

1. **What products do you export?** We offer a wide range of products, including fresh fruits and vegetables, staples, spices, ready-to-cook items, biodegradable alternatives to plastic, gluten-free millets, spray-dried vegetable powders, and nutraceuticals.
2. **What products do you have in your ready to eat category?** Our Ready-to-Eat category includes a variety of convenient and delicious items like *Bhel Puri*, *Upma*, *Poha*, Matar Paneer, Dal Makhani, Chapatis, Parathas and much more. We can even arrange for products on request. These products are perfect for quick meals without compromising on taste and quality, making them ideal for busy schedules or on-the-go lifestyles. They are easy to prepare and are packed with traditional flavors that reflect authentic Indian cuisine.
3. **For more details on the products, check out the design here:** [Canva Ready-to-Eat Category](#).
4. **Are your products ethically sourced?** Yes, we ensure that all products are sustainably and ethically sourced from reliable suppliers across India.
5. **Which markets do you serve?** We export globally, offering products to customers in various regions.
6. **Do you offer custom packaging solutions?** Yes, we provide customized packaging based on the client's requirements to ensure product safety and branding.
7. **What is your minimum order quantity (MOQ)?** The MOQ varies by product. Please contact us for specific details.
8. **What certifications do you have for product quality?** We ensure high-quality standards and have various certifications such as FSSAI, ISO, and others depending on the product.
9. **Do you provide samples?** Yes, samples can be provided upon request. Contact us for sample-related queries.
10. **What are your payment terms?** We accept multiple payment options including Letter of Credit (LC), Telegraphic Transfer (TT), and others. Contact us for detailed terms.
11. **How do you ensure the freshness of perishable items during export?** We use state-of-the-art cold chain logistics and packaging techniques to maintain freshness and product quality.
12. **Can you source specific products on demand?** Yes, we have a vast network of suppliers and can source specific products upon request.
13. **What shipping methods do you offer?** We offer sea freight, air freight, and road transportation based on the destination and product type.
14. **Do you handle export documentation?** Yes, we manage all necessary export documentation to ensure smooth delivery.
15. **What is the lead time for orders?** Lead times vary depending on the product and quantity. Contact us for more specific delivery timelines.
16. **How can I contact you?** You can reach us at contact@inicioimpex.com or call +91 8928441548.