



Pearl
Island
Resort



Rooms



PEARL ISLAND RESORT

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Island hopping

Full-Day Island Hopping (Private Boat Charter)

Destinations: Matakong, Timba Timba, Mantabuan, Sibuan, Pom Pom, Bohey Dulang

Price: From RM 1,300

Includes:

- Beverages
- Snorkeling equipment
- Lunch
- Professional guide

Time: 09:00 AM – 04:00 PM (Full-day trip)

Notes:

- Island entrance fee: RM 15/person (payable separately)
- Itinerary subject to the captain's arrangements on the day
- Boat capacity: 12 pax minimum / up to 20 pax

Private Boat Charter

Route: Jetty ↔ Pearl Island

Price: RM 1,000 – RM 1,450

Service Details:

- Exclusive private boat transfers
- Schedule, time, and price can be customized based on your needs.





Fishing

Zone A – Shallow Sea

(Beginner/Leisure Experience)

Suitable for beginners or casual fishing enthusiasts.

Price: From RM 1,300

Zone B – Deep Sea

(Advanced Experience)

Exclusively for professional deep-sea fishing enthusiasts, using deep-sea bait.

Price: From RM 2,000

Optional Add-ons:

- Professional fishing rod rental: RM 200/set
- Includes bait, beverages, activities, staff assistance with fishing and catch & release
- **Time: 09:00 AM – 04:00 PM**

Rates

Rates are applicable for local Malaysian and expatriate with valid Malaysia work permit.
All rates, terms & conditions quoted below are valid from **01st JAN 2026 – 31st DEC 2026**.

DIVER PACKAGE



Rates are quoted in Malaysian Ringgit (MYR)

NIGHTS	DIVER RATE	8% SST	WITH SST
2 NIGHTS	2,300.00	184.00	2,484.00
3 NIGHTS	3,500.00	280.00	3,780.00
4 NIGHTS	4,700.00	376.00	5,076.00
EXT. NIGHT	1,200.00	96.00	1,296.00

- Minimum qualification requirement: PADI OPEN WATER certified or equivalent

NON-DIVER PACKAGE

Rates are quoted in Malaysian Ringgit (MYR). NO diving activities.

NIGHTS	NON DIVER RATE	8% SST	WITH SST
1 NIGHT	1,010.00	80.80	1,090.80
2 NIGHTS	1,870.00	149.60	2,019.60
3 NIGHTS	2,695.00	215.60	2,910.60
4 NIGHTS	3,520.00	281.60	3,801.60
EXT. NIGHT	825.00	66.00	891.00

BOTH PACKAGES INCLUDE:

- Transfer from Tawau Airport to Semporna and return. (70 minutes). *NOT included for 1 night stays. Please make your own way to our private jetty: Transfer from Tawau Airport to Semporna and return. (70 minutes).
- Transfer by boat from Semporna (Pearl Island Resort private Jetty) – 25 minutes to Pearl Island Resort and return (on SIC basis).
- Accommodation at Pearl Island Resort on twin sharing basis.
- Fresh Buffet Meals – breakfast/lunch/dinner.
- Afternoon snacks – served at the restaurant daily.
- Tea/Coffee, cold water and cordial – served throughout the day at the restaurant daily. - Snorkel around the resort.
- Single/Solo traveler is subjected to Single Supplement for OWN CHALET with NO SHARING option (Single Supplement rate: additional 30% from the above package rate).
- Group Travel Option – ONE (1) pax FREE for every NINE (9) paying pax adults.
- (Subjected to same arrival and departure flight and time, FOC pax subjected to SST) - 5% off from the package rate for sharing 3 adults in a chalet.
- 50% off from the Non-Diver Package (ND) rate for non-diver child from 2 to 11 yrs – sharing room with 2 adults.
- Infant 24 months and below is chargeable at 10% of Non-Diver Package (ND) rate - Junior Diver (Child Diver) rate is based on Diver Package (D) rate.

FOR DIVER PACKAGE ONLY:

- 3 guided boat dives daily – except on arrival and departure day with no dive allowed within 24 hours prior to departure flight time.
- Tank, weight and weight belt are provided.
- Unlimited house reef dive in front of Pearl Island Resort Dive Centre*
- Night dives in front of Pearl Island Resort Dive Centre - for diver with night dive experience only. *Unlimited dive and Night dives are unguided dive & must be accompanied by buddy.

NOTES

1. All prices quoted above are in Ringgit Malaysia (RM) and EXCLUDES of Semporna Jetty Fee* and the TTx (Tourism Tax).
2. Jetty Fee (inclusive SST) - RM 10.00 per person (payable to the Municipal Council of Semporna) - implemented since 2012.
3. TTx (Tourism Tax) – RM 10.00 per room per night (payable to the Royal Malaysian Customs Department) –implemented since 1st Sept 2017 (Pearl Island Resort is an authorized agent to the Royal Malaysian Customs Department (RMCD) to collect Tourism Tax(TTx). This tax will be collected at the resort).
4. Pearl Island Resort has no other room category and allocation of room is based on RUN OF HOUSE (ROH) basis. (choosing of room by number will not be entertained).
5. Honeymoon/Simple decoration (setting on arrival day only) in the chalet is chargeable at RM 150.00 per setting (inclusive SST).
6. Combining Diver Package(D) and Non-Diver Package(ND) is not allowed (diver has to decide between Diver package (D) OR Non-Diver package (ND) throughout their stay).
7. To purchase Diver Package, one must be a certified/licensed diver.
8. No pregnant woman are allowed by boat to Pearl Island Resort.
9. No dive allowed within 24 hours prior to departure flight time.
10. Snorkel by boat is not available.
11. Diver guest are encouraged to bring along their own equipment otherwise opt for rental from Pearl Island Resort Dive Centre.

