

## Privacy Policy

Effective Date: November 30th, 2025

### 1. Introduction

At [www.euniceoderinde.com](http://www.euniceoderinde.com), we recognize the importance of privacy and are committed to safeguarding the personal information you provide. This Privacy Policy explains our practices for collecting, using, disclosing, and protecting your information when you access our website to purchase eBooks and courses. By using our website, you consent to the data practices described in this policy.

### 2. Information We Collect

We collect information from you in several ways, which can be divided into the following categories:

- Personal Information: When you create an account, make a purchase, or engage with our services, we may collect personally identifiable information (PII) that includes, but is not limited to:

- Your full name
- Email address
- Billing address
- Shipping address (if applicable)
- Phone number

- Usage Data: We gather anonymous data about how you interact with our website. This may include:

- Your IP address
- Browser type and version
- Pages you visit on our site
- The time and date of your visit
- Time spent on those pages
- Other diagnostic data

- Cookies and Tracking Technologies: Our website uses cookies and similar tracking technologies to monitor user activity. Cookies are small files that are stored on your device and help enhance your user experience by:

- Remembering your login information
- Analyzing website traffic and usage patterns
- Personalizing user experience based on browsing habits

### 3. How We Use Your Information

The information we collect may be utilized for various purposes, including but not limited to:

- Transaction Processing: To process your orders and manage payments securely.
- Account Management: To create and manage your account, providing you with access to your purchases and order history.
- Communication: To send you confirmations, updates regarding your order, newsletters, promotional content, and other information relevant to our services.
- Website Improvement: To analyze user behaviour and enhance our website's functionality, user interface, and overall experience.
- Customer Support: To respond to your inquiries, comments, or complaints and provide support related to our products and services.

If you send us an email with questions or comments, we may use your personal information to respond to your questions or comments, and we may save your questions and comments for future reference. For security reasons, we do not recommend that you send non-public personal information, such as passwords, social identification numbers, or bank account information, to us by email. It is not our standard practice to send you an email unless, a) you request a particular service or sign up for a feature that involves email communications, b) the email relates to purchases you made with us, c) we are sending you information about our other products and services, d) or you consented to being contacted by email for a particular purpose. In certain instances, we may provide you with the option to set your preferences for receiving email communications from us; that is, agree to some communications but not others. You may "opt out" of receiving future commercial email communications from us by clicking the "unsubscribe" link included at the bottom of most emails we send, or as provided below; provided, however, we reserve the right to send you transactional emails such as customer service communications.

### 4. Disclosure of Your Information

We respect your privacy and will not sell, trade, or rent your personally identifiable information to outside parties. However, we may share your information under the following circumstances:

- Service Providers: We may share your data with trusted third-party service providers who assist us in operating our website, processing payments, delivering services, or conducting our business operations, provided they agree to keep this information confidential.
- Legal Compliance: We may disclose your information where required to do so by law, to comply with a legal obligation, or in response to valid requests by public authorities.
- Business Transfers: In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred as part of that business transaction.

## 5. Third-Party Services

We may utilize third-party services (such as payment processors, analytics providers, or advertising partners) that may require access to your personal information. While we endeavour to work with reputable partners, we do not control these third parties, and they are responsible for providing their own privacy policies and practices.

## 6. Data Security

We implement a range of security measures to safeguard your personal information against unauthorized access, alteration, disclosure, or destruction. These measures include:

- Using secure servers and SSL encryption for sensitive transactions.
- Regular security assessments and audits to ensure data protection.

However, please be aware that no method of transmission over the internet or electronic storage can guarantee absolute security.

## 7. Data Retention

We will retain your personal information only for as long as is necessary for the purposes set out in this Privacy Policy or as required by law. When your information is no longer needed, we will securely delete it.

## 8. Your Rights

You hold specific rights regarding your personal information, including:

- Access: You may request copies of your personal data.
- Rectification: You have the right to request correction of any inaccurate or incomplete information.

- Erasure: You may request the deletion of your personal information under certain circumstances.
- Objection: You can object to the processing of your personal data in certain situations.

To exercise any of these rights, please contact us using the details provided below.

#### 9. Children's Privacy

Our services are not intended for individuals under the age of 18. We do not knowingly collect personal information from children. If you believe that we have collected such information, please contact us immediately, and we will take steps to delete such information.

#### 10. Changes to This Privacy Policy

We may update our Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We may not notify you of any material change. We encourage you to review our Privacy Policy periodically for any updates. WHEN YOU PURCHASE OUR PRODUCTS OR SERVICES, YOU AGREE TO THIS PRIVACY POLICY. IF YOU DO NOT AGREE TO THIS PRIVACY POLICY, OR TO ANY CHANGES WE MAY SUBSEQUENTLY MAKE, STOP USING OUR PRODUCTS AND SERVICES IMMEDIATELY.

#### 11. Contact Us

If you have any questions, comments, or concerns about this Privacy Policy or our privacy practices, please contact us at:

- Email: [cnp@euniceoderinde.com](mailto:cnp@euniceoderinde.com)

#### 12. Jurisdiction

This Privacy Policy shall be governed by and construed in accordance with the laws of Saskatchewan, Canada.

#### 13. Consent

By using our website, you consent to our Privacy Policy and agree to its terms. If you do not agree with any part of this policy, you should cease using our website immediately.