

Biovolve Medical Clinic – Cancellation and Refund Policy

Appointment Policy

Appointments may require a deposit to secure booking.

Cancellation Policy

Deposits may be forfeited if:

- appointments are cancelled with insufficient notice
- a patient fails to attend a scheduled appointment

A minimum notice period may apply to reschedule appointments.

Refund Policy

Refunds are not provided based solely on dissatisfaction with aesthetic outcomes where treatment has been performed appropriately and with informed consent.

All treatment costs will be explained prior to proceeding.