in the industry to our valued clients. To us, The security industry is not only a means of business, but it is also a means of ensuring complete security and safety to our clients

# Vision

## Why Choose us?

### STRATEGIC PARTNERSHIP



### BUSINESS DEVELOPMENT STRATEGY



### ISO CERTIFIED UNDER PASARA



### LEADERSHIP HANDS – ON APPROACH



### OPERATIONS EXCELLANCE



### INNOVATION & BEST PRACTICES



### INTEGRATED DEVELOPMENT TEAM



### MONTHLY AUDITING



### DEDICATED CRM PROFESIONAL



### BEST IN CLASS TECHNOLOGY



# OUR SERVICES



**Security Services**



**Escort Security**



**Gunman**



**Housekeeping**



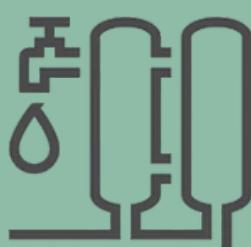
**Gardener**



**Electrician**



**Plumber**



**STP/WTP**



**Swimming Pool**



**Pest Control**



**Facility Services**



**Manpower**

## Security Services

- Stand guard: Security guards ensure only tenants, their guests and building personnel enter an apartment complex.
- Verify tenant identities: A security guard can verify tenant identities to control building access.
- Lock buildings and set alarms: Security guards ensure they lock apartment buildings and set the appropriate alarms.
- Monitor parking lots: Security guards monitor parking lots to ensure areas are safe, respond to suspicious activity and prevent crime.

## Escort Security

- We offer tailored Armed Escort Services in Bangalore, whether for VIPs traveling to or from the airport, attending events, or requiring continuous protection.
- Our services include motorcade escorts using bikes, cars, or on foot, depending on the client's specific needs. From government officials and celebrities to jewelry shops and banks, we provide safety for individuals and high-value assets during transit.

## Gunman

- Our Gunman's primary responsibility is to perform as a countermeasure to deter, detect, delay, deny, and devalue threats to Client's property, as well as to assist in ensuring the safety of employees and visitors while at client's facilities.

## Facility Services

- We are an Integrated Facility Management Company, Offering Commercial and Residential Cleaning Services. We are providing excellent Manpower Recruitment and Outsourcing Services for various cleaning services. We at **OPS Facility Management** Services, are offering qualified human resource for cleaning services such as Home cleaning, Office cleaning, Apartment cleaning etc.
- We are keen To clean everything and anything that is dirty, dusty, and stained. We believe that a clean place is a healthy place. Whether it is your home or office, or commercial establishment we can assure you and your family or your company that our services are done 100%, thereby exceeding customers' satisfaction.

## Housekeeping

- Performing a variety of cleaning activities such as sweeping, mopping, dusting and polishing
- Ensuring all rooms are cared for and inspected according to standards
- Protecting equipment and making sure there are no inadequacies

## Gardener

- Regular cleaning is required for any hard landscaping elements.\* Proper maintenance is essential for all plants, including watering, fertilizing, pruning, trimming and other tasks as needed. This includes grass, ground cover, shrubs and trees.

## Electrician

- Execute plans of electrical wiring for well functioning lighting, intercom and other electrical systems
- Install electrical apparatus, fixtures and equipment for alarm and other systems
- Install safety and distribution components (e.g. switches, resistors, circuit-breaker panels etc.)
- Connect wiring in electrical circuits and networks ensuring compatibility of components

## Plumber

- Unresting, tanker procurement and plumbers monitor water levels in all the tanks, leakage ensure round the clock water supply to residents Limits.
- Cutting, assembling and installing pipes and tubes with attention to existing infrastructure (e.g. electrical wiring) installing and maintaining water supply systems

## STP / WTP

- STP/WTP plant operations by trained operators as per OEM recommendations and treated water quality meets the standards prescribed by pollution control board.
- Sewage Treatment Plant (STP) treats the sewage produced from various establishments to make it safe for disposal. It performs physical, chemical, and biological processes to remove contaminants and produce treated wastewater that is safe enough to dispose of into the environment.

