



SIPADAN
KAPALAI
DIVE
RESORT

TRANSPORT

FLIGHT INFORMATION

Book your flight to arrive in TWU Tawau airport before 10:30am. For departure flights, pick a flight that departs Tawau after 4pm. Inform us of your flight details and we will arrange your transfers accordingly.

Resort staff will be present at the arrival gate to receive you and arrange for you to board the resort bus to Semporna (journey will be about 1.5hrs)

You will then arrive at the resort's private jetty in Semporna for the boat transfer.

TRANSFER DURATIONS

TWU AIRPORT - SEMPORNA
1.5hrs by private bus/van

SEMPORNA - KAPALAI
45mins by covered speed boat.



GETTING HERE



Exit the arrival gate at Tawau Airport and look for Kapalai staff holding this signboard.



The Kapalai staff will lead you to your bus or van. The ride to Semporna will take about 90mins.



After arriving at the Kapalai private jetty in Semporna, you will need to register at the office before boarding the boat to the resort.

The boat ride from Semporna to the resort will take about 45mins. Enjoy your stay!





ARRIVE AT KAPALAI IN STYLE

KOTA KINABALU > TAWAU > KAPALAI

Travel to Kapalai via Helicopter

Embark on a thrilling voyage to Kapalai aboard the Bell 206 L3 helicopter. With a max speed of 140 knots and a range of 374 miles, this versatile chopper seats up to 6 passengers, ensuring a swift and comfortable journey. Immerse yourself in breathtaking scenery through its spacious cabin and panoramic windows, making your trip truly memorable.

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ARRIVE AT KAPALAI IN STYLE

LEG 1: KOTA KINABALU to TAWAU

After your hotel pickup, you will be transported to the helicopter departure point. With a flight duration of about 1hr45mins, your chopper ride will include breathtaking views of rural Sabah and lush rainforests. Don't forget to pack a cap and sunnies if you're riding shotgun in front with the Captain, as the panoramic view from there also means that it can get quite sunny there!



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ARRIVE AT KAPALAI IN STYLE

LEG 2: TAWAU to KAPALAI

After a quick refuel at the Tawau airport, you will then embark on the next journey: now, your views will be the countless azure shades of the Celebes Sea. After only 25 minutes, your beautiful home above crystal clear waters will come into view.



KK-TWU-KAPALAI Heli Ride
ONE WAY RM75,000 6-12pax



ROOMS

All rooms are water chalets with varying exterior and interior designs. All rooms are equipped with Balcony, sundeck chairs, hot shower, air conditioning and emergency alarm.



Room allocation is on first come first serve basis.

FACILITIES



RESTAURANT

Spacious restaurant serving up scrumptious buffet meals and light snacks.



HAMMOCK LOUNGE

Enjoy the cool sea breeze while you nap on one of the hammocks.



GARDEN LOUNGE

Hang out with your group of friends or step off from here into the sea for a cool dip.



FACILITIES

DIVE CENTER

The fully equipped dive center is staffed with professional team of dive guides, dive instructors and boat crew.



LIKWID STUDIO

Likwid offers underwater and on-land photography and videography services. Office opens daily at 8am to 5pm.



OTHER FACILITIES

Buggy service (8am-5pm), mini library, souvenir shops and sundecks.



ACTIVITIES



KAYAKING

Rent kayaks to explore the surrounding reefs in calm, crystal clear waters.



LEISURE DIVING

Book a dive package to explore the underwater wonders of Kapalai, Mabul and Sipadan.



DIVING COURSES

Not a diver yet? Sign up for Discover Scuba Diving or get certified with professional PADI scuba instructors.



ACTIVITIES



SNORKELING

Swim with the resident turtles and countless colorful reef fish just off the Dive Centre jetty.



SUNSET

Relax with an unobstructed view of the gorgeous sunset at the sunset viewing decks.



BICYCLE

Book a vintage style bicycle to Explore the resort.



