



RETURN & WARRANTY POLICIES

At Edge Optics, every pair of glasses is custom-made just for you. Because of this, we want to be transparent about our policies while still offering protection and peace of mind for your purchase.

ALL SALES ARE FINAL

Due to the custom nature of prescription eyewear, all sales are final. We are unable to accept returns or exchanges on frames, lenses, or accessories once an order has been placed.

If you have questions before purchasing, our team is always happy to help guide you to the best option for your lifestyle, prescription, and visual needs.

ONE-YEAR LENS WARRANTY

We proudly offer a one-year, one-time lens warranty on all prescription glasses purchased at Edge Optics.

What's covered:

This warranty covers scratches and other damage to your prescription lenses, regardless of cause.

How it works:

- The warranty is valid for 12 months from the original purchase date
- The warranty may be used one time per pair of glasses
- A \$30 warranty replacement fee applies
- Replacement lenses will be made with the same prescription, lens material, and treatments as the original lenses
- Prescription changes or lens upgrades are not included with warranty replacements

To use the warranty, please contact our office within the one-year coverage period so we can assist you.

OUR COMMITMENT

Our goal is always to provide high-quality eyewear, exceptional care, and honest communication. If you ever have concerns about your glasses or vision, we encourage you to reach out — we're here to help.