

ERP System Comparison Table			
Launched	2005	2015	2025
Our Products	Workflow ERP (ERPWEB)	Playbook ERP (MobileERP)	AI ERP (SoftRobot)
Competitors	SAP, Odoo, D365, Oracle, ERPNext	Signavio, Trainual, Notion, Waybook	Sintra, Manus, Operator, Artisan
Need to Hire	Data Entry Operators + Managers + Trainers	Data Entry Operators only. No Training required	AI Employees driven do not need Humans
Core Concept	Menu-driven Complex and bulky system with modules, forms, reports. Relies on structured workflows.	Email Inbox-like, task-driven system. Work is pushed to the user's inbox automatically, delays monitored.	Autonomous system where AI executes tasks based on schedules/triggers.
Cost Implications	High upfront cost (simple automation, human-driven). Plus very high running costs in terms of Manpower.	Medium upfront cost (Defining Playbooks). Plus low training and operational running costs.	Low upfront cost (AI development + advanced automation). Almost zero training & operational costs.
Operation Cost	Millions in salaries; requires large teams (data entry operators, trainers, managers, costly ERP Implementers).	50% lower than Workflow ERP; uses existing employees with minimal training.	90% lower than Workflow & Playbook ERPs; Less employees or managers needed (fully automated).
User Interaction	Needs Users navigate menus to access modules and complete tasks manually after searching proper records.	Users interact with an inbox where tasks are pre-assigned and prioritized. ToDo list is auto defined.	AI Agents finds work to do and does work with Minimal interaction; AI handles execution proactively.
User Experience	Complex, Needs Training and error prone requires menu navigation; less intuitive for dynamic workloads.	Simple since everybody know Email Inbox which simplifies task access; intuitive for task-focused users.	Hands-off; users monitor rather than act (efficient but less control). Manual Human Control possible.
Human Oversight	High (users drive processes via menus/approvals).	Medium (users execute pre-assigned tasks from Inbox).	Low (AI operates independently; humans monitor exceptions, does approvals, conducts meetings only).
Process Flow	Manul Task Entry: Trigger-based data copying from one form to another; approvals via predefined workflows.	Tasks flow into inbox based on playbook logic; human-driven execution. Auto Escalation if fail to do work in time.	AI auto-executes tasks using playbook logic, ML, DL, LLM (schedules/triggers).
Automation Level	Low (Workflows/triggers, but human-initiated events).	Moderate (task generation and assignment automated, execution human-driven).	High (AI fully automates tasks with little oversight).
GUI & Personnel	Apps and Menu-Driven: Requires a large team (data entry operators, trainers, managers).	Email-like Inbox: No apps/menus; task-driven. No training needed, but managers approve decisions.	Self-Driven Interface: No human data entry or managers; AI handles decisions and execution.
Data Handling	Data flows via triggers; manual input required. Task to be executed needs to be found using complex menus.	Data pre-populated in tasks; still requires user action. Only Work Delegation automation manages employees.	AI processes/moves data autonomously (real-time inputs), Makes Decisions and executes tasks on its own.
Scalability	Scales with modules/workflows but limited by manual interaction. Needs Programmers to modify system.	Scales with task volume; human dependency limits automation. Needs Cosultants to design Playbooks.	Highly scalable; AI adapts to complexity without bottlenecks. No Programmers or Consultants needed.
Security	Role-based access for Menus, Forms & Reports	Task-level permissions increases security at record level.	Only Human access for Review work done by AI Agents
Flexibility	Rigid (app, modules and menu-driven design).	Flexible (inbox-driven task and process management).	Highly flexible (AI adjusts dynamically).
Use Case	Manual PO Entry and approval after finding record.	Inbox notifies user to review/approve a purchase order.	AI auto-approves purchase orders via predefined rules.
Dependency	User navigation and workflow setup.	Playbook setup, Human execution of inbox tasks.	Agent setup and trigger/schedule configuration.
Implementation	Workflow design + module configuration.	Playbook inbox logic + Workflow ERP setup.	AI logic and schedules need tuning
Key Features	- Modules & App wise system (HR, Accounts etc.)	- All Workflow ERP features plus	- All Workflow & Playbook features plus
	-Forms & Reports Manual Entry based system	- Menuless inbox automates work delegation	- AI-driven execution
	- Manual Work Delegation & Workflow Approvals	- Task prioritization and auto work delegation	- Trigger automation