

Welcome to Pickleball Southern Highlands (PSH). By becoming a Member and participating in our events, you agree to abide by the following terms and conditions. These terms are designed to ensure a safe, enjoyable, and fair environment for all Members and guests.

1. Definitions:

- a. Club means Pickleball Southern Highlands (PSH)
- b. **Committee** means the body managing the Club and consisting of committee members
- c. Member means a registered, financial Member of the Club
- d. PCYC means the Police Citizens Youth Club, located at 6 Hawkins Drive, Mittagong
- e. OpenSports means the OpenSports technology platform/application upon which PSH manages players, Members and pickleball events

2. Membership

- a. Applying for Membership: Individuals may apply for membership using the Membership Application Form provided by the club.
- b. Eligibility: Application for membership is open to individuals over the age of 18. Minors under the age of 18 are not eligible to join. Individual's skill level will be assessed by the Club prior to the application for membership being accepted. This is to ensure the safety and enjoyment of all Members.
- c. Membership & Fees: Membership fees for PSH are due at the time of registration and are non-refundable. Refer to the Membership Application Form for the current fees.
- d. PCYC Fees: To use the Police Citizens Youth Club (PCYC) facilities, players are required to join PCYC and pay their session fees. Please refer to PCYC for their terms and conditions.
- e. Renewal: Memberships may be renewed annually by paying the applicable membership fees.
- f. **Discretion to Accept or Reject Application:** The Committee, acting in the best interests of the Club and in good faith, may accept or reject an application whether the applicant has complied with any joining requirements or not.

The Club shall not be required or compelled to provide any reason for such acceptance or rejection.

- i. Where the Committee accepts an application, the applicant shall become a Member upon payment of any required membership fee.
 - ii. Where the Committee rejects an application, it shall refund any membership fees paid and the application shall be deemed rejected by the Club. No reasons for rejection need be given.
 - iii. There is no right of appeal where the Committee rejects an application for membership, whether a new application or upon renewal.
- g. **Membership Discontinuance for Breach:** Membership of the Club may be discontinued by the Committee upon a significant breach of these Terms and Conditions, including but not limited to, failure to pay any monies owed to the Club.
- h. Register: A register of Members will be maintained by the Committee. All reasonable precautions will be made to ensure the security of personal information held by the Club.

3. Use of OpenSports

- a. **Event registration:** All players (including members and non-members / guests) must register for an event by using the OpenSports platform prior to playing. People turning up at the venue will not be permitted to play until they have registered for the event.
- b. **Non-members / Guests Registration:** Non-members and guests of members are required to register for the event using OpenSports prior to play. This may require joining the OpenSports platform and joining the Pickleball Southern Highlands group. (opensports.net/pickleball-southern-highlands)

4. Code of Conduct

- a. Respect: All players must show respect to each other, PCYC staff, and the facilities. Unsporting conduct, abusive language, or disruptive behaviour will not be tolerated.
- b. Safety: Safety is a top priority. Members must adhere to all safety guidelines and instructions provided by the club and venue. No children are to accompany adults into the playing area.

- c. Injuries: It is a requirement of our use of PCYC facilities that any injuries be reported to PCYC reception for logging.
- d. Equipment: Members are responsible for the care of club and PCYC equipment. Any damage or loss must be reported immediately. Members may be liable for replacement costs due to negligence.
- e. Pickleball Paddles: Members are expected to purchase their own paddle within a reasonable timeframe (4-6 weeks of playing).
- f. No-show: Members are expected to cancel their booking via OpenSports if they cannot attend a previously booked session. This ensures those on the waiting list can register and attend the session.
- g. Fairness and Honesty: PSH is a social pickleball club and relies upon Members to act honestly and fairly. This is particularly important while playing (and taking turns to 'sit off'), being responsible for guests' enjoyment, and paying fees due in a timely manner.

5. Use of Facilities

- a. Facility Usage: Our club utilises the facilities of the PCYC. All Members and guests must adhere to the PCYC's guidelines and rules regarding facility usage.
- b. Guest Policy: Members may invite guests to the club / events by using the OpenSports Invite option or using the 'Share' functionality on the mobile device. Please refer to clause Error! Reference source not found.. Guests must adhere to all PCYC and PSH rules and regulations.
- c. Safety: Members must follow all safety guidelines provided by both PSH and PCYC. Proper care of the facilities is expected, and any damage or loss must be reported immediately.

6. Skill Levels and Fair Play

- a. Respect for All Players: Members play at different skill levels based on their experience and proficiency in pickleball. While playing with others of similar skill levels is encouraged to ensure balanced and enjoyable matches, respect and fair play must be always maintained. All Members should strive to create an inclusive and supportive environment for players of all abilities.

7. Non-members and Guests

- a. **Definition:** Non-members and guests are defined as adults (over the age of 18), not holding a current PSH membership
- b. **Fees:** Non-member / Guest Fees - \$5 per session: (in addition to the requirements of PCYC).
- c. **OpenSports:** Non-members / guests must use the non-member / guest registration option in OpenSports to register for a session and pay the requested fees through the OpenSports app.
- d. **Unacceptable behaviour or non-payment of fees:** Non-members / Guests must behave in an appropriate manner and pay all fees due.

8. Liability

- a. **Assumption of Risk:** By participating in club activities, members, non-members and guests assume all risks associated with playing pickleball and using the club facilities.
- b. **Waiver:** Members and guests agree to release and hold harmless Pickleball Southern Highlands, its committee and volunteers from any and all liability for any injury, loss, or damage incurred while participating in club activities.

9. Privacy Policy

- a. **Personal Information:** The club collects necessary personal information for membership, payment and communication purposes. Personal information is kept on the OpenSports platform. Information the Club holds is kept confidential and will not be shared with third parties without consent.
- b. **Communication:** Members agree to receive communications from the club regarding events, updates, and other club-related matters via OpenSports and the PSH WhatsApp group.

10. Amendments

- a. The club reserves the right to amend these terms and conditions at any time.

11. PSH Bank Details

Financial Institution:	Bendigo Bank (BDCU Bowral)
BSB:	633 000
Account Number:	217 357 896

12. **Contact Information:** For any questions or concerns regarding these terms and conditions, please contact us at: info@pickleballsouthernhighlands.com.au

13. Acknowledgment:

By signing the Pickleball Southern Highlands Membership Application Form, you agree to be bound by these terms and conditions.