## swimming Pool

- Swimming Pool Maintenance: Swimming pool operation by trained operators maintain PH & Chlorine levels in water in an ideal range. Proactive steps taken to maintain water quality as per seasonal requirements.

## Pest Control

- A Pest Control Technician is a professional who uses a variety of techniques to eliminate pests from residential, commercial and industrial facilities. They identify pest problems and choose an effective approach to remove pests from the property.
- Pest control personnel does fogging, misting, rodent & snake control and destroy all breeding zones to ensure safety and hygiene of the premises.
- Determining the kind of treatment required to eliminate a particular type of pest
- Advising customers on the kind of treatment required to eliminate identified pests
- Inspecting customers' premises to identify pest problems

## Team Work

- We have a complete team of well-trained and experienced housekeepers, security guards and facility management people. We explore the section of reliable corporate housekeeping services in Bangalore. Our housekeeping department will take absolute care of your workspace on your behalf. With the help of our well-trained and professional team of security guards, you can always keep worries at bay. They are well-equipped with the latest technology to offer ultimate protection. The team here consists of security guards and specialized industrial security guards.



# Corporate Culture

Our history is unique and so is our success story. Bengaluru **OPS Facility Management** was built from the ground up on a business mindset, and we have worked hard to become our clients' trusted security partner over two decades.

- **Entrepreneurial** — we own our business and are ambitious and confident about our place in the world.
- **Reliable** — we deliver what our clients expect when they expect it.
- **Responsible** — we are committed to protecting our clients' people and assets as if they were our own.
- **Alert** — as an interconnected global network, we constantly keep an ear to the ground to provide our clients with the information they can trust to ensure the safety of their people and assets around the world.
- **Flexible** — we act with a sense of urgency and are known for our agility.
- **Accountable** — we understand the importance of strong governance and maintain the highest standards of compliance.



# OUR STRENGTH



**Skilled Professionals**  
Trained Experience & Skilled Employee

**200+**



**Residential Site**  
Apartment, Villas & Layout

**25+**



**Management Staff**  
Backend & Operation

**10+**



**Office Location**  
#28, Medahalli Bangalore - 560049

**4+**



**Services**  
End to end Services

**10 Million+**



## PRE DEPLOYMENT

- ❖ Basic Training
- ❖ Introduction

## POST DEPLOYMENT

- ❖ Unit Level Training
- ❖ Specialized Training

## COMPETANCY UPSKILLING

- ❖ Upgradation Cadre
- ❖ Skilled Development Programs

## SPECIAL SKILL DEVELOPMENT

- ❖ Trainers Training (Training Skill Development)
- ❖ Outbound Training (Leadership & Motivational Skill)

**PROACTIVE MAINTENANCE**

**SOP – STANDARD OPERATION PROCEDURE**

**ESCALATION MATRIX**



**TRANSITION PROCESS**

**RECRUITMENT PROCESS**

**STAFFING METHODOLOGY**

**AUDIT & ANALYSIS**

**MIS**

**Resignation / Exit**



# OPS Facility Management

We are committed to following the safety and statutory regulations issued by the STATE OF KARNATAKA and CENTRAL Government, OPS Facility Management has Procured all the certification and license requirements from the government.

**1**

REGISTRATION CERTIFICATE OF ESTABLISHMENT

**2**

PAN REGISTRATION

**3**

GST REGISTRATION

**4**

PRIVATE SECURITY AGENCIES (REGULATION) ACT-2005(PSARA)