ISLAND HOPPING

A. Half-Day Island Tour (Exclusively for Kapalai Guests)

Destination: Mabul Island

Time Slots:

- 09:00 AM – 11:30 AM
- 02:45 PM – 05:00 PM
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Highlights:

- Guided tour
- Visit Bajau village (some optional activities may incur extra charges)
- Snorkeling experience
- Fresh seafood purchase opportunities (cash recommended)

B. Full-Day Island Hopping (Private Boat Charter)

Destinations: Matakang, Timba Timba, Mantabuan, Sibuan, Pom Pom, Bohey Dulang

Base price for boat hire: RM 1,500

Price per passenger: RM 150

Minimum 2 persons, maximum 12 persons per boat.

Includes: Beverages, snorkeling equipment, lunch, professional guide

Time: 09:00 AM – 04:00 PM

Private Boat Charter Service

Route: Jetty ↔ Kapalai

Price Range: RM 1,000 – RM 1,450

Service Details:

Exclusive private boat transfers

Schedule and pricing can be customized based on your needs

Notes:

- *Island entrance fee: RM 15/person (payable separately)*
- *Itinerary subject to the captain's arrangement on the day*
- *Boat capacity: 12 pax minimum / up to 20 pax (depending on vessel)*



SIAMIL ISLAND

Divers who stay 6D5N or more will get a chance to dive at Siamil Island on one of the diving days. Siamil Island is 30-40 minutes boat ride away from Kapalai. It is known as a good place to spot interesting macro critters, and occasionally groups of eagle rays and mobula rays can be seen. The currents here are usually easy enough for any level of scuba divers.





FISHING

Deep Sea Fishing Trips

Enjoy the thrill of fishing in Sabah's beautiful waters with options tailored to beginners and experienced anglers alike.

Zone A – Shallow Sea (Beginner/Leisure Experience)

Perfect for beginners or casual fishing enthusiasts.

Price: From RM 1,300

Zone B – Deep Sea (Advanced Experience)

Designed for serious fishing lovers, using deep-sea bait and techniques.

Price: From RM 2,000

Optional Add-ons:

Professional fishing rod rental: RM 200/set

Includes bait, beverages, guided assistance, and catch & release support

Time: 9:00 AM – 4:00 PM



RATES

All rates, terms & conditions quoted below are valid from 01st JAN 2026 – 31st DEC 2026.

DIVER PACKAGE



Rates are quoted in Malaysian Ringgit (RM)

| NIGHTS | DIVER RATE | 8% SST | WITH SST |
|------------|------------|--------|----------|
| 2 NIGHTS | 2,890.00 | 231.20 | 3,121.20 |
| 3 NIGHTS | 4,240.00 | 339.20 | 4,579.20 |
| 4 NIGHTS | 5,590.00 | 447.20 | 6,037.20 |
| EXT. NIGHT | 1,350.00 | 108.80 | 1,458.00 |

Minimum qualification requirement: PADI OPEN WATER certified or equivalent

Minimum diving certification level of AOW (or equivalent) to dive in Sipadan. One dive permit is allowed to do two (2) dives.

The cost of one permit is RM450/person to enter Sipadan and this is NOT include in the package above.

NON-DIVER PACKAGE

Rates are quoted in Malaysian Ringgit (RM). NO diving activities.

| NIGHTS | NON DIVER RATE | 8% SST | WITH SST |
|------------|----------------|--------|----------|
| 2 NIGHTS | 2,195.00 | 175.60 | 2,370.60 |
| 3 NIGHTS | 3,195.00 | 255.60 | 3,450.60 |
| 4 NIGHTS | 4,195.00 | 335.60 | 4,530.60 |
| EXT. NIGHT | 1000.00 | 80.00 | 1,080.00 |



IMPORTANT INFORMATION

Both packages include:

- Transfer from Tawau Airport to SEMPORNA and return.
- Transfer by boat from Semporna(KAPALAI private Jetty) to KAPALAI resort and return(on SIC basis).
- Accommodation at Sipadan-KAPALAI Dive Resort on twin sharing basis.
- Fresh Buffet Meals – breakfast/lunch/dinner.
- Afternoon snacks – served at the restaurant daily.
- Tea/Coffee, cold water and cordial – served throughout the day at the restaurant daily. - Snorkel around the resort.
- Single/Solo traveler is subjected to Single Supplement for OWN CHALET with NO SHARING option (Single Supplement rate: additional 30% from the above package rate)
- Group Travel Option – ONE (1) pax FREE for every NINE (9) paying pax adults (Subjected to same arrival and departure flight and time, FOC pax subjected to SST) - 5% off from the package rate for sharing 3 adults in a chalet
- 50% off from the Non-Dive Package (ND) rate for non-diver child from 2 to below 12 yrs – sharing room with 2 adults
- Infant 24 months and below is chargeable at 10% of Non-Diver Package (ND) rate - Junior Diver (Child Diver) rate is based on Diver Package (D) rate

