

STUDIO ALTURA

Model Withdrawal Form

Only complete and return this form if you wish to withdraw from the contract.

To:

Studio Altura · Piet van de Polsingel 143 · 3056 AK Rotterdam · The Netherlands ·
support@studioaltura.eu

Withdrawal Statement

I/we hereby give notice that I/we withdraw from my/our contract of sale for the following goods:

Product(s):

Order number:

Ordered on (date):

Received on (date):

Your Details

Name:

Address:

Postcode & City:

Country:

Email address:

Phone number (optional):

Reason for Return (optional)

You are not required to provide a reason, but it helps us improve our products and service.

- ☐ Changed my mind
- ☐ Product does not meet expectations
- ☐ Product arrived damaged or incorrect
- ☐ Other:

Preferred Solution

- ☐ Refund to the original payment method
- ☐ Exchange for another product

Signature

Date:

Signature:

How to Return

1. Send this completed form to support@studioaltura.eu within 30 days after receiving your order.
2. Package the product carefully, preferably in the original packaging.
3. Include this form (or a copy) inside the parcel.
4. Send the parcel within 14 days after your withdrawal notice to: Studio Altura, Piet van de Polsingel 143, 3056 AK Rotterdam, The Netherlands.
5. Return shipping costs are your responsibility. We recommend using tracked shipping.
6. Your refund will be processed within 14 days after we receive your withdrawal notice.

*Custom-made or personalized products cannot be returned unless defective or incorrectly supplied.
Questions? Email support@studioaltura.eu.*