**5**

ESIC REGISTRATION

**6**

EPFO REGISTRATION

**7**

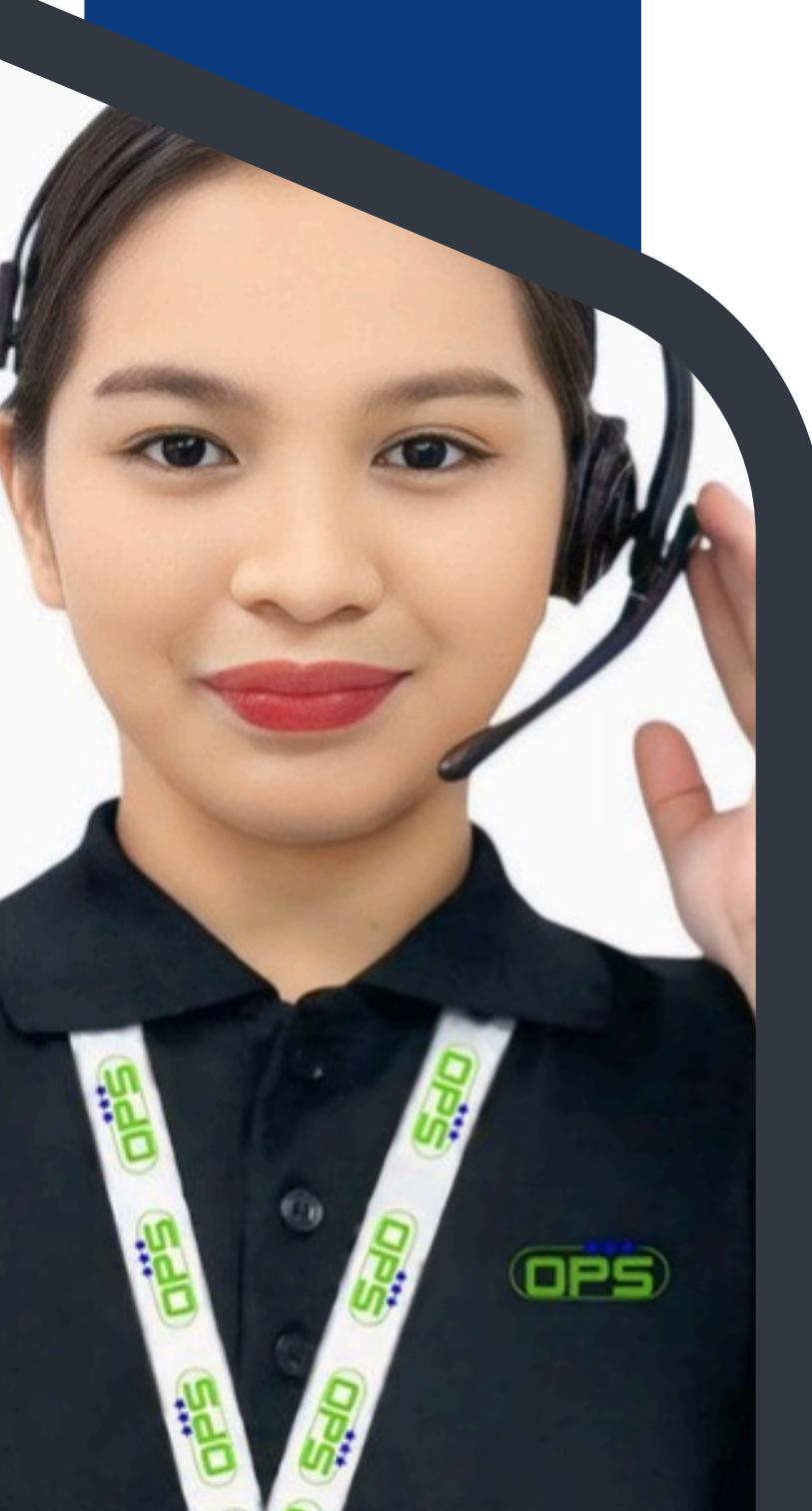
MINISTRY OF MICRO, SMALL AND MEDIUM ENTERPRISES MSME

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ISO-9001-2015 (QUALITY MANAGEMENT SYSTEM)

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FACILITY  
MANAGEMENT

VISIT US



FOUND A  
COMPLIANCE ERROR?  
YOUR SERVICES ARE  
ON US



GUARANTEED!