For diver package only:

- 3 guided boat dives daily – except on arrival & departure day with no dive allowed within 24 hours prior to departure flight time
- Tank, weight and weight belt are provided
- Unlimited house reef dive in front of KAPALAI Dive Centre*
- Night dives in front of KAPALAI Dive Centre - for diver with night dive experience only.* (*Unlimited dive and Night dives are unguided dive & must be accompanied by buddy)

Notes:

- (1) All prices quoted above are in Ringgit Malaysia (RM) and INCLUDES of Semporna Jetty Fee. (2) KAPALAI has no other room category and allocation of room is based on RUN OF HOUSE (ROH) basis. (choosing of room by number will not be entertained)
- (3) Honeymoon/Simple decoration (setting on arrival day only) in the chalet is chargeable at RM 150.00 per setting (inclusive SST).
- (4) Combining Diver Package(D) and Non-Diver Package(ND) is not allowed (diver has to decide between Diver package (D) OR Non-Diver package (ND) throughout their stay) (5) To purchase Diver Package, one must be a certified/licensed diver
- (6) No pregnant woman are allowed by boat to KAPALAI Resort.
- (7) No dive allowed within 24 hours prior to departure flight time.
- (8) Snorkel by boat is not available
- (9) Diver guest are encourage to bring along their own equipment otherwise opt for rental from KAPALAI



IMPORTANT INFORMATION

Please be informed that with effect from 1st January 2026, the Sabah Parks Authority will implement a new regulation concerning the entry of cameras into Sipadan Island.

Under this regulation, all cameras brought into Sipadan Island will be subject to a charge of RM50.00 per camera. Payment shall be made at the Sabah Parks counter on Sipadan Island. This measure is introduced as part of the Sabah Parks Authority's ongoing efforts to strengthen conservation management, regulate visitor activities, and preserve the natural environment of Sipadan Island.

This regulation is applicable to all visitors and must be strictly complied with when entering Sipadan Island. Your understanding and cooperation in adhering to this regulation are greatly appreciated, as they contribute to the long-term protection and sustainability of Sipadan Island.

| Equipment | Rental fee (RM) |
|------------------------------|-------------------------|
| BCD | 42.00 / per day |
| Regulator + gauge + octopus | 24.00 / per day |
| Mask | 19.00 / per day |
| Snorkel | 9.00 / per day |
| Wetsuit | 35.00 / per day |
| Fins | 15.00 / per day |
| Booties | 13.00 / per day |
| Kayak transparent (per hour) | 60.00 / per hour |
| Standup paddle (per hour) | 60.00 / per hour |

Boat Schedules (Fixed Transfer Time)

Semporna Private Jetty to KAPALAI Resort

9:30 am & 12:30 pm

KAPALAI Resort to Semporna Private Jetty

11:00 am & 1:30 pm

Insurance

We recommend that if you intend to go scuba diving, make sure you have an insurance policy that covers this activity. We strongly recommend that all guests take out adequate travel insurance covers accident, loss caused by cancellations, loss of luggage, personal property, medical expenses, medical evacuation and weather disruption / cancellations (including activity cancellations). Guests intending on participating in diving activities must ensure their insurance covers them for SCUBA related activities and has appropriate 'depth ' coverage.

