# **Eric Alex**

eric14alex@gmail.com | Bangalore, India | Portfolio | Linkedin

### **SKILL SET**

- Core Skills: Campaign Execution, Content Strategy, Brand Communication, Social Media Marketing, Email Marketing, Performance Marketing
- Tools & Platforms: Google Analytics (GA4), Meta Ads Manager, CRM (HubSpot, Zoho CRM), Marketing Automation (Mailchimp, Cunnekt), Product Analytics (Mixpanel, Appsflyer), A/B Testing, Reporting & Dashboards (Metabase)
- Soft Skills: Copywriting, Visual Communication (Canva, Figma), Project Management (Notion, Trello)

#### WORK EXPERIENCE

### Tailwebs Technology Pvt. Ltd.

Jun. 2024 - Present

Business Development Executive

Bangalore, Karnataka

Tailwebs Technology Pvt. Ltd. is a Bengaluru-based software development firm known for creating innovative web and mobile applications tailored to various sectors.

#### Tailwebs Technology

- Executed outbound campaigns using LinkedIn and email; analyzed performance data to optimize targeting, cadence, and messaging.
- o Managed CRM workflows (Zoho, HubSpot) and marketing automation tools to streamline pipeline and improve lead conversion.
- o Created A/B test variations for cold email subject lines and copy to improve open and reply rates.

# • ShopAR (Internal SAAS Product)

- o Drove end-to-end go-to-market activities including email marketing, content distribution, and audience segmentation.
- o Developed brand messaging, landing pages, and email sequences.
- o Tracked product usage and campaign data using Mixpanel, GA4, and Metabase to inform content, retention, and conversion strategy.
- o Created sales enablement material and ran structured feedback loops to iterate on messaging based on demo objections.

**Formi**Content Manager

Jul 2023 – Sep 2023

Bangalore, Karnataka

- In 2023, Formi focused on building AI agents to automate event operations like ticketing and payments.
  - o I produced 20+ podcast episodes across YouTube and Instagram, increasing monthly followers by 75%.
  - o Built content calendar and community engagement strategy, branding guidelines, and a channel growth report.
  - o Delivered a performance audit with engagement benchmarks and optimization roadmap.

# PERSONAL PROJECTS / SIDE HUSTLES

**Prints Lofts** | <u>Visit Website</u>

Founder and Creative Director

Dec. 2024 – Present

Bangalore, Karnataka

- Launched an e-commerce brand selling curated travel prints; owned brand, platform, and CX strategy.
- Handled shooting, editing, product ops, content strategy, and fulfillment end-to-end.

# Travel India Now | Visit Website

Founder and Creative Director

Jul. 2022 – Present Bangalore, Karnataka

- Built a travel content platform generating 6.6M+ Pinterest impressions and 363K+ engagements.
- Created SEO-optimized travel pages and curated guides across various Indian states.

#### **EDUCATION**

St. Joseph's College of Commerce

Bachelor of Business Administration

**Graduation: April 2024** *Bangalore, Karnataka* 

#### **TOOLS, CERTIFICATIONS & INTERESTS**

- Tools: Canva, Figma, Notion, ChatGPT, HubSpot, Zoho, GA4, SEMrush, Google App Script, Metabase
- Interests: Filmmaking, Football, Formula 1, Photography, Graphic Design, Traveling, Gaming.
- Awards: Animun, National Short Film Festival ( Placed 2<sup>nd</sup> ), Finatex '23, Finance, Analytics and Management Fest ( Placed 2nd ), Festing Season, Business Fest ( Placed 3rd ) Graphic Design, Swayam Cultural Fest ( Placed 1st )