

Integrated Apartment Telephone

IAT

Enhancing Apartment Management & Resident Convenience





Overview

1

Collect

Collect all the relevant contact details of the essential workers in your apartment.

2

Connect

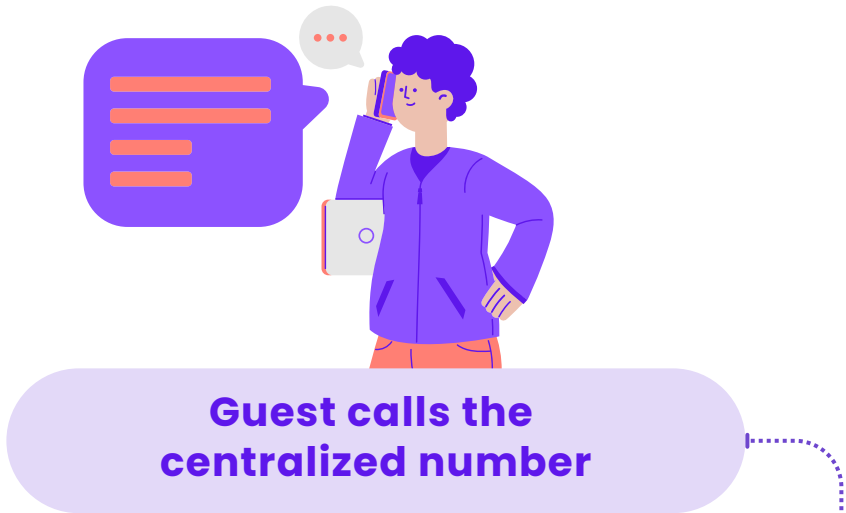
Connect all the essential workers to a single phone number and make it easier to reach them.



How does it work

Option List

- Press 1 for Maintenance
- Press 2 for Security
- Press 3 for Reception
- Press 4 to speak with management
- Press 5 if you have any complaints or feedbacks



Call is picked by an automated response

Guest press option 2 for Security services



Call is connected to the designated security person of that apartment





Perks



Efficiency

Reduces the need for human operators, lowering operational costs.



Privacy

To safeguard residents' privacy, the number masking feature conceals their phone numbers from all departments



Convenience

Residents can manage services at their convenience, even when they are not home, by reporting issues through the IVR system



Scalability

Can handle high volumes of calls simultaneously



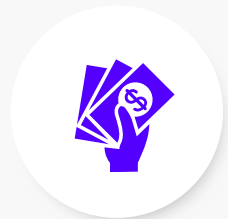
Personalization

IVR can be customized to suit the needs of different services or departments



Streamlined Communication

The system ensures that service requests are directed to the correct department, reducing response times.



Cost Reduction

Reduces the need for manual staffing and streamlines the facility service request process



Data-Driven Facility Management

Collected data from the IVR system can help facility managers track recurring problems, predict maintenance needs, and allocate resources efficiently



Benefits



Thank You

Connecting Communities, Streamlining Services: Empowering
Apartments with Integrated Telephony and Smart IVR