Check-In/Check-Out Time

Check-In Time into Chalet – 02:30 pm

Check-Out Time from Chalet – 11.30 am

Meal Times

Breakfast 07:00 am to 09:30 am

Lunch 12:30 pm to 14:00 pm

Dinner 19:00 pm to 20:30 pm

Note: Strictly no outside Food & Drinks allowed into the Resort

Information needed to block the room/confirm reservation:

Full name 1:

Passport Number:

Nationality :

Gender (M/F) :

Date of Birth(DOB) :

Diver(D)/Non-Diver(ND) package :

Diver card number :

Full name 2:

Passport Number:

Nationality :

Gender (M/F) :

Date of Birth(DOB) :

Diver(D)/Non-Diver(ND) package :

Diver card number :

(for more than 2 guest to KAPALAI, please continue the list)



TERMS & CONDITIONS

1. Reservation/Deposit/Full payment

Reservation

Reservation should be made through The Ark Kapalai Travel SDN BHD. Advance reservations by email are preferred (at least sixty (60) days in advance)

Booking Request Standard Deadline (cooling-off period): Upon inquiry, subjected to room availability, room(s)/space(s) will be held for 3 days only. Should there be NO RECONFIRMATION within the given period, the temporary held room(s)/space(s) will be released by our booking system automatically without further notification to you.

Once booking has been reconfirmed, a non-refundable deposit will be required to block the room(s)/space(s) until 30 days to arrival date where full payment should be made to finalized the booking. Reservation will be automatically canceled if deposit is not received by The Ark Kapalai Travel SDN BHD.

Please review and verify all booking invoice thoroughly and contact The Ark Kapalai Travel SDN BHD immediately if the invoice appears to be incorrect or incomplete. The Ark Kapalai Travel SDN BHD cannot accept responsibility if we are not notified of inaccuracies within 5 days after sending out the invoice. In the case of billing errors, The Ark Kapalai Travel SDN BHD reserves the right to re-invoice you with the correct pricing.

Deposit (Non-refundable deposit)

A non-refundable deposit per person and/or per room per night is required for The Ark Kapalai Travel SDN BHD to reserve space for you.

Diver and Non Diver package deposit: RM 756/person

Note:

Non-refundable deposits are required at time of booking to hold or to confirm space for you. Deposit payment indicates you have read and accepted these Terms and Conditions. When a booking is made, space is held and other bookings are turned away. Please bring along your Travel Service Voucher (if any) provided by your The Ark Kapalai Travel SDN BHD.

Full Payment

Full/final payment is due 30 days prior to commencement of services. If final/full payment is not received by the due date, your reservation will be cancelled and your full deposit will be retained by The Ark Kapalai Travel SDN BHD. The Ark Kapalai Travel SDN BHD is not responsible for cancellation of reservations in the event final balance is not received by the final payment date.

2. Bookings within thirty (30) days

For reservations made within the final payment date of your vacation (in most cases, within 30 days of departure and subjected to availability of accommodation), FULL PAYMENT is required at time of booking.

3. Minimum requirement, Accompanying Children and Infants

- Minimum requirement : 2 persons at least. Single traveler is subjected to single supplement surcharge of additional 30% to the package price.
- Accompanying Children: Travelers below 12 years old on the departure date must be accompanied by an adult throughout the vacation and are requested to share an adult's accommodation. To receive the young traveler's discount, the traveler must qualify at commencement of services.

• Pricing Guide:

3 Adults in a chalet – 5% discount each on the package price

1 Adult + 1 Child in a chalet (Based on 2 Adults Rate)

Junior Diver is under Diver Package

Adult age applies from 12 yrs old onward

Child (2 to 12 yrs old) – 50% of Non-Dive Package

- Infant (applicable to Pearl Island Resort only):

Infant (below 24 months) – 10% of Non-Dive Package

4. Package Prices:

Package prices are in Ringgit MALAYSIA and exclude airfare, snorkel or dive gear hire, beverages, laundry, room service and others not specified or mentioned in the tour itinerary or in brochures. Package price is per person, based on double occupancy (two people sharing a room). Single room supplement and triple reductions or pricing guides are mentioned in CLAUSE 3. above. Prices are subjected to change without prior notice.

5. Divers Certification and Equipment:

Only certified divers may participate in scuba diving activities, unless they are enrolled in a scuba training program and under the direct supervision of their certified Instructor. Guests need to produce their certification card prior to diving. Failure to produce certification card / credentials may result in the guest being denied permission to scuba dive until they can prove their certification level. Certified divers minimum requirement is PADI Open Water-recreational dive certificate or equivalent.

