

# Pricing & Packages

## How my pricing works

I like to keep things simple and flexible. You can dip in and out with pay-as-you-go support, set up a monthly retainer if you'd like regular help, or bring me in for a specific project.

If you're not sure what would suit you best, we can chat it through together.

## Ad-hoc / Pay-as-you-go

Ideal if you just need an extra pair of hands now and then. Pay-as-you-go is charged at an hourly rate, with a clear estimate agreed before I start, so there are no surprises.

Good for: inbox clean-ups, research, system tidy-ups, or extra support during a particularly busy period.

**Hourly rate: £35 per hour**

## Monthly Support

If you'd like regular, reliable support each month, a retainer keeps things simple. We'll agree a set number of hours and priorities, and I'll quietly keep on top of your admin, operations and client-facing tasks in the background.

This is perfect if you're ready to stop firefighting and would like someone who knows your business and can just get on with things.

### Typical packages:

- Light support – £350 / month (around 10 hours)
- Growing support – £700 / month (around 20 hours)

## Project / One-off work

Some work doesn't fit neatly into a monthly package – and that's okay. If you have a specific project in mind, like setting up processes, organising a launch, improving customer experience or getting your operations into better shape, I can help on a project basis.

Tell me what you're working on and I'll put together a simple, no-jargon quote with a clear outline of what I can take off your plate.

## FAQ

### **Is there a minimum commitment?**

For monthly packages, I usually suggest an initial three-month period so we can properly see what works. After that, we can review and adjust as needed.

### **What if I don't use all my hours?**

We'll plan your support carefully, but if you're consistently under or over your hours, we can tweak your package so it feels right.

### **What happens next?**

Get in touch with your questions or to book a no-pressure call. We'll talk through what you need, and I'll suggest the best option for you.

### **Not sure which option fits?**

Share your to-do list or a quick overview of what's on your plate, and I'll suggest the best way we can work together – no pressure, just an honest chat.

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