Equipment rental rate:

ITEMS	TOTAL (RM)	ITEMS	TOTAL (RM)
BC Jacket	42.00/Day	Wet suit	35.00/Day
Regulator	42.00/Day	Fins	15.00/Day
Mask	19.00/Day	Booties	13.00/Day
Snorkel	9.00/Day	Kayak / paddle board	60.00/Hour

NOTES

Boat Schedules (Fixed Transfer Time)

Semporna private jetty to Pearl Island Resort:

9:30 am; 12:30 pm

Pearl Island Resort to Semporna private jetty:

11:00 am and 1:30 pm

Additional fee will be charged for unscheduled transfers.

Land Transfer Time

From Tawau to Semporna:

8:00 am and 10:30 am

From Semporna to Tawau:

12:30 pm and 2:30 pm

Check-In/Check-Out Time

Check-in time into chalet: 2:30 pm

Check-out time from chalet: 11.30 am

Meals and Timing

Breakfast 7:00 am to 9:30 am

Lunch 12:30 pm to 2:00 pm

Dinner 7:00 pm to 8:30 pm

Note: Strictly no outside food and drinks allowed into the resort.

Important Note:

Child below the ages of 12 years old must be accompanied by fully vaccinated parents/guardians.

Youth between the ages of 12 - 18 years old receiving at least one dose of vaccination.

Guest will bear cost of transportation if symptomatic during the stay and tested positive.

TERMS & CONDITIONS

Please ensure to read and understand the Terms & Conditions below before proceeding with reservation and booking.

1. Reservation/Deposit/Full payment

Reservation

- Reservation should be made through The Ark Kapalai Travel SDN BHD. Advance reservations by email are preferred (at least sixty (60) days in advance)
- Booking Request Standard Deadline (cooling-off period): Upon inquiry, subjected to room availability, room(s)/space(s) will be held for 3 days only. Should there be NO RECONFIRMATION within the given period, the temporary held room(s)/space(s) will be released by our booking system automatically without further notification to you.
- Once booking has been reconfirmed, a non-refundable deposit will be required to block the room(s)/space(s) until 30 days to arrival date where full payment should be made to finalized the booking. Reservation will be automatically canceled if deposit is not received by The Ark Kapalai Travel SDN BHD.
- Please review and verify all booking invoice thoroughly and contact The Ark Kapalai Travel SDN BHD immediately if the invoice appears to be incorrect or incomplete. The Ark Kapalai Travel SDN BHD cannot accept responsibility if we are not notified of inaccuracies within 5 days after sending out the invoice. In the case of billing errors, The Ark Kapalai Travel SDN BHD reserves the right to re-invoice you with the correct pricing.

Deposit (Non-refundable deposit)

A non-refundable deposit per person and/or per room per night is required for The Ark Kapalai Travel SDN BHD to reserve space for you.

Diver and Non Diver package deposit: RM 756/person

Note:

Non-refundable deposits are required at time of booking to hold or to confirm space for you. Deposit payment indicates you have read and accepted these Terms and Conditions. When a booking is made, space is held and other bookings are turned away. Please bring along your Travel Service Voucher (if any) provided by your The Ark Kapalai Travel SDN BHD.

Full Payment

Full/final payment is due 30 days prior to commencement of services. If final/full payment is not received by the due date, your reservation will be cancelled and your full deposit will be retained by The Ark Kapalai Travel SDN BHD. The Ark Kapalai Travel SDN BHD is not responsible for cancellation of reservations in the event final balance is not received by the final payment date.

TERMS & CONDITIONS

2. Bookings within thirty (30) days

For reservations made within the final payment date of your vacation (in most cases, within 30 days of departure and subjected to availability of accommodation), FULL PAYMENT is required at time of booking.

3. Minimum requirement, Accompanying Children and Infants

- Minimum requirement : 2 persons at least. Single traveler is subjected to single supplement surcharge of additional 30% to the package price.
- Accompanying Children: Travelers below 12 years old on the departure date must be accompanied by an adult throughout the vacation and are requested to share an adult's accommodation. To receive the young traveler's discount, the traveler must qualify at commencement of services.

- Pricing Guide:

3 Adults in a chalet – 5% discount each on the package price

1 Adult + 1 Child in a chalet (Based on 2 Adults Rate)

Junior Diver is under Diver Package

Adult age applies from 12 yrs old onward

Child (2 to 12 yrs old) – 50% of Non-Dive Package

- Infant (applicable to Pearl Island Resort only):

Infant (below 24 months) – 10% of Non-Dive Package

4. Package Prices:

Package prices are in Ringgit MALAYSIA and exclude airfare, snorkel or dive gear hire, beverages, laundry, room service and others not specified or mentioned in the tour itinerary or in brochures.