All scuba divers must accept full and complete responsible for themselves, their actions and their equipment. Divers may use their own gear, or to rent and use our dive equipment. Please refer to our dive equipment rental rate.

6. Extension stay request:

One may apply for extension of stay while at the resort but subjected to accommodation availability.

7. Participation:

For the benefit of everyone at the resorts, The Ark Kapalai Travel SDN BHD reserves the right to accept or reject any vacation participant and to remove any participant whose conduct is deemed incompatible with the interests of the other participants. The Ark Kapalai Travel SDN BHD will not refund or cover any cost or expenses incurred for termination of vacation arrangements due to unacceptable behavior.

Note:

- Smoking is not allowed on transportation that is exclusively provided by Pearl Island Resort. Smoking is restricted to certain areas at the resorts.
- Strictly no outside Food & Drinks allowed into the Resort

8. Travelers Who Need Special Assistance On Tours and/or Cruises

You must advise any disability requiring special attention at the time the reservation is made. Pearl Island Resort will do their best to accommodate the special needs request, but is not responsible in the event it is unable to do so nor responsible for any denial of services by, hotels, restaurants, or other independent suppliers. Pearl Island Resort cannot provide individual assistance to a vacation participant for walking, dining, getting on and off motor coaches, passenger boat and other vehicles, or other personal needs. Pearl Island Resort strongly recommends a qualified and physically able companion must accompany travelers who need such assistance. All travelers with The Ark Kapalai Travel SDN BHD are subjected to the Participation Clause 7. above.

9. Transfer Arrangement & Fees

Package prices are inclusive of land & boat transfer on the check-in and checkout day only. Additional fee will be charged for unscheduled transfers.

10. Cancellation Charges/Refund

All trip fees, goods sold, service fees, and deposits are non-returnable and non-refundable.

Cancellations made within 30 days of the trip are not eligible for a refund. For cancellations made more than 30 days before the trip, the maximum refundable amount shall not exceed 50% of the invoice total (provided that the advance booking fee paid is more than 50%).

Notwithstanding, all refunds are subject to the company's final decision, and non-refundable terms apply.

All trip payments must be completed in full at least 14 days before the invoice date. If full payment is not received by this deadline, the reservation will be considered canceled, and any deposit paid will be non-refundable. After commencement of service no refund in part or full will be made (in cash equivalent or vacation price reduction) for unused services / activity for voluntary modifications made by the traveler. When a guest fails to complete a dive, dive course or fails to participate in pre-booked or packaged activities for any reason (including ill health), they will still be charged for the package. For example, if a guest books a package which includes 5 days of diving and on the third day they abort their first dive because of any reason, they will still be charged for the package and are advised to make a claim on their travel insurance if applicable.

11. Unforeseen Circumstances

The Ark Kapalai Travel SDN BHD will not be held liable for any delay, additional expense or inconvenience which may be caused directly or indirectly by events outside of the company control, such as late arrival of domestic or international flights, civil disturbance, fire, floods, unusually severe weather, act of God, act of Government, or the failure of any machinery or equipment. Additionally, The Ark Kapalai Travel SDN BHD will not accept any responsibility for any injury, guest loss of or damage to personal equipment and property whilst staying at the resort, or during participation in any activity. In the unlikely event that the dive trip is cancelled due to bad weather, rough and dangerous sea conditions, a natural disaster, an act of God, war, political unrest, a danger to passengers, or the boat, then the resort has the right to cancel or delay the departure. The resort withholds the right to change the planned itinerary, leave for jetty early or change the schedule.

12. Liability

The Ark Kapalai Travel SDN BHD cannot be held responsible, or in any way liable, for property losses, personal losses, accidents, injury, or death for any reason whatsoever, whether through any activities booked through us, or caused to you by third parties connected, or not connected to us. The Ark Kapalai Travel SDN BHD will not be liable, for any additional expenses incurred by customers, for any reasons whatsoever. If a complaint is received about the package, for any reason, the company will agree to investigate and may act upon the complaint dependent upon our findings. All guests/customers will be required to read and sign the company Standard Liability Form and other related forms at the resort upon arrival or check-in. Refusal by a guest to sign such documents will prevent the resort from providing such activities.