Package price is per person, based on double occupancy (two people sharing a room). Single room supplement and triple reductions or pricing guides are mentioned in CLAUSE 3. above. Prices are subjected to change without prior notice.

TERMS & CONDITIONS

5. Divers Certification and Equipment:

Only certified divers may participate in scuba diving activities, unless they are enrolled in a scuba training program and under the direct supervision of their certified Instructor. Guests need to produce their certification card prior to diving. Failure to produce certification card / credentials may result in the guest being denied permission to scuba dive until they can prove their certification level. Certified divers minimum requirement is PADI Open Water-recreational dive certificate or equivalent.

All scuba divers must accept full and complete responsible for themselves, their actions and their equipment. Divers may use their own gear, or to rent and use our dive equipment. Please refer to our dive equipment rental rate.

6. Extension stay request:

One may apply for extension of stay while at the resort but subjected to accommodation availability.

7. Participation:

For the benefit of everyone at the resorts, The Ark Kapalai Travel SDN BHD reserves the right to accept or reject any vacation participant and to remove any participant whose conduct is deemed incompatible with the interests of the other participants. The Ark Kapalai Travel SDN BHD will not refund or cover any cost or expenses incurred for termination of vacation arrangements due to unacceptable behavior.

Note:

- Smoking is not allowed on transportation that is exclusively provided by Pearl Island Resort. Smoking is restricted to certain areas at the resorts.
- Strictly no outside Food & Drinks allowed into the Resort

TERMS & CONDITIONS

8. Travelers Who Need Special Assistance On Tours and/or Cruises

You must advise any disability requiring special attention at the time the reservation is made. Pearl Island Resort will do their best to accommodate the special needs request, but is not responsible in the event it is unable to do so nor responsible for any denial of services by, hotels, restaurants, or other independent suppliers. Pearl Island Resort cannot provide individual assistance to a vacation participant for walking, dining, getting on and off motor coaches, passenger boat and other vehicles, or other personal needs. Pearl Island Resort strongly recommends a qualified and physically able companion must accompany travelers who need such assistance. All travelers with The Ark Kapalai Travel SDN BHD are subjected to the Participation Clause 7. above.

9. Transfer Arrangement & Fees

Package prices are inclusive of land & boat transfer on the check-in and checkout day only. Additional fee will be charged for unscheduled transfers.

10. Cancellation Charges/Refund

All trip fees, goods sold, service fees, and deposits are non-returnable and non-refundable.

Cancellations made within 30 days of the trip are not eligible for a refund. For cancellations made more than 30 days before the trip, the maximum refundable amount shall not exceed 50% of the invoice total (provided that the advance booking fee paid is more than 50%).

Notwithstanding, all refunds are subject to the company's final decision, and non-refundable terms apply.

All trip payments must be completed in full at least 14 days before the invoice date. If full payment is not received by this deadline, the reservation will be considered canceled, and any deposit paid will be non-refundable. After commencement of service no refund in part or full will be made (in cash equivalent or vacation price reduction) for unused services / activity for voluntary modifications made by the traveler. When a guest fails to complete a dive, dive course or fails to participate in pre-booked or packaged activities for any reason (including ill health), they will still be charged for the package. For example, if a guest books a package which includes 5 days of diving and on the third day they abort their first dive because of any reason, they will still be charged for the package and are advised to make a claim on their travel insurance if applicable.

TERMS & CONDITIONS

11. Unforeseen Circumstances

The Ark Kapalai Travel SDN BHD will not be held liable for any delay, additional expense or inconvenience which may be caused directly or indirectly by events outside of the company control, such as late arrival of domestic or international flights, civil disturbance, fire, floods, unusually severe weather, act of God, act of Government, or the failure of any machinery or equipment. Additionally, The Ark Kapalai Travel SDN BHD will not accept any responsibility for any injury, guest loss of or damage to personal equipment and property whilst staying at the resort, or during participation in any activity. In the unlikely event that the dive trip is cancelled due to bad weather, rough and dangerous sea conditions, a natural disaster, an act of God, war, political unrest, a danger to passengers, or the boat, then the resort has the right to cancel or delay the departure. The resort withholds the right to change the planned itinerary, leave for jetty early or change the schedule.

12. Liability

The Ark Kapalai Travel SDN BHD cannot be held responsible, or in any way liable, for property losses, personal losses, accidents, injury, or death for any reason whatsoever, whether through any activities booked through us, or caused to you by third parties connected, or not connected to us. The Ark Kapalai Travel SDN BHD will not be liable, for any additional expenses incurred by customers, for any reasons whatsoever. If a complaint is received about the package, for any reason, the company will agree to investigate and may act upon the complaint dependent upon our findings. All guests/customers will be required to read and sign the company Standard Liability Form and other related forms at the resort upon arrival or check-in. Refusal by a guest to sign such documents will prevent the resort from providing such